

## Forgot User Name or Password?

1. Go to [https://pebbbenefits.oha.oregon.gov/bms\\_web!/pb.main](https://pebbbenefits.oha.oregon.gov/bms_web!/pb.main). Under "Forgot your User Name/Password" on the left, click "Get It Now."

PeBB.benefits Password:

Forgot your User Name/Password?

New to pebb.benefits?

2. Enter your employee ID information:  
 Your first and last name as on your pay statement  
 Your birth date (use the required format)  
 Your choice of ID number without hyphens or spaces  
 Click "Continue."

Need Help? Contact [agency or office](#)

First Name   
 Last Name   
 Date of Birth  (mm-dd-yy)  
 ID Type  PEBB Benefit Number  
 ID Number

3. Choose how you want to get your user name and temporary password.  
**Security questions.** You previously selected and set these. If you answer incorrectly three times and get locked out, call your agency payroll or benefit office during regular office hours.

Need help? Contact your [agency or office](#)

Use my security question answer to receive my Password.  
 Email my User Name and Password listed below it is because you do not have a security question  
 Employer Email Address:   
 Personal Email Address:

**Email.** Select an email address you previously entered in the system. The system will send the information to that address.

4. At [https://pebbbenefits.oha.oregon.gov/bms\\_web!/pb.main](https://pebbbenefits.oha.oregon.gov/bms_web!/pb.main), paste your user name and temporary password in the fields on the left, and log in.

Already Registered?  
 PeBB.benefits User Name:  
  
 PeBB.benefits Password:

Forgot your User Name/Password?

New to pebb.benefits?

5. Reset your password. Paste the temporary password in the "current password" field, and enter a new password twice to confirm.

If you have any difficulties contact your agency or office

Current Password   
 New Password   
 Confirm Password