



Division of Medical Assistance Programs

Information Memorandum Transmittal

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DMAP Policy and Planning Section

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Authorized Signature

Issue Date: 12/06/2011

Topic: Medical Benefits

Subject: Pharmacy announcement: NCPDP D.0 reminder

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP will post the following announcement on the [OHP Provider Announcements](#) page and distribute via eSubscribe to OHP Provider Announcements, Pharmacy Program Announcements and Pharmaceutical Services Provider Guidelines lists.

It reminds pharmacies of system updates that take effect Jan. 1, 2012.

If you have any questions about this information, contact:

Contact(s):	DMAP Pharmacy Program
E-mail:	dmap.rxquestions@state.or.us

Fee-for-service pharmacies

DMAP will only accept NCPDP D.0 Point of Sale claims beginning Jan. 1, 2012

Beginning Jan. 1, 2012, the Division of Medical Assistance Programs (DMAP) will only accept pharmacy claims submitted via Point of Sale (POS) that comply with NCPDP D.0 standards.

If your pharmacy is unable to submit D.0-compliant POS claims on Jan. 1, use DMAP's Provider Web Portal at <https://www.or-medicaid.gov>.

Point of Sale checklist

- Confirm that your Value Added Network (VAN) has tested with DMAP according to the Oregon Medicaid D.0 payer sheet at www.dhs.state.or.us/policy/healthplan/guides/pharmacy/d0-payer-sheet.pdf.
- Complete testing with your VAN if you haven't already.
- If you receive the Electronic Remittance Advice (ERA) from DMAP, complete 5010 registration and testing for the 5010 ERA.
 - Learn more at www.oregon.gov/OHA/edi/5010.shtml.

Provider Web Portal checklist

- Activate your Provider Web Portal account as soon as possible.
 - Your Provider Web Portal PIN letter contains your 4-digit PIN and tells you how to set up your account.
 - PINs expire every 90 days. To get a new PIN letter, call DMAP Provider Services. Allow 2 weeks for delivery.
- Review DMAP's updated pharmacy billing instructions at www.oregon.gov/OHA/healthplan/webportal.shtml.
 - Verify eligibility, third-party liability (TPL) and managed care enrollment.
 - Then determine who to bill - DMAP, TPL or an OHP medical plan.

LIPITOR® to remain on the OHP Preferred Drug List until further notice

DMAP will continue to prefer brand LIPITOR® (atorvastatin calcium) for fee-for service ("open card") Oregon Health Plan patients. Please be aware that OHP managed care plans may choose to prefer generic atorvastatin instead of LIPITOR®.

Questions?

- **About Provider Web Portal access:** Contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:30 p.m. and Friday 10 a.m. to 4:30 p.m. (phone lines closed 11:25 a.m. to 12:30 p.m. daily).
- **About fee-for-service pharmacy billing, NCPDP D.0 or POS:** Contact the Oregon Pharmacy Call Center at 1-888-202-2126 (24 hours a day, seven days a week).
- **About the Preferred Drug List:** Go to www.orpdl.org. You can also use the Epocrates online or handheld formulary database at www.epocrates.com (search for *Oregon Medicaid - Open Card*).

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