

Jon Pelkey, Manager  
 DMAP Quality Improvement Medical Section

**Authorized Signature**

**Number:** DMAP- IM-10-134

**Issue Date:** 11/03/2010

**Topic:** Medical Benefits

**Subject:** Client announcement: Clarification about Nov. 1 LIPA medical plan enrollment information for ZIP codes 97424 and 97426

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers    |   |

**Message:**

DMAP will mail the following letter to 1,127 clients who received [this letter](#) about their upcoming enrollment into the Lane Individual Practice Association's OHP medical plan effective Nov. 1, 2010.

This letter assures clients that they should be able to stay with their current primary care provider, and summarizes most of the managed care enrollment exemptions outlined in OAR 410-141-0060 (4) (see [OHP/Managed Care rules](#) for details).

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Rosa Frank, DMAP Prepaid Health Plan Coordinator		
<b>Phone:</b>	503-945-6917	<b>Fax:</b>	503-947-5221
<b>E-mail:</b>	rosa.frank@state.or.us		

# Important Information

## About changes to your OHP medical plan enrollment

**In October, we sent you a letter about enrolling in the Lane Individual Practice Association (LIPA) medical plan.** This letter tells more about the change.

Starting November 1, 2010, you will get your Oregon Health Plan medical services through the LIPA medical plan.

This information appears on page 2 of your Coverage Letter. The letter will list LIPA as your Fully Capitated Health Plan.

### **You should be able to keep your current primary care provider**

LIPA contracts with most primary care providers (PCPs) in Lane County. You may not need to change your current health care provider(s) because of this change.

To find out if LIPA works with your providers:

- Go to LIPA's Web site at [www.lipa.net/ohp.html](http://www.lipa.net/ohp.html), then click on "Providers and LIPA physicians"; or
- Call LIPA Customer Service at 1-877-600-5472 (toll free) or 541-485-2155.

### **Some clients are not required to be in an OHP medical plan**

You may be able to change your LIPA enrollment to receive medical services from any provider who will take your Medical Care ID if :

- Your PCP is not with LIPA and:
  - ✓ You receive ongoing treatment from your PCP for a covered medical condition, and
  - ✓ Changing PCPs would negatively affect your health;

- Are in your last three months of pregnancy and want to continue seeing your current maternity care provider; or
- Have other reasons beyond your control where enrollment in LIPA would pose a serious health risk and leaving LIPA is the only way to avoid that health risk.

DMAP will not enroll you in LIPA if our records show that you:

- Are American Indian or Alaska Native (AI/AN) with proof of Indian heritage and choose to receive services only through your tribal health center. If enrolled in a medical plan, AI/AN clients can receive services through both a tribal health center and their medical plan;
- Are covered by major medical insurance that covers the services LIPA would cover;
- Became eligible for OHP Standard through a hospital hold process;
- Are in state foster care placement for less than 30 days;
- Are diagnosed with End Stage Renal Disease; or
- Are a Breast and Cervical Cancer Program client.

### **If you need an enrollment change**

If you need to change enrollment for any of these reasons, call your worker.

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## Questions?

-  **Call LIPA Customer Service** at 1-877-600-5472 (toll free) or 541-485-2155 to find out if your current medical providers work with LIPA.
-  **Call OHP Client Services** at 1-800-273-0557 if you have questions about this letter.
-  **Call your worker** if you need this letter in another language or another format, such as (but not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats.
-  **TTY service:** Dial 711.

