

Patricia Krewson, Manager  
DMAP Delivery Systems

**Authorized Signature**

**Number:** DMAP-IM-13-017

**Issue Date:** 02/26/2013

**Topic:** Medical Benefits

**Subject:** Client letter: Yamhill County Care Coordination CCO members transition into Willamette Valley Community Health CCO in Aurora, Gervais and Woodburn service areas, effective 4/1/2013

**Applies to:**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Aging and People with Disabilities   |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the APD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers    |   |

**Message:**

DMAP is sending the following letter to Yamhill County Care Coordination CCO members in:

- FIPS 047, region E455, and
- FIPS 005, region E460 (with ZIP codes 97071, 97002 or 97026).

The letter tells them that they will be enrolled in Willamette Valley Community Health CCO effective 4/1/2013.

Members have the option to remain in Yamhill County Care Coordination but must use the number provided to make the request.

DMAP will process them using Stop Reason – RO – Roll-over code.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Stacy O’Connell, Prepaid Health Plan Coordinator, DMAP		
<b>Phone:</b>	503- 945-6505	<b>Fax:</b>	503-947-5221
<b>E-mail:</b>	<a href="mailto:stacy.oconnell@state.or.us">stacy.oconnell@state.or.us</a>		

<<Date>>

<<First name>> <<Last name>>

<<Address 1>>

Case number: <<Case#>>

<<City>>, OR <<Zip>>

Recently you received a letter stating that your health coverage would be part of Yamhill County Care Organization.

Today I am writing to let you know that a different plan will serve OHP members in your area and we will enroll you in that plan. The name of the plan is **Willamette Valley Community Health**.

### **When this will happen**

On **April 1, 2013**, your health services will be through Willamette Valley Community Health.

### **You have options – what you should do**

You have the option to stay with Yamhill County Care Organization. If you want to stay, you need to call the CCO client helpline at 1-855-226-6170 or call your worker and let us know before April 1.

Otherwise, you do not have to do anything and you will automatically be enrolled in the new plan. More information will be sent to you soon.

### **Your health care providers**

Most providers will be part of your new organization. It is likely the provider you have today can be your provider under the new plan. But some providers might not be covered under the new plan. You may want to talk with your doctor or other provider to find out which CCO he or she works with. If you need to choose a new provider, you must contact a provider who works with Willamette Valley Community Health and is accepting new patients.

### **Your benefits**

- Your Oregon Health Plan benefits will stay the same.
- Your Medicare benefits and coverage will stay the same.

## **ID card**

You can still use your current Oregon Health ID (also known as DHS Medical Care ID).

## **American Indian and Alaska Native**

If you are an American Indian or an Alaska Native you are not required to move into the new CCO. You can ask to change your enrollment at any time by calling 1-855-226-6170.

## **Questions?**

If you have questions before you receive your new plan enrollment letter, please call us. We can help.

- Call the help line for questions about this letter: 1-855-226-6170
- Call your worker if you need this letter in another language or format, such as Braille, audio recordings, Web-based information, other electronic formats and more.
- For TTY service, dial 711.

If you have any other questions at all, please call us. We want to make sure that you have the information you need.

Judy Mohr Peterson  
Oregon Medicaid Director

To learn more about the new health plans, visit [www.oregon.gov/OHA/healthplan](http://www.oregon.gov/OHA/healthplan)