

Jon Pelkey, Manager
DMAP Quality Improvement & Medical Section

Authorized Signature

Number: DMAP- IM-10-125

Issue Date: 10/18/2010

Topic: Medical Benefits

Subject: Client announcements: Lane County ZIP codes 97424 and 97426 will be mandatory medical enrollment areas effective Nov. 1, 2010

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

DMAP is mailing the following announcements to FFS clients in ZIP codes 97424 and 97426:

- **Letter to Medicare-Medicaid clients (214 clients)** – The letter tells them that they can choose to enroll in Lane Independent Physician Association (LIPA), which would require them to enroll LIPA’s Medicare Advantage Plan, Trillium. DMAP has placed an exemption on Medicare-Medicaid clients to prevent their enrollment into the LIPA medical plan.
- **Letter to Medicaid-only clients (1,127 clients)** – The letter tells them that DMAP will enroll them in LIPA effective Nov. 1, 2010. Clients with continuity of care issues may be exempted.

Effective Nov. 1, 2010, ZIP codes 97424 (Cottage Grove) and 97426 (Creswell) will become mandatory medical enrollment areas. LIPA is the only OHP medical plan available in these areas.

If you have any questions about this information, contact:

Contact(s):	Rosa Frank, DMAP Prepaid Health Plan Coordinator		
Phone:	503-945-6917	Fax:	503-947-5221
E-mail:	rosa.m.frank@state.or.us		

You have a choice to make

About how you receive OHP medical benefits

The Division of Medical Assistance Programs (DMAP) contracts with Lane Independent Physicians Association (LIPA) to manage and provide medical care for Oregon Health Plan (OHP) clients who live in Lane County.

LIPA also contracts with Medicare to provide a Medicare Advantage Plan. LIPA's Medicare Advantage Plan is Trillium Advantage Special Needs Plan.

You have a choice

Starting Nov. 1, you have 30 days to make a choice. You have two options:

1. If you are currently enrolled with Trillium, you may do nothing and continue to receive OHP medical services on an "open card" basis; or
2. You may choose to receive OHP medical services through LIPA. If you choose to enroll in LIPA, you will also need to change your Medicare Advantage Plan to Trillium.

Whatever you choose, your OHP benefits will stay the same. DMAP will continue to cover dental and mental health services through your current plans and providers.

Learn about your options

Contact your local SPD/AAA office for choice counseling. Changing the way you receive health care is an important decision. You may want to ask people you trust— Such as family and friends—for help in making your decision.

Enrolling in LIPA means you may have to change medical providers. To find out if LIPA works with your medical providers, you can call LIPA Customer Service at 1-877-600-5472 (toll free) or 541-485-2155.

Questions?

-  **Call LIPA Customer Service** at 1-877-600-5472 (toll free) or 541-485-2155 to find out if your current medical providers work with LIPA.
-  **Call Trillium Community Health Plans** at 1-800-910-3906 (toll free) or 541-431-1950 to find out about available providers, costs and benefits.
-  **Call your local SPD/AAA office** for help deciding whether you should change your Medicare Advantage Plan.
-  **Call your worker** if you need this letter in another language or another format, such as (but not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats.
-  **For TTY service:** Dial 711.



Lane County ZIP codes 97424 and 97426 **Will enroll in LIPA medical plan effective Nov. 1, 2010**

On Nov. 1, 2010, the Division of Medical Assistance Programs (DMAP) will enroll some or all members of your household in the Lane Independent Physician Association (LIPA) medical plan.

DMAP contracts with LIPA to manage and provide your medical care.

This means

Your health care benefits will not change; however, you will receive your medical benefits through LIPA starting Nov. 1.

OHP will continue to cover dental services through your current plan and providers.

LIPA will send you information about itself and a list of primary care providers (PCP) for you to choose from.

Check to see if your current providers are on the list so you can continue to see them for medical care.

Benefits of managed care

LIPA or your PCP will:

- Provide or coordinate your medical services and treatments;
- Keep your medical records in one place to give you better service;
- Provide access for you to medical care 24 hours a day, 7 days a week;
- Be your first contact when you need medical care; and
- Arrange for your specialty or hospital care when needed.

Medical Care ID

Your household will soon receive a new coverage letter. Page 2 of the letter will list LIPA as your Fully Capitated Health Plan.

If you need an enrollment change

If you are scheduled for surgery or are in the last 3 months of a pregnancy, you may be able to change your LIPA enrollment to receive medical services from any provider who will take your Medical Care ID.

If you need to change enrollment for these reasons, call your worker.

American Indian/Alaska Natives are not required to be in a medical plan

If you are American Indian or Alaska Native, you can choose to be enrolled in a medical plan or receive medical services from any provider who will take your Medical Care ID. Call your worker if you do not want to be enrolled in a plan.

Questions?

-  **Call OHP Client Services** at 1-800-273-0557 if you have questions about this letter.
-  **Call your worker** if you need this letter in another language or another format, such as (but not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats.
-  **For TTY service:**
Dial 711.

