

Dale Elder, Section Manager
DMAP Operations Section

Number: DMAP IM 12-055

Authorized Signature

Issue Date: 7/10/2012

Topic: Medical Benefits

Subject: **Provider announcement:** Summer quarter - free provider training opportunities

Applies to:

- | | |
|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

DMAP posts the following [OHP Provider Announcement](#) on a quarterly basis and distributes via eSubscribe. We also include the announcement as an insert in all outgoing paper remittance advices and Provider Web Portal and Automated Voice Response PIN letters.

It explains the free training opportunities available for providers:

- Webinar: Live training at your own desk, guided by the DMAP trainer;
- Classroom: One-day, hands-on with the DMAP trainer;
- Self-paced: Handbooks and Web portal guides.

This quarter, a link was added to the Health System Transformation page at <http://health.oregon.gov> for information about Coordinated Care Organizations.

For DMAP training questions, contact:

Contact(s):	Jennifer Smith, DMAP Provider Trainer
Phone:	503-945-5754
E-mail:	jennifer.r.smith@state.or.us

Free Provider Training

Thank you for providing services to Oregon Health Plan (OHP) clients. We want you to be successful and encourage you to take advantage of free training opportunities and resources.

Webinar training

Attend live training from the comfort and convenience of your own desk. Our trainer, Jennifer Smith, will guide you through free, interactive sessions. Training classes:

Oregon Health Plan (OHP) Basics

Learn the basics about OHP, including:

- Billing options
- Prioritized List-- what it is, how to use it
- Eligibility verification
- OHP on the Web
- Provider resources

Provider Web Portal*

The Web portal allows you access to real-time information, 24/7.

Web portal training classes include:

- Eligibility
- Prioritized List
- Prior Authorization
- Claims

**Also offered in full-day classroom setting*

Meet the trainer!



Jennifer Smith, DMAP Provider Trainer

Check out our Web site!

www.oregon.gov/oha/healthplan/pages/tools_prov/training.aspx

On our Web site you will find:

- Provider Web Portal guides
- Class schedules -- check often -- new training is offered frequently
- Online registration

Learn about Coordinated Care Organizations

Visit <http://health.oregon.gov>.

Contact us

- provider-trng.dmap@state.or.us
- 503-945-6549



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