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 DMAP Policy and Planning Section

Authorized Signature

Number: DMAP- IM-11-010

Issue Date: 02/04/2011

Topic: Medical Benefits

Subject: Provider Announcement: Hospice and Home Health providers - Claims error correction for certain Revenue Codes

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

DMAP posted the following announcement informing Hospice and Home Health providers that between Nov. 2, 2010 and Jan. 20, 2011, certain claims incorrectly denied with Error Code 389, "Revenue code requires procedure code." These claims involved Revenue codes: 421, 424, 431, 434, 441 and 444.

This error was corrected on Jan. 20 and providers can now re-bill.

The announcement is also a reminder to use correct amounts when billing.

If you have any questions about this information, contact:

Contact(s):	Provider Services		
Phone:	1-800-336-6016	Fax:	503-945-6873
E-mail:	dmap.providerservices@state.or.us		



Attention Hospice and Home Health providers

Claims error corrected for certain Revenue codes

Between Nov. 2, 2010 and Jan. 20, 2011, claims incorrectly denied with Error Code 389, "Revenue code requires procedure code" for these codes: →

This error was corrected on Jan. 20 and providers can now re-bill.

Revenue codes:

421, 424, 431, 434, 441, 444
for PT, OT, and Speech evaluations/re-evaluations and therapy

Hospice providers

Hospice providers must bill the usual charge or the correct Cost-Based Statistical Area (CBSA) rate (based upon geographic location in which the care is furnished), whichever is lower. For instructions, see pages 1 and 8 (item 39-41), of the Hospice Supplemental guide found at <http://www.dhs.state.or.us/policy/healthplan/guides/hospice/main.html>.

Be sure:

- ✓ CBSA amount is correct
- ✓ Client ID# is correct
- ✓ Value code 61 has the correct amount

Also, be sure to use the correct client ID number and the correct amount for value code 61.

Thank you for your patience and continued service to OHP clients.

Questions?

If you have any questions about this announcement, please call the Provider Services Unit at 1-800-336-6016, Monday through Thursday from 8:30 am to 4:30 pm and Friday from 10 am to 4:30 pm, or write to: DMAP.providerservices@state.or.us.



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