

CHARTER (Updated 07/13/2015, Approved 8/10/2015)

Oregon Health Authority | Quality and Health Outcomes Committee

Background	
<p>Since 1993, the Quality Health Outcomes Committee (QHOC), formerly known as the Medicaid Medical Directors meeting and the Quality and Performance Improvement Workgroups, served as the forum for communication of the clinical and quality aspects of implementation of the Oregon Health Plan (OHP) with statewide health systems serving the Medicaid population. In 2013, in compliance with the 1115 Waiver, QHOC added learning collaboratives to share best practice implementation of the quality incentive measures and overall health transformation.</p>	
Purpose	
<ul style="list-style-type: none"> • Provide a forum for community leadership in physical, behavioral, oral, and population health for the Oregon Health Plan population • Develop community improvement strategies from identified trends in quality and compliance • Serves a liaison and consultation role to the OHA for clinical and quality aspects of implementation of the Oregon Health Plan, including a focus on clinical guidance, benefits implementation, and quality assurance policies. • Identify integrated approaches and strategies to improve health outcomes • Provide a mechanism for community programs to reach Coordinated Care Organization (CCO) clinical leadership for policy and implementation issues that support the quality delivery of health care across the spectrum of care. • Share best practice to community partners for issues and concerns regarding quality initiatives 	
Principles	
<ul style="list-style-type: none"> • QHOC promotes integration, efficient working relationships, data driven decision making • Maximizes the in-person learning experience while also recognizing the commitment of time and resources • Coordinating clinical community efforts towards achieving the Triple Aim (Better health, better care, and lower cost) is the primary goal 	
Scope	
<p>QHOC brings together clinical leadership from CCOs and their community partners across the state to coordinate and lead quality improvement efforts and support the implementation of innovative health care practices throughout the state.</p>	
Membership, Roles & Responsibilities	
Project Sponsor(s)	Oregon Health Authority
Leadership:	Tracy Muday, MD, QHOC Medical Director Chair
	Barbara Carey, QHOC Quality Program Chair
Members:	<ul style="list-style-type: none"> • Medical directors and quality managers from each CCO • Dental health and behavioral health directors of the CCOs
OHA Staff:	OHA representatives from Medicaid Assistance Program, Transformation Center staff and the Office of the Chief Medical Officer

Key OHA Staff Resources:	<ul style="list-style-type: none"> • Medicaid Director • Quality Improvement Director • Quality Assurance Manager • Meeting Support Staff
Leadership Responsibilities	<ul style="list-style-type: none"> • Facilitate meeting • Collaborative agenda development with key OHA staff • Field QHOC member questions and concerns
Leadership Term	QHOC chairs are nominated and voted by the full membership with terms lasting one year with the option of a second year.
Key Responsibilities	
Key Responsibilities: <ul style="list-style-type: none"> • Review, discuss, provide input on changes, and advice regarding clinical policy implementation for HERC, Pharmacy and Therapeutics Committee, MAP and other relevant OHA programs. • Support community clinical and population health initiatives and standards • Sharing best practices and approaches amongst CCOs and with OHA • Evaluate waiver-required External Quality Review Organization (EQRO) findings and Statewide performance improvement projects status and implementation review • Quality metrics monitoring and performance improvement plans • Advise and provide consultation to OHA Quality Strategy development, implementation and review • Collaboratively develop and improve best practices for contractual quality expectations reporting between CCOs and OHA; following the Center for Medicare and Medicaid Services' regulations 	
Key Stakeholders	
<ul style="list-style-type: none"> • Health System Members • Coordinated Care Organizations • Community Partners • Oregon Health Authority • Center for Medicare & Medicaid Services 	
Meeting Format	
Frequency:	Meetings occur monthly in Salem, Oregon (telecom also available)
Format:	Integrated morning session for clinical leadership with a joint learning collaborative mid-morning with both clinical and quality leaders. Breakout afternoon session for role specific workgroups (behavioral health directors, quality managers)
Materials:	QHOC briefing book is distributed monthly with agenda posted to OHA QHOC website no later than 2 weeks prior to meeting
Charter Review & Modification	
Annual Review (at a minimum), beginning July 2015	