



Division of Medical Assistance Programs

Information Memorandum Transmittal

Donald Ross, Manager
DMAP Policy and Planning Section

Number: DMAP IM 12-100

Authorized Signature

Issue Date: 10/8/2012

Topic: Medical Benefits

Subject: Provider announcement: DME billing for codes E1399 and K0108

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

DMAP will distribute the following letter to eSubscribe lists for [OHP Provider Announcements](#) and [Durable Medical Equipment provider guidelines](#), and also update the [DMEPOS Provider Guide](#) with the billing change described in this letter.

If you have any questions about this information, contact:

Contact(s):	Kelly Jamison, DMAP Policy Analyst		
Phone:	503-945-6920	Fax:	503-947-1119
E-mail:	kelly.jamison@state.or.us		



Date: October 8, 2012

To: Durable Medical Equipment Providers

From: Don Ross, Manager
Policy and Planning Section, DMAP

Subject: E1399 and K0108 billing issues

Billing multiple lines with E1399 or K0108 for items under \$150 may deny as a duplicate service. This letter explains how to bill for multiple lines of E1399 or K0108 when appropriate.

Why is this happening?

Unfortunately, our payment system is not currently able to allow more than two line items using the same code. Additional lines will deny until a system change has been completed.

We are working on a solution now. We will let you know when the system changes have been completed.

What you should do?

For claims with only two lines using the same code	Add modifier 59 to the second line.
For claims with more than two lines using the same code	<p>When these claims deny, rebill on a paper claim for manual processing.</p> <p>If the claim denies for reasons other than duplicate claim (<i>e.g.</i>, incorrect Client ID, place of service or other missing/invalid data elements), please correct these errors before rebilling DMAP; otherwise, DMAP will send the claims back for correction.</p> <p>Mail these claims to:</p> <p style="text-align: center;">Division of Medical Assistance Programs Attn: Judy Brazier 500 Summer St. NE, E44 Salem, OR 97301</p>



Thank you for your support

Thank you for your continued support of the Oregon Health Plan and the services you provide to our clients.

We regret any inconvenience this may cause, and appreciate your patience as we continue to make system improvements.

Questions?

If you have any questions about this announcement, please contact Kelly Jamison, DMAP Policy Analyst, at 503-945-6920 or via e-mail at kelly.jamison@state.or.us.

Help us improve future announcements:

[Click here](#) to answer six survey questions about this provider announcement.