

FCMS for THE FUTURE OF PUBLIC DEFENSE

The Public Defense Services Commission (PDSC) vision is: “a public defense system that ensures the provision of public defense services in the most cost-efficient manner consistent with the Oregon Constitution, the United States Constitution and Oregon and national standards of justice.” Procuring and implementing an enhanced financial and case management system (FCMS) will align with the PDSC vision by:

- Creating a centralized link between the budget, receivables, payables, and the case management function.
- Creating the ability to produce budget/case metrics using a centralized database.
- Providing the ability to track case activities and outcomes while maintaining (where appropriate) attorney/client confidentiality. This includes the ability to link effort, outcomes in relation to cost/benefit.
- The ability to have a “real time” view of staff/contractor engagement, enhanced transparency, and accountability through a data driven, interactive partnership internally and externally.
- Monitor and audit compliance with mandatory regulation from statute and constitutional requirements.

By instituting the aforementioned efforts, OPDS expects that contractors and providers (as well as OPDS staff) will have a business toll that enhances the work related to public defense. This business transformation and IT solution will provide OPDS with an advanced technology tool that will effectively collect and report on the work being performed by Oregon Public Defense providers.



Case Management

- Comprehensive data collection
- Attorney qualifications
- Attorney caseload
- Attorney contract oversight
- Timekeeping

Financial Management

- Attorney/Provider reimbursement claims
- Payment schedule
- Audit functions
- Payment tracking
- Paperless system

Reporting

- System canned reports
- System ad hoc reports
- Direct DB access via PowerBI for custom reporting

State Benefits

- Accessibility to integrated data
- Data regarding public defense outcomes
- Financial management
- Reporting
- High-level solution requirements
- Quantitative data
- One procurement and contract (COTS)
- Vendor provided enhancements (COTS)
- Improved access to data
- Maintain current workforce and limit future hiring needs

Contractor/Provider Benefits

- Timekeeping
- Accessibility to integrated data
- Quantitative data collection
- Reporting
- Case Management
- Potential cost savings for provider by providing a complete case management system for their use
- Financial/Payment tracking
- Real time data entry
- Status alert tool
- Role based access
- Fewer manual processes