



Division of Medical Assistance Programs

# Information Memorandum Transmittal

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DMAP Policy and Planning Section

**Number:** DMAP IM 11-072

**Authorized Signature**

**Issue Date:** 07/15/2011

**Topic:** Medical Benefits

**Subject:** Provider Announcement: DME and Pharmacies diabetic supplies billing for fee-for-service clients

**Applies to:**

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

**Message:**

DMAP posted the following announcement for pharmacies and DME providers billing fee-for-service to remind providers that beginning August 1, 2011, DMAP will change billing requirements for diabetic supplies and billing for these supplies must be done using pharmacy format.

See attached for details.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Provider Services		
<b>Phone:</b>	1-800-336-6016	<b>Fax:</b>	503-945-6873
<b>E-mail:</b>	<a href="mailto:dmap.providerservices@state.or.us">dmap.providerservices@state.or.us</a>		

# Pharmacy and DMEPOS providers

Bill fee-for-service diabetic supplies in pharmacy claim format - August 1, 2011

## Starting August 1:

Providers must bill for diabetic supplies (see box at right) in the pharmacy claim format with National Drug Codes (NDC).

Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) providers will be able to submit pharmacy claims using the Provider Web Portal at [www.or-medicaid.gov](http://www.or-medicaid.gov)

If a product being billed only has a Universal Product Code (UPC) number, you must convert it to NDC. A list of allowable NDCs is found at [www.dhs.state.or.us/policy/healthplan/guides/dme/main.html](http://www.dhs.state.or.us/policy/healthplan/guides/dme/main.html)

Accepted billing formats are the:

- NCPDP UCF 5.1 (National Council for Prescription Drug Programs paper claim form),
- Pharmacy Web claim, and
- NCPDP 5.0 Point of Sale format.

For more information about limitations or prior authorization (how and where to submit forms) see the DMEPOS administrative rules (*Rulebook*) and *Supplemental Guide* at [www.dhs.state.or.us/policy/healthplan/guides/dme/main.html](http://www.dhs.state.or.us/policy/healthplan/guides/dme/main.html).

## NCPDP UCF 5.1 or DMAP 505?

For diabetic supplies not covered by Medicare, bill DMAP using the NCPDP UCF 5.1 paper claim form. Include the Medicare explanation of benefits (EOB) with your claim. Do not use the DMAP 505 paper form.

## For questions about:

- Billing OHP medical plans: Contact the plan.
- Billing Medicare D: Contact the Oregon DHS Medicare Modernization Act Help Desk at 1-877-585-0007, or go to [www.oregon.gov/DHS/mma](http://www.oregon.gov/DHS/mma).
- Pharmacy technical claim billing: Contact Oregon Pharmacy Call Center at 1-888-202-2126.
- This announcement or the Provider Web Portal: Contact the Provider Services Unit at 1-800-336-6016, available Monday through Thursday from 8:30 a.m. to 4:30 p.m. and 10 a.m. to 4:30 p.m. on Friday. Telephone lines are closed from 11:25 a.m. to 12:30 p.m., daily.

## Thank you for your support

We appreciate your continued support of the Oregon Health Plan and the services you provide our clients.

- A4253 - Blood glucose test or reagent strips
- A4256 - Normal, high, low calibrator solution/chips
- A4258 - Lancing device
- A4259 - Lancets
- E0607 - Home blood glucose monitor
- S8490 - Insulin syringes

If you use any other claim type, it will be denied with the message "PA required."

Continue to bill special-feature blood glucose monitors or voice-synthesized monitors (HCPCS codes E2100 and E2101) on a professional claim format.

Mail NCPDP UCF 5.1 claims to:  
 DMAP  
 P.O. Box 14951  
 Salem, OR 97309

