



**Division of Medical Assistance Programs
Quality & Health Outcomes Committee**

Meeting Notes

July 13, 2015 9:00 a.m. –3:00 p.m.

HSB 500 Summer Street NE Salem, Oregon

Room: HSB 137 A-D

In Attendance:

Cynthia Ackerman (AllCare), Gary Allen (Advantage Dental); Susan Arbor (MAP); Joell Archibald (OHA); Bruce Austin (OHA); Joseph Badolato (FamilyCare), Chris Barber (OHA), Sarah Bartelmann (OHA); Sarah Beaudrault (OHA/Public Health); Maggie Bennington-Davis (Health Share), Amanda Blodgett (CHA), Summer Boslaugh (OHA), Graham Bouldin (Health Share); Bill Bouska (OHA); Stuart Bradley (WVCH); Lisa Bui (OHA); Mindi Burdick (WVP); Jim Calvert (Cascade Health Alliance); Barbara Carey (Health Share); Jody Carson (Acumentra); Tom Cogswell (OHA), David Engen (IHN/CCO); Mike Franz (PacificSource); Bennett Garner (FamilyCare); Jim Gaudino (OHSU/Gaudino Consulting); Susan Greathouse (WIC); Vannessa Gutierrez (WVCH); Shane Hall (Purdue); Sara Halvik (Acumentra); Walter Hardin (Tuality); Rosanne Harksen (OHA), Jenna Harms (Yamhill CCO); Maria Hatcliffe (PacificSource); Hank Hickman (OHA); Holly Jo Hodges (WVP/WVCH); Todd Jacobsen (GOBHI); Kelly Jamison (OHA); Jennifer Johnstun (Primary Health); Bridget Kiene (American Cancer Society); Deborah Larkins (DHS); Lynnea Lindsey-Pengelly (Trillium); Alison Little (PacificSource); Cat Livingston (HERC); Kelsey Lucido (CareSource CCO); Andrew Luther (OHMS); Laura Matola (AllCare); Kevin McLean (FamilyCare); Ben Messner (WOAH); Jetta Moriniti (Providence); Tracy Muday (WOAH); Brian Nieuburt (OHA); Frias Nazer (CareOregon); Chris Norman (MAP); Coleen O'Hare (Trillium), Paola Paz (Tuality); Ellen Pinney (OHA); Bonnie Ranno (WIC); Rose Rice (UHA); Ryan Rushy (Kaiser); Christine Seals (Umpqua Health Alliance); Nancy Siegel (Acumentra); Jeanene Smith (OHA); Maria Snegirev (OHA); Debbie Standridge (UHA); Dayna Steringer (WOAH/Advantage Dental); Anna Stern (WVCH); Ron Stock (OHA); Steve Stolzoff (GOBHI); Priscilla Swanson (Acumentra); Jed

Taucher (AllCare); Denise Taray (OHA); Corinne Thayer (ODS Dental); Melanie Tong (Washington Co.); Sue Woodbury (WIC); and Coco Yackly (WIC)

By phone:

Charmaine Kinney, UHA, Deborah Loy, Melinda West, Belle Sheppard, Ellen Altman, FamilyCare, AllCare, Kaiser, Kristi DePriest (Cascade Health), Nick Gross (EOCCO), Lynsey Krausse (Access Dental), Cynthia Lacro (EOCCO), Sharon Merfeld (Primary Health), Jennifer Sheppard (CareOregon Dental), Danelle Hunter, and Leah Kennedy (Merchant Health Plans)

Medical Directors Section

Chair: Tracy Muday

9:00-11:00

**TOPIC ITEMS –
UPDATES**

PRESENTATIONS / DISCUSSIONS

**ACTION,
CONTACTS,
HANDOUTS, LINKS**

**Introductions &
Announcements:**

- Introductions were made in the room, and with those on the phone.
- Chris Barber introduced Dr. Kim Wentz as the new Medical Director for OHA/MAP.
- Discussed meeting times for QHOC. Suggested that QHOC meet in August and not meet in December. More to come.

Materials:

- Agenda
- June Meeting Notes
- OHA/PHD Update
- Meeting Packet

Materials:

<p>Legislative Update- Brian Nieubuurt</p>	<p>Brian shared a Legislative Summary packet that contained the following details:</p> <ul style="list-style-type: none"> • Governor and Oregon Health Authority sponsored bills; • Other bills that passed legislation; • Budget bills • Legislation not passed. 	<ul style="list-style-type: none"> ▪ OHA/MAP Legislative Summary 2015
<p>MAP Updates</p>	<p>Chris Norman:</p> <ul style="list-style-type: none"> ▪ Name change from MAP to HSD (Health Systems Division); ▪ All plan technical meeting discussing social security numbers. Collecting comments; ▪ ICD-10- asking for testing; ▪ MEOC (Member Engagement Outreach & Communications) has New Member handbook; ▪ CMS Alignment won't meet again until the fall; ▪ Contracts & Compliance- ready for new contracts; ▪ Some of the CCO related meetings are going to meeting only quarterly. All-Plan Technical will continue monthly. 	
<p>Metrics Update- Sarah Bartelmann</p>	<ul style="list-style-type: none"> ▪ There will be a Metrics and Scoring Committee meeting this Friday. Selection of the 2016 metrics will be done at this time; ▪ Two measures need more discussion time then move into 	

	<p>benchmark selection;</p> <ul style="list-style-type: none"> ▪ Dashboards and data- actually is for the month of July; ▪ Draft ICD-10 crosswalk developed. It is not the official version. 	
<p>Pharmacy and therapeutics Committee Update- Roger Citron</p>	<p>Went over P&T Committee agenda for July 30, 2015 meeting and discussed:</p> <ul style="list-style-type: none"> ▪ Kalydeco; ▪ PA criteria; ▪ Rifaximan; ▪ Short acting opioids; ▪ Tetracyclines; ▪ All and more posted on their website; ▪ Announced a position on the team that needs filling. ▪ OSU Drug Use research. 	<p>Materials:</p> <ul style="list-style-type: none"> ▪ P&T Committee agenda for July 30, 2015
<p>QHOC Redesign- Lisa Bui and Tracy Muday, MD</p>	<ul style="list-style-type: none"> ▪ Time is needed for HERC connection; ▪ QHOC to continue on a monthly basis; ▪ Learning Collaborative will be a joint effort; ▪ Guest speakers scheduled for every other month; ▪ Draft Charter- please review and send in comments; ▪ Behavioral Health will also be meeting on the same day as 	<p>Materials:</p> <ul style="list-style-type: none"> ▪ QHOC Charter (draft)

	<p>QHOC;</p> <ul style="list-style-type: none"> ▪ DCO will continue meeting ; ▪ Will adopt the Charter at the August QHOC meeting. 	
<p>Statewide PIP Update- Chris Barber and Lisa Bui</p>	<ul style="list-style-type: none"> ▪ Opioid Metrics selected for state-wide PIP; ▪ Open up to discussion are four metrics. This 4x4 can be combined under 1 metric or two separate metrics. 	
<p>HERC Update- Cat Livingston, MD</p>	<ul style="list-style-type: none"> ▪ Biennium Review- Pharmaceutical for obesity, bariatric surgery guidelines (issues with access); ▪ Gender Dysphoria- now covered. Which surgeries are appropriate? Do we have skills? ▪ HERC Coverage Guidance: Planned Out-of-hospital births-transformed into a guideline note; ▪ HERC Coverage Guidance: Coronary artery revascularization for stable angina; 	<p>Materials:</p> <ul style="list-style-type: none"> ▪ HERC Coverage Guidance: Planned Out-of-hospital births ▪ HERC Coverage Guidance: Coronary artery revascularization for stable angina
<p>Lactation Services- Public Health</p>	<ul style="list-style-type: none"> ▪ Discussed Guideline Note (pg. 32 in packet); ▪ Roles of WIC and MAP- income guidelines are the same; ▪ Seeking to clarify language. Will have a rule advisory committee and will gather information. A comment period will be available; ▪ Oregon WIC has guidelines; ▪ Concerns about care coordinators; 	<p>Materials:</p> <ul style="list-style-type: none"> ▪ Guideline Note ▪ WIC Agencies

	<ul style="list-style-type: none"> ▪ Prenatal classes- What all does WIC provide? ▪ Need a way to problem solve/look at authority; ▪ How do we change the system to remove barriers? 	
	Learning Collaborative	11:00-12:30
	Colorectal Cancer Screening	Materials: <ul style="list-style-type: none"> ▪ Colorectal Cancer Screening: 2014
	QPI Segment of QHOC	1:00-3:00
Welcome/ QPI Updates- Chris Barber & Lisa Bui	QPI Updates: Chris Barber/Lisa Bui <ul style="list-style-type: none"> ▪ Chris announced that Dr. Kim Wentz is the new Medicaid Medical Director for OHA/MAP. QHOC Charter Update- <ul style="list-style-type: none"> ▪ Workgroup was asked to review the charter and provide input; ▪ Results- 1) Meetings will continue to occur monthly, 2) CCO Learning Collaborative will meet every other month; 3) Other months will focus more on conversations potentially on operation issues, HERC, special presentations, 	

	metrics, PIPs, etc.	
<p>PIP- All Chris Barber & Nancy Siegal</p>	<p>Opioid metrics for our Statewide PIP – Primary Considerations:</p> <ul style="list-style-type: none"> ▪ Acumentra Health conducted a literature review and identified a list of potential metrics for our 2nd Statewide PIP; ▪ It was noted that there are no national recognized metrics for Opioid use/misuse and nothing from NCQA or NQF; ▪ The list was reviewed by Office of Health Analytics and Prescription Drug Monitoring Program team; ▪ Primary conversation was around the first 5 Primary Considerations; ▪ Secondary Considerations were briefly discussed- they are more difficult and need more structure; ▪ Workgroup looked at the 6 metrics- (120 mg MED (Morphine Equivalent Dosage), 4x4 measure, ED visits, Inpatient stays, Opioid prescriptions, and the Minnesota metric); ▪ Sarah Bartelmann reported on the Minnesota metric (Minnesota Chronic use on Opioid Pain Relievers). <p>Break out session-</p> <ul style="list-style-type: none"> ▪ Broke down into smaller groups to review/discuss the pros and cons on the first 6 metrics. Group was asked to look at what can be measured and what info can be obtained on a regular basis; 	

	<ul style="list-style-type: none"> ▪ Goal is to narrow down to at least 1-2 metrics; ▪ Workgroup was able to narrow the selection down to 3 metrics: <ol style="list-style-type: none"> 1. 120 mg MED 2. Opioid Benzo 3. Minnesota measure ▪ It was asked if there is a role that the state can play in helping the CCOs recognize that there is 1 standard goal that we are all working towards; ▪ OHA will be working with Acumentra and Health Analytics on decision making. More to come on this at the August meeting. 	
<p>Quarterly Complaints and Grievances- Chris Barber</p>	<p>Second quarter 2015 Quarterly report was provided and observations shared were:</p> <ul style="list-style-type: none"> ▪ Intent is to gather enough feedback from the observations and be prepared to have a discussion with our partners in August; ▪ It was asked of folks what data they would like to compare across the board and how much detail; ▪ January-March 2015 data was utilized in this report; ▪ New services have been rolled in- expect to see changes; ▪ This quarter's data was compared to other quarters; ▪ This workgroup is requesting OHA to host trainings twice a year and make it available by webinars. 	<p>Hand-out(s):</p> <ul style="list-style-type: none"> • CCO Complaints and Grievances, January-March 2015

<p>Notice of Action Procedures- Chris Barber</p>	<p>CCO Appeals by NOA Reason:</p> <ul style="list-style-type: none"> ▪ Appeals per 1000 members- still have large discrepancies and a large span; ▪ Appeals decisions pending- folks doing great work in here; ▪ It was asked if there are any concerns with any of these categories. Do they fit in your approach of your NOAs; ▪ These exact pages go to CMS and included in the quarterly report along with a write-up of your analysis. <p>Contested Case Hearing Outcomes by Plan, January-March 2015:</p> <ul style="list-style-type: none"> ▪ Info on this report show what was affirmed and dismissed by plan. <p>CCO Notices of Action by Reason:</p> <ul style="list-style-type: none"> ▪ This report shows all the NOAs that have been sent out; ▪ Changes in Pharmacy and Transportation; ▪ CMS sets the rate; ▪ Folks concerned with so many variations in numbers. OHA will be following up on that; ▪ It was asked about what info folks would like to see broken down further or brought forward; ▪ Breakout results of what we gather from feedback will be provided at the August meeting; • Intent to drill down further into different categories; 	<p>Handout(s):</p> <ul style="list-style-type: none"> • CCO Appeals by Notice of Action Reason • Hearing Outcome Types Completed – January-March 2015 • NOA Reason <p>Action Item:</p>
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	<ul style="list-style-type: none"> ▪ Encourage all to work with their QI Coordinators and send us your questions/suggestions; ▪ At the August meeting there will be hearing reps to share best practices and answer questions. 	<p>This workgroup to send in their questions/suggestions in advance to Chris Barber or Nancy Siegal.</p>
<p>Other-</p>	<ul style="list-style-type: none"> ▪ Keri Mintun will be retiring at end of this month. 	

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