

Jon Pelkey, Manager  
 DMAP Quality Improvement Medical Section

**Authorized Signature**

**Number:** DMAP- IM-10-146

**Issue Date:** 12/14/2010

**Topic:** Medical Benefits

**Subject:** Client announcements related to COIHS mental health and chemical dependency service integration effective Jan. 1, 2011

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers    |   |

**Message:**

Effective Jan. 1, 2011, Central Oregon Individual Health Solutions (COIHS) will contract with Accountable Behavioral Health Alliance (ABHA) and Deschutes County Chemical Dependency Organization (CDO) to have them provide mental health and chemical dependency services under COIHS. This means that effective Jan. 1:

- ABHA clients in Deschutes, Crook, Jefferson counties and certain ZIP codes in Klamath County will be enrolled with COIHS as their mental health plan. Their mental health providers will not change. Their coverage letters will show COIHS as their Mental Health Organization.
- Deschutes County CDO clients will receive chemical dependency benefits through their mental health organization, COIHS. Their providers will not change. Their coverage letters will no longer list a Chemical Dependency Organization.

ABHA and Deschutes County CDO have also sent letters to their current members about this change. AMH and DMAP are sending the following letters about this change to fee-for-service clients eligible for auto-enrollment in the affected areas, and clients recently enrolled with ABHA and Deschutes CDO.

*For questions about mental health plan information, contact:*

<b>Contact(s):</b>	Kellie Skenandore, AMH Medicaid Policy Analyst		
<b>Phone:</b>	503-947-5530	<b>Fax:</b>	503-378-6467
<b>E-mail:</b>	<a href="mailto:kellie.m.skenandore@state.or.us">kellie.m.skenandore@state.or.us</a>		

*For questions about chemical dependency plan information, contact:*

<b>Contact(s):</b>	Suzanne Hart, DMAP Prepaid Health Plan Coordinator		
<b>Phone:</b>	503-945-6977	<b>Fax:</b>	503-947-5221
<b>E-mail:</b>	<a href="mailto:suzanne.m.hart@state.or.us">suzanne.m.hart@state.or.us</a>		

## ***Deschutes County clients*** **Will receive chemical dependency services through COIHS effective Jan. 1, 2011**

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On Jan. 1, 2011, the Division of Medical Assistance Programs will enroll some or all members of your household with Central Oregon Individual Health Solutions (COIHS) plan for chemical dependency services.

### **This means**

Your chemical dependency treatment benefits will not change; however, you will receive them through COIHS starting Jan. 1.

Your coverage for mental health, dental and medical services through your current plan and providers is not affected by this change.

COIHS will send you information about itself and a list of treatment providers for you to choose from. If you are in chemical dependency treatment, check to see if your current providers are on the list so you can continue to see them.

You can also call COIHS Customer Service, Monday through Friday, 8 a.m. to 5 p.m. at 800-431-4135 or 541-382-5920.

### **Medical Care ID**

Your household will soon receive a new coverage letter. Page 2 of the letter will no longer list a Chemical Dependency Organization. This is because your Mental Health Organization, COIHS, will cover your chemical dependency benefits.

### **Some clients are not required to be in an OHP managed care plan**

You may be able to change your enrollment to receive chemical

dependency services from any provider who will take your Medical Care ID if :

- Your provider is not with COIHS and:
  - ✓ You receive ongoing treatment from your provider for a covered medical condition, and
  - ✓ Changing providers would negatively affect your health; or
- Have other reasons beyond your control where enrollment in COIHS would pose a serious health risk and leaving COIHS is the only way to avoid that health risk.

AMH will not enroll you in COIHS if our records show that you:

- Are American Indian or Alaska Native (AI/AN) with proof of Indian heritage and choose to receive services only through your tribal health center. If enrolled in a mental health plan, AI/AN clients can receive services through both a tribal health center and their mental health plan;
- Are covered by major medical insurance that covers the services COIHS would cover;
- Became eligible for OHP Standard through a hospital hold process;
- Are in state foster care placement for less than 30 days;
- Are diagnosed with End Stage Renal Disease; or
- Are a Breast and Cervical Cancer Program client.

### **If you need an enrollment change**

If you need to change enrollment for any of these reasons, call your worker.

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## **American Indian/Alaska Natives are not required to be in a plan**

If you are American Indian or Alaska Native, you can choose to be enrolled in a mental health plan or receive mental health and chemical dependency services from any provider who will take your Medical Care ID. Call your worker if you do not want to be enrolled in a plan.

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## **Questions?**

-  **Call OHP Client Services** at 1-800-273-0557 if you have questions about this letter.
-  **Call your worker** if you need this letter in another language or another format, such as (but not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats.
-  **For TTY service:** Dial 711.





# ***Deschutes, Crook and Jefferson counties and some Klamath County ZIP codes***

## **Will enroll in COIHS mental health plan effective Jan. 1, 2011**

On Jan. 1, 2011, the Addictions and Mental Health Division will enroll some or all members of your household with Central Oregon Individual Health Solutions (COIHS) for mental health services.

### **This means**

Your mental health care benefits will not change; however, you will receive them through COIHS starting Jan. 1.

Your coverage for dental and medical services through your current plan and providers will not change.

COIHS will send you information about itself and a list of mental health providers for you to choose from.

Check to see if your current providers are on the list so you can continue to see them for mental health care.

You can also call COIHS Customer Service, Monday through Friday, 8 a.m. to 5 p.m. at 800-431-4135 or 541-382-5920.

### **Medical Care ID**

Your household will soon receive a new coverage letter. Page 2 of the letter will list Central Oregon Individual Health Solutions as your Mental Health Organization.

### **Some clients are not required to be in an OHP mental health plan**

You may be able to change your enrollment to receive mental health services from any provider who will take

your Medical Care ID if :

- Your provider is not with COIHS and:
  - ✓ You receive ongoing treatment from your provider for a covered medical condition, and
  - ✓ Changing providers would negatively affect your health; or
- Have other reasons beyond your control where enrollment in COIHS would pose a serious health risk and leaving COIHS is the only way to avoid that health risk.

AMH will not enroll you in COIHS if our records show that you:

- Are American Indian or Alaska Native (AI/AN) with proof of Indian heritage and choose to receive services only through your tribal health center. If enrolled in a mental health plan, AI/AN clients can receive services through both a tribal health center and their mental health plan;
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- Became eligible for OHP Standard through a hospital hold process;
- Are in state foster care placement for less than 30 days;
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