

Division of Medical Assistance Programs

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DMAP Coordinated Care Support

Number: DMAP-IM-13-041
Issue Date: 05/30/2013

Authorized Signature

Topic: Medical Benefits

Subject: Dental care will be integrated into coordinated care organizations in some counties effective July 1, 2013

Applies to:

- | | |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Aging and People with Disabilities |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the APD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

Effective July 1, 2013, a number of coordinated care organizations (CCOs) will incorporate dental care into their plans.

As of July 1, 2013, members whose dental care organization (DCO) is becoming part of their CCO will receive all of their medical, mental health, and dental care through their CCO.

DMAP will mail the attached letter to affected clients telling them that on July 1, their CCO will begin covering their dental care services. Their benefit level and providers will not change. Clients will also receive notification of this change directly from their CCO, and a Coverage Letter (via MMIS) when the enrollment change takes place.

For members currently enrolled in...	and...	in these counties...	MMIS will display CCO-A enrollment as of July 1, 2013, in...
All Care CCO-B	Capitol Dental	Jackson or Josephine	All Care CCO-A
Family Care CCO-B	Family Dental	Clackamas, or Multnomah, or Washington	Family Care CCO-A
Western Oregon Advanced Health CCO-B	Advantage Dental	Coos, or Curry, or Douglas	Western Oregon Advanced Health CCO-A

DMAP will process this change using the Stop Reason RO – Roll-over code.

To minimize field workload impact, coverage letters sent as a result of this roll-over will list the OHA Statewide Medical Processing Center (branch 5503) as the return address.

More information about enrollment options and procedures will be provided prior to the July 1, 2013, roll-over.

If you have any questions about this information, contact:

Contact(s):	Patricia Krewson, Manager, DMAP Coordinated Care Support		
Phone:	503- 945-8825	Fax:	503-947-5221
E-mail:	patricia.krewson@state.or.us		



Case number:

<CCO Name> will cover dental care beginning July 1, 2013

Dear Oregon Health Plan member,

Your health plan, <CCO Name>, will begin covering your dental care on July 1, 2013. <CCO Name> will send you more information soon.”

**Your dental benefits will stay the same.
You can still see the same dentist.**

Your care will stay the same

This will not change your dental care in any way. You can still see your current dentist. This just means that <CCO Name> will now help coordinate your dental care.

ID card

You can still use your Oregon Health ID card or DHS Medical Care ID card. Both cards are accepted.

Why this is happening

Most Oregon Health Plan members receive care in Coordinated Care Organizations, like <CCO Name>. CCOs are set up so that anyone who provides your care – doctors, counselors, dentists – are better able to focus on prevention and improving care.

Medicare and Medicaid members

Medicare benefits and coverage will not change. If you receive both Medicare and Medicaid, you do not have to be in a CCO. You can ask to change your enrollment to an “open card” at any time. This means that you can see any provider who accepts Oregon Health Plan members.

American Indians and Alaska Natives

If you are an American Indian or an Alaska Native you do not have to be in a CCO. You can ask to change your enrollment at any time by calling **1-855-226-6170**.

Questions

Call the help line for questions about this letter at **1-855-226-6170**.

Call your worker if you need this letter in another language or format, such as large print, Braille, audio recordings, Web-based communications, other electronic formats and more.

For TTY service, dial **711**.

If you have any questions at all, please call us. We want to make sure that you have the information you need.

A handwritten signature in black ink that reads "Judy Mohr Peterson". The signature is written in a cursive style with a large initial "J" and "P".

Judy Mohr Peterson
Oregon Medicaid Director