



Division of Medical Assistance Programs

Information Memorandum Transmittal

Donald Ross, Manager
DMAP Policy and Planning Section

Number: DMAP-IM-12-013

Authorized Signature

Issue Date: 01/26/2012

Topic: Medical Benefits

Subject: Provider announcement - Feb. 4 claim adjustments due to incorrect DMEPOS rates

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP will mail the following letter to 106 Durable Medical Equipment, Prosthetics and Orthotics Supplies (DMEPOS) providers. It tells them that the weekend of Feb. 4, DMAP will reprocess claims to reflect Nov. 7 rate corrections.

- Services corrected to a lower rate will result in payment recovery. This affects approximately 59% of the line items identified for reprocessing.
- Services corrected to a higher rate will result in additional payment. This affects 41% of the line items identified for reprocessing.

If you have any questions about this information, contact:

Contact(s):	Kelly Jamison, DMAP Policy Analyst		
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E-mail:	kelly.jamison@state.or.us		



Date: January 26, 2012

To: Durable Medical Equipment, Prosthetic, Orthotics and Supplies (DMEPOS) providers

From: Don Ross, Manager
Policy and Planning Section, DMAP

Subject: Feb. 4 reprocessing planned for DMEPOS claims due to Nov. 7 rate corrections

The weekend of Feb. 4, 2012, the Division of Medical Assistance Programs (DMAP) plans to reprocess claims from **Aug. 1, 2011**, through **Nov. 6, 2011**, for many DMEPOS services. DMAP will apply any payments or recoveries to the payments you receive in the Feb. 4 payment cycle.

Why is this happening?

DMAP discovered that many of the Aug. 1, 2011, payment rates entered into the MMIS contained errors. Some rates were higher, causing an overpayment; others were lower, causing an underpayment. DMAP corrected these errors on Nov. 7, 2011, and now needs to reprocess claims to reflect the corrected rates.

What you will see on the Feb. 4 paper remittance advice

The Claim Adjustments section will list the affected claims by original Internal Claim Number (ICN).

- Each ICN will have an adjustment ICN (beginning with “52”) to indicate reprocessing activity.
- The “Detail EOBs” will list Explanation of Benefits (EOB) code *EOB 8167 - DMAP initiated adjustments due to processing error.*
- For overpaid claims, the total amount recovered for the claim will be listed as a “Net Overpayment.”

The Financial Transactions section will list the adjustment ICNs of the overpaid claims and recovery amounts. Any outstanding recovery balance will show Reason Code *8400 - Accounts receivable has been established - The amount will be deducted from your future payments.*

Thank you for your support

Thank you for your continued support of the Oregon Health Plan and the services you provide to Oregon’s most vulnerable people. If you have any questions about this announcement, please contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:30 p.m. and Friday 10 a.m. to 4:30 p.m. (phone lines closed 11:25 a.m. to 12:30 p.m. daily).

Help us improve future announcements:

Answer six survey questions about this provider announcement at
<https://survey.emp.state.or.us/cgi-bin/qwebcorporate.dll?idx=J2ESKJ>.