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DMAP Operations Section

**Number:** DMAP-IM-13-023

**Authorized Signature**

**Issue Date:** 03/20/2013

**Topic:** Medical Benefits

**Subject:** Provider announcement – Spring 2013 provider training and resource updates

**Applies to:**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Aging and People with Disabilities   |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers    |   |

**Message:**

DMAP is posting the quarterly training flyer on the [OHP Provider Announcements](#) page and distributing via eSubscribe. It will also be mailed for one month in all outgoing paper remittance advices.

- This features the Spring 2013 Provider Web Portal training calendar.
- It also includes [ICD-10 status and updates](#), information about attesting for the [2013-2014 federal primary care rate increase](#), and provider resource updates (e.g., updated forms, publications and web pages).

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	DMAP Client and Provider Education
<b>E-mail:</b>	<a href="mailto:dmap.distribution@state.or.us">dmap.distribution@state.or.us</a>

## ICD-10 updates

### Complete our readiness survey

Providers, contractors and clearinghouses: Please tell us about your progress in assessing your organization's readiness and preparing to meet the ICD-10 compliance date of Oct. 1, 2014.

Your confidential response to this survey will help us improve DMAP's outreach efforts for ICD-10 compliance.

Find the survey and more ICD-10 information at [www.oregon.gov/oha/healthplan/Pages/icd10.aspx](http://www.oregon.gov/oha/healthplan/Pages/icd10.aspx).

### DMAP business and systems status

We have completed system requirements and design to accommodate ICD-10 and are now working on system development, business process remediation, and policy remediation.

### DMAP testing status

We will start internal system testing in mid-2013. Once we complete internal testing, we will contact selected trading partners for external (business-to-business) testing.

### Stay on track with updated ICD-10 checklists and timelines from CMS

These resources (updated 3/1/2013) are intended to help all providers, hospitals and payers with what they need to do to get ready for Oct. 1, 2014.

[www.cms.gov/Medicare/Coding/ICD10/ICD-10ImplementationTimelines.html](http://www.cms.gov/Medicare/Coding/ICD10/ICD-10ImplementationTimelines.html)

## Other updates

### 2013-2014 primary care rate increase

The increase applies to certain primary care codes billed in the professional claim format for services related to Family Medicine, General Internal Medicine or Pediatric Medicine.

To qualify for the increase, providers need to attest with DMAP. We accept attestations ongoing, but if you attest by Mar. 31, we can apply the rate for eligible services billed on or after Jan. 1, 2013.

Learn more and attest for the rate increase at [www.oregon.gov/oha/healthplan/pages/tools\\_prov/pcp-rates.aspx](http://www.oregon.gov/oha/healthplan/pages/tools_prov/pcp-rates.aspx).

### Website updates (January-March 2013)

OHP quick reference benefit chart  
<https://apps.state.or.us/Forms/Served/OE1418.pdf>

OHP client handbook update  
<https://apps.state.or.us/Forms/Served/he9035update.pdf>

Provider Enrollment Update  
<https://apps.state.or.us/Forms/Served/OE3035.pdf>

Pharmacy Quick Reference  
[www.dhs.state.or.us/policy/healthplan/guides/pharmacy/main.html](http://www.dhs.state.or.us/policy/healthplan/guides/pharmacy/main.html)

Ambulatory payment classification resources  
[www.dhs.state.or.us/policy/healthplan/guides/hospital/main.html](http://www.dhs.state.or.us/policy/healthplan/guides/hospital/main.html)

Fee-for-service fee schedule  
[www.oregon.gov/oha/healthplan/pages/data\\_pubs/feeschedule/main.aspx](http://www.oregon.gov/oha/healthplan/pages/data_pubs/feeschedule/main.aspx)

## Spring 2013 provider updates



View our current training schedule and learn about updated forms, guides and other provider resources.

# Spring 2013 Provider Web Portal (PWP) Training Schedule

<b>Webinars</b> - Attend live training from the comfort of your desk.	<b>April</b>	<b>May</b>	<b>June</b>
<b>PWP Prior Authorization</b> - Submit and review prior authorization (PA) requests.	April 4, 9-9:45 a.m.	May 7, 9-9:45 a.m.	June 5, 9-9:45 a.m.
<b>PWP Claims</b> - Bill DMAP for Medicaid services using the Provider Web Portal. Register by claim type:			
■ PWP Professional Claims	April 3, 9-9:45 a.m.	May 9, 9-9:45 a.m.	None scheduled
■ PWP Institutional Claims	April 3, 10-10:45 a.m.	May 9, 10-10:45 a.m.	None scheduled
■ PWP Crossover and Secondary Claims	April 4, 10-10:45 a.m.	May 7, 10-10:45 a.m.	June 5, 10-10:45 a.m.

## How to register

Go to the OHP Training page at [www.oregon.gov/oha/healthplan/pages/tools\\_prov/training.aspx](http://www.oregon.gov/oha/healthplan/pages/tools_prov/training.aspx) and click on "Provider Web Portal (PWP)." Click the date of the training you want to attend.

## Questions about training? Contact us:

E-mail [provider-trng.dmap@state.or.us](mailto:provider-trng.dmap@state.or.us). Our phone line at 503-945-6549 will close Mar. 31, 2013 due to low call volume.

## Need a PWP password reset or new PIN?

E-mail [team.prov-access@state.or.us](mailto:team.prov-access@state.or.us) or call 1-800-336-6016.

## Learn more about the Provider Web Portal

See updated resources at [www.oregon.gov/OHA/healthplan/pages/webportal.aspx](http://www.oregon.gov/OHA/healthplan/pages/webportal.aspx).

## Subscribe to "MMIS - What's New" to receive real-time provider alerts about PWP status and more

Get updates when the Provider Web Portal, DMAP phone systems, websites, or other resources have issues or downtime.

[https://public.govdelivery.com/accounts/ORDHS/subscriber/topics?qsp=ORDHS\\_1](https://public.govdelivery.com/accounts/ORDHS/subscriber/topics?qsp=ORDHS_1)

## Get training anytime with Webinar videos

No sign up or software needed—Just press play. Find us on YouTube!  
<http://www.youtube.com/user/ORGovOHA>

**Increased Primary Care Reimbursement under Section 1202 of the Affordable Care Act** - Learn who may qualify, how to qualify and how DMAP will apply the increase to fee-for-service claims.

**Oregon Health Plan Basics** - Client eligibility, benefits, OHP funding, Web site navigation and the basics you need to serve OHP clients.

**PWP Eligibility Verification** - Verify client eligibility, including benefit plan, health plan enrollment and client copay information.

**PWP Prioritized List and Benefits Inquiry** - View the Prioritized List to determine OHP funding and covered services

**ICD-10 Conference, Days 1 and 2** - Learn about the opportunities and resources available as you move to ICD-10.