

Chris Norman, Manager  
DMAP Client and Provider Education

**Number:** DMAP IM 15-007

**Authorized Signature**

**Issue Date:** 5/01/2015

**Topic:** Medical Benefits

**Subject:** April 30, 2015 DMAP Worker Guide Update

**Applies to:**

- |                                     |                               |                                     |  |
|-------------------------------------|-------------------------------|-------------------------------------|--|
| <input type="checkbox"/>            | All DHS employees             | <input type="checkbox"/>            | County Mental Health Directors             |
| <input checked="" type="checkbox"/> | Area Agencies on Aging        | <input checked="" type="checkbox"/> | Aging and People with Disabilities         |
| <input type="checkbox"/>            | Children, Adults and Families | <input checked="" type="checkbox"/> | Other (please specify): AMH and DMAP staff |
| <input type="checkbox"/>            | County DD Program Managers    |                                     |  |

**Message:**

DMAP has posted an April 30, 2015 revision of the [DMAP Worker Guide](#). It includes the following changes:

- Updated hyperlinks throughout document.
- **DMAP/Medicaid Overview:** Edited branch office section for clarity. This now clarifies that branch offices determine program eligibility and refer cases to 5503 for Medicaid/CHIP eligibility.
- **Medical Resources:** Updated with January 1, 2014 Prioritized List information. There are now 669 lines on the List. Covered lines are now lines 1 through 476. To learn more about January 1 Prioritized List changes, [read our January announcement to OHP providers and plans](#).
- **Health Care Delivery Systems:** Reorganized for clarity; changes include:
  - Fully Capitated Health Plan references ([the last FCHP closed April 30](#));
  - Clarifies that Disease Case Management is not a managed care plan type;
  - Clarified enrollment information related to changes in residence;
  - Updated TPL reporting information (go to [www.reportTPL.org](http://www.reportTPL.org) to report changes);
  - Added service area exceptions information from [November 2014 memo](#);
  - Added "Newborn Enrollment" section;
  - Added link to [resource list for helping OHP members and applicants](#);

- Added form for ordering OHP applications and comparison charts ([OHA 6625](#)).
- **Other Medical Resources:** Added current link to the Breast and Cervical Cancer Treatment Program website.
- **Health Insurance Premium Payment Program:** Renamed section, removed Private Health Insurance (PHI) program information. To apply for HIPP, clients now need to report their private health insurance at [www.reportTPL.org](http://www.reportTPL.org).
- **Prior Authorization:** Updated medical transportation information. Staff should refer to the Medical Transportation section of the Worker Guide for information about authorizing medical transportation services.
- **Medical Transportation:** Updated to remove non-emergent medical transportation (NEMT) ambulance authorization instructions; updated DHS/OHA contacts and OAR references; added when branch authorizations are permitted to reflect [changes effective January 1, 2015](#).
- **Processing Claims:** Updated text and flow chart to include all current claim formats (Provider Web Portal, Electronic Data Interchange, Pharmacy Point of Sale and paper). To learn more about billing, visit DMAP's [Billing Tips page](#).

If you have any questions about this information, contact:

Contact(s):	DMAP Client and Provider Education
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