MEETING NOTES	**Quality & Health Outcomes Committee (QHOC)** April 21, 2016 Website: http://www.oregon.gov/oha/healthplan/Pages/CCO-Quality-and-Health-Outcomes-Committee.aspx

Chair- Mark Bradshaw (All Care)
Co-Chair- Jennifer Johnstun (Primary Health)

Attendees: (*in person*)
Cynthia Ackerman (AllCare); Anne Alftine (JCC); Gary Allen (Advantage Dental); Susan Arbor (MAP); Joell Archibald (OHA); Joseph Badolato (FamilyCare); Maggie Bennington-Davis (Health Share); Tara Bergeron (Tuality); Graham Bouldin (Health Share); Bill Bouska (OHA); Mark Bradshaw (All Care); Stacy Brubaker (JCC); Lisa Bui (OHA); Jim Calvert (Cascade Health Alliance); Barbara Carey (Health Share); Jody Carson (Acumentra); Christine Castle (CareOregon); Darren Coffman (OHA/HERC); Bruce Croffy (FamilyCare); Eric Davis (JD Health); Donna Erbs (Acumentra); Neidra Evans (Acumentra); David Fischer (OHA); Ann Ford (Options); Mike Franz (PacificSource); Bennett Garner (FamilyCare); Jim Gaudino (OHSU); David Geels (WOAH); Stan Gilbert (CHA); Jason Gingerich (HERC); Estela Gomez (OHA); Walter Hardin (Tuality); Jenna Harms (Yamhill CCO); Maria Hatcliffe (PacificSource); Theresa Heidt (YCCO); Hank Hickman (OHA); Michael Hlebechuk (OHA); Holly Jo Hodges (WVP/WVCH); Todd Jacobsen (GOBHI); Jennifer Johnstun (Primary Health); Bridget Kiene (American Cancer Society); Charmaine Kinney (Mult. Co./Health Share); Kerry Kostmun-Bonilla (Astra Zeneca); Lynnea Lindsey-Pengelly (Trillium); Ellen Pinney (OHA); Alison Little (PacificSource); Cat Livingston (HERC); Andrew Luther (OHMS); Laura Matola (AllCare); Laura McKeane (AllCare); Kevin McLean (FamilyCare); Nicole Merithew (CareOregon); Tracy Muday (WOAH); Brian Nieubuurt (OHA); Chris Norman (MAP); Nicole Okane (Acumentra) Dana Peterson (OHA/HSD); Stefan Shearer (YCCO); ; Nancy Siegel (Acumentra); Anastasia Sofranac (OHA/OEI); Janna Starr (OHA/HSD); Anna Stern (WVCH); Jed Taucher (AllCare);

Jaclyn Testani (CPCCO); Melanie Tong (Wash. Co.); Anna Warner (WOAH); Kim Wentz (OHA/HSD); and Ted Williams (OHA/HSD)

By phone:

Ellen Altman, Stuart Bradley, Kristi DePreist, Kevin Ewanchynna, Ruth Galster, Rosanne Harksen, Matthew Hough, Wendy Houstel, Lyle Jackson, Cyndi Kallstrom, Safina Koreishi, Cynthia Lacro, Colleen O'Hare, Dan Reece, Rose Rice, Rebecca Ross, Melinda West, and Melissa Wooden

CLINICAL DIRECTORS SESSION	
1. Introductions & Announcements	
Introductions/ Announcements	Introductions were made around the room and from the phone.
Review of March Notes	
Psychotropic Meds Prescribing for Children- Dr. Kim Wentz	▪ GAO Report 2009; ▪ DHS and CCO list of assurances; ▪ GAO letter to state Medicaid Directors; ▪ Common themes; ▪ Oregon goals; ▪ Strategy; ▪ Information – DHS staff; ▪ Information – providers; ▪ Strategy: Consent; ▪ Strategy: Clinical practice red flags dashboards to providers and CCOs;

	▪ Clinical practice oversight.
P & T (Pharmacy & Therapeutics) Meeting- Ted Williams	▪ Ted shared a webinar on accessing the Pharmacy Dashboard. The webinar was a virtual tour of the sight with tips for successful navigation. This is not an open access site and providers/CCOs need to provide certain information for access.
HERC Update- Cat Livingston	Prior to Dr. Livingston's updates, Daphne Peck and Jason Gingerich presented on the newly created searchable prioritized list. They did some sample searches and explained how this product works. HERC updates: ▪ VbBS Minutes- began 2018 biennial review; ▪ Diaphragmatic hernia; ▪ Intracranial stenting and angioplasty for atherosclerosis; ▪ Gender dysphoria- laser hair removal; ▪ Pectus excavatum/pectus caravatum; ▪ Autism/dementia; ▪ Skin substitutes for skin ulcers; ▪ Metabolic and bariatric surgery; ▪ Creating language for adding/deleting to the prioritized list; ▪ Topic scoring has been changed for Coverage Guidances; ▪ Bariatric surgery- look at option 1 & 2 (pg. 51 in packet); ▪ Behavioral interventions; ▪ Technical summary.

BH Crisis Presentation – Mike Morris	▪ Objectives; ▪ Mental health crisis pyramid; ▪ Community services; ▪ Early intervention/pre-crisis; ▪ Crisis first access; ▪ Community crisis placements; ▪ Emergency department; ▪ Peer services; ▪ Marion county; ▪ The living room model; ▪ The Alameda model; ▪ Unity Center for Behavioral Health
EPSDT/Mental Health Parity- Dr. Kim Wentz	Dr. Wentz shared her concerns on mental health parity and rehabilitative therapies. A letter from the DOJ on this matter was included in the packet. Background information provided: I. Mental health parity and Medicaid plans A. Federal mental health parity laws B. Quantitative limits under mental health parity C. Mental health benefits

	D. CMS guidance on mental health parity II. Oregon Health Plan A. Oregon Medicaid Demonstration Project/Waiver B. Prioritized List C. Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Dr. Wentz also shared a document with a list of citations that tied in with the information provided above.	
Back Condition Workgroup Update- Lisa Bui	▪ Benefits were approved and will be implemented July 1, 2016; ▪ Next workgroup meeting is April 25th; ▪ We have two CCO representatives involved with the Opioid Prescribing Statewide workgroup. Metrics and Scoring are looking for a new member.	
TOPIC	**DISCUSSION**	**ACTION ITEM(S)**
▪ Workgroup meetings ▪ Quarterly/annual reports		**Action Items:** ▪ Lisa Bui will send out a list of workgroup meetings for potential volunteers; ▪ Send out instructions on how to get to

		reports site.
JOINT LEARNING SESSION (1.5 hrs.)		
Medication Assisted Treatment (MAT)- John McIlveen	Learning session objectives were reviewed. Panelists were Melissa Weimer, Rachel Solotaroff, Jennifer Davis, and John McIlveen. Medication Assisted Treatment for Opioid Use Disorder: Specialty Addiction Lens- ▪ Objectives; ▪ Medication efficacy for opioid use disorder; ▪ Methadone vs. buprenorphine; ▪ Treatment retention; buprenorphine detox vs. maintenance; ▪ Best practices; ▪ Innovative programs; ▪ Building capacity for MAT in primary care; Provided were a CME flyer on the 5th annual pain management event, and a flyer from Acumentra announcing a pain medication study.	
Quality and Performance Improvement Session (2.5 hrs.)		
Introductions		
QPI Update and Introductions- Jennifer Johnstun and Lisa Bui	▪ PDSA Template will be discussed at 2:00; ▪ Back benefits were approved and will be implemented July 1, 2016; ▪ May Learning Collaborative will be covering back conditions;	

	▪ QAPI's have been received. Working with OHA. Feedback welcome; ▪ PIP quarterly reports due end of April. Acumentra will begin to review quarterly reports and submit summary report to OHA for technical assistance deployment and compliance follow up. ▪ CCO 2017 contract language updated to include PIP quarterly reporting.
OEI Equity and Inclusion Coaches-Anastasia Sofranac	The process for OEI technical assistance was explained and detailed on the last page of the QHOC meeting packet. A small group exercise was held. Topic: What is the one issue question that your organization could use technical assistance on? After the exercise, discussion was shared on the findings.
Quarterly Complaints Report-Ann Brown	Ann shared background on this topic and explained that a webinar, with a focus on technical assistance, was held in January 2016. She took meeting attendees on a tour of the reports website. Discussed and shown were quarterly and annual reports. Ann was asked to send instructions on how to access this site. There is a workgroup looking at complaints and grievances. More volunteers are welcome as they find solutions for accurate/uniform reporting of complaints and grievances. Dr. Tracy Muday suggested that a perfect solution for accurate/uniform reporting is to have training or a webinar.
PIP Notification	▪ Do we need to clarify the AIM statement?

	▪ Discussed forms- PDSA worksheet, Model for Improvement, and the OIP worksheet; ▪ Discussed recording cycles; ▪ What should be on the report? - background information, summary, interventions, focus of quarter?
Next Meeting	
Monday, May 9, 2016 9:00 am - 3:30 pm *HSB Conference Room 137 A-D* Toll free dial-in: 888-278-0296 Participant Code: 310477 Parking: Map Office: 503-378-5090 x0	

PUBLIC HEALTH DIVISION
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Quality and Health Outcomes Committee
Public Health Division updates – May 2016

Resources and Updates

Enhance Your State's Tobacco Cessation Efforts among the Behavioral Health Population: A Behavioral Health Resource. People with mental or substance use disorders are more likely to smoke and get sick or die of tobacco-related causes. This document, recently released by SAMHSA, is a resource for state substance abuse and mental health agencies for integrating tobacco use prevention and cessation in behavioral health services. This resource is available at: http://www.bhthechange.org/wp-content/uploads/2016/04/State-TA-Tobacco_Cessation_Resource.pdf. Additional information about tobacco prevention in Oregon is available on the Public Health Division's website at: https://public.health.oregon.gov/PreventionWellness/TobaccoPrevention/Pages/index.aspx.

Resources for Violence Prevention: CDC's National Center for Injury Prevention & Control recently released two technical packages for violence prevention. Both tools are designed to help states and communities take advantage of the best available evidence to prevent violence.

- **Preventing Child Abuse and Neglect: A Technical Package for Policy, Norm, and Programmatic Activities**. http://www.cdc.gov/violenceprevention/pdf/can-prevention-technical-package.pdf
- **StopSV: A Technical Package for Preventing Sexual Violence.** http://www.cdc.gov/violenceprevention/pdf/sv-prevention-technical-package.pdf

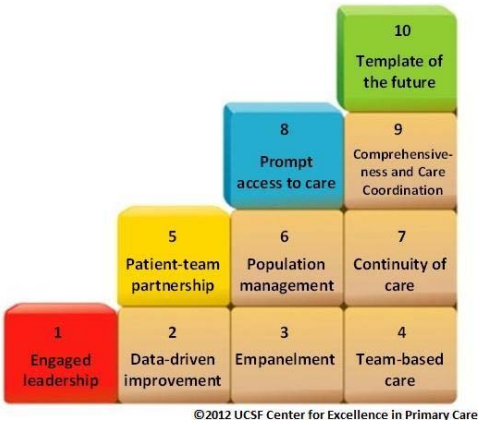
Additional information about violence prevention in Oregon is available on the Public Health Division's website at: https://public.health.oregon.gov/DiseasesConditions/InjuryFatalityData/Pages/reports.aspx.

Practice Coaching for Primary Care Transformation

June 28 – July 1, 2016 Portland, OR

Practice Coaching for Primary Care Transformation (PCPCT) is a multi-faceted training program designed for leaders at all levels who have a formal or informal coaching role in primary care transformation efforts. The course is an orientation to, and comprehensive review of, the science of change in primary care practice that equips participants with practical tools and coaching skills necessary to engage and support teams as they evolve into high-performing Patient-Centered Medical Homes.

Focused on the 10 Building Blocks of High Performing Primary Care (Bodenheimer & Ghorob 2013), the course is created by UCSF Center for Excellence in Primary Care and the Patient & Population Centered Primary Care program (PC3) of CareOregon. It draws on the combined expertise of these partners by exploring national and local best practices implemented in high-performing clinics in areas such as team-based care, prompt access to care and population-based care.



This course includes four full days of classroom training, a pre-training assessment, curriculum materials, a site visit to a high-performing primary care practice and optional post-training mentoring support. This robust training approach educates participants on the fundamental content of practice coaching while also providing them with the resources needed to empower clinic teams in utilizing quality improvement methods for sustainable change.

Fees

- Individual Registration: $4,500
- Group rates are available, please email info@pcpci.org for more information.

To ensure a comprehensive learning experience, the number of participants per training is limited and available on a first-come, first-served basis.

Learn more & register: http://bit.ly/PCPCTtraining

This training program is hosted by the Patient-Centered Primary Care Institute in partnership with CareOregon. The Institute is a multi-stakeholder partnership managed by the Oregon Health Care Quality Corporation (Q Corp), a nonprofit organization dedicated to improving the quality and affordability of health care in Oregon. Content experts from CareOregon serve as faculty for this training program.

www.pcpci.org