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Authorized Signature

Number: DMAP-IM-13-053

Issue Date: 07/11/2013

Topic: Medical Benefits

Subject: Client announcement: Clients with mental health only coverage under their coordinated care organizations (CCO) will now have dental coverage under the same CCO, effective August 1, 2013

Applies to:

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Aging and People with Disabilities |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the APD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

Effective August 1, 2013, a number of clients who receive mental health coverage from a coordinated care organizations (CCOE) will begin receiving dental coverage under the same CCO. The mental health/dental combination will now be CCOG.

DMAP will mail the attached letter to affected clients telling them that on Aug. 1, their CCO will begin covering their dental care services. Their benefit level and providers will not change. Clients will also receive notification of this change directly from their CCO, and a Coverage Letter (via MMIS) when the enrollment change takes place.

| For members currently enrolled in... | and... | in these counties... | MMIS will display CCO-G enrollment as of Aug. 1, 2013, in... |
|--------------------------------------|----------------|--|--|
| AllCare CCO-E | Capitol Dental | Jackson or Josephine | All Care CCO-G |
| Family Care CCO-E | Family Dental | Clackamas, or Multnomah, or Washington | Family Care CCO-G |

| | | | |
|--|------------------|----------------------------------|---|
| Western Oregon Advanced Health CCO-E | Advantage Dental | Coos, or Curry, or Douglas | Western Oregon Advanced Health CCO-G |
|--|------------------|----------------------------------|---|

DMAP will process this change using the Stop Reason RO – Roll-over code.

Additionally, coverage letters sent as a result of this rollover should be sent with the 5503 return address.

If you have any questions about this information, contact:

| | | | |
|--------------------|--|-------------|--------------|
| Contact(s): | Patricia Krewson, Manager, DMAP Delivery Systems | | |
| Phone: | 503- 945-8825 | Fax: | 503-947-5221 |
| E-mail: | patricia.krewson@state.or.us | | |



Case number:

<CCO Name> will cover dental care beginning August 1, 2013

Dear Oregon Health Plan member,

Your health plan, <CCO Name>, will begin covering your dental care on August 1, 2013. <CCO Name> will send you more information soon.

**Your dental benefits will stay the same.
You can still see the same dentist.**

Your care will stay the same

This will not change your dental care in any way. You can still see your current dentist. This just means that <CCO Name> will now help coordinate your dental care.

ID card

You can still use your Oregon Health ID card or DHS Medical Care ID card. Both cards are accepted.

Why this is happening

Most Oregon Health Plan members receive care in Coordinated Care Organizations, like <CCO Name>. CCOs are set up so that anyone who provides your care – doctors, counselors, dentists – are better able to focus on prevention and improving care.

Medicare and Medicaid members

Medicare benefits and coverage will not change. If you receive both Medicare and Medicaid, you do not have to be in a CCO. You can ask to change your enrollment to an “open card” at any time. This means that you can see any provider who accepts Oregon Health Plan members.

American Indians and Alaska Natives

If you are an American Indian or an Alaska Native you do not have to be in a CCO. You can ask to change your enrollment at any time by calling **1-855-226-6170**.

Questions

Call the help line for questions about this letter at **1-855-226-6170**.

Call your worker if you need this letter in another language or format, such as large print, Braille, audio recordings, Web-based communications, other electronic formats and more.

For TTY service, dial **711**.

If you have any questions at all, please call us. We want to make sure that you have the information you need.

A handwritten signature in black ink that reads "Judy Mohr Peterson". The signature is written in a cursive, flowing style.

Judy Mohr Peterson
Oregon Medicaid Director