



# LEDs TRAINING BULLETIN

◀ Issued 30 April 2012 ▶

## Oregon DMV Training Bulletin

**To: All LEDs Representatives and Law Enforcement Community**  
**Fr: Oregon Dept of Motor Vehicles — Customer Service Unit**

**Re: Oregon Custom Plates**

Recently an Oregon law enforcement agency ran an Oregon custom plate and got back a registration that did not match the vehicle the agency had pulled over. After research it was noted, Oregon DMV Db lists vehicles in a different format on custom plates than what appears in a LEDs registration transaction. The plate in question was Oregon CA3. When the agency ran plate through DMV Db via LEDs it came back to a Porsche but the vehicle at traffic stop was a GMC Yukon.

This issue only seems to happen with a [custom plate](#) that begins with the following letters: **CA, CK, CL, CM, or CR.**

The above prefixes are for Crater Lake passenger vehicle, Motor Homes and Travel Trailers.

If an individual has a [custom plate](#) that begins with **CA, CK, CL, CM, or CR** and the license plate is run through the LEDs system an incorrect record may be returned. DMV system identifies it as a Crater Lake, Motor Home or Travel Trailer plate and may pull up the wrong vehicle information. To avoid this problem law enforcement should do the following:

Custom plates beginning with **CA, CK, CL, CM, or CR** should be run by the Vehicle Identification Number (VIN) to obtain the correct record or:

If agency is unable to check VIN contact the agencies below to run vehicle plate directly through DMV database.

### **DMV Help Desk - 503-945-5337**

The help desk is only manned between the hours of 0800 and 1630 hrs Monday through Friday, excluding holidays and furlough days.

### **LEDs Operation Center Help Desk - 503-378-5565 (24x7 availability)**

If you have any questions please contact the following representatives:

#### **Contact # 1**

Connie Crapser  
Records Policy Manager  
Phone: 503-945-8905  
E-Mail: [connie.s.crapser@odot.state.or.us](mailto:connie.s.crapser@odot.state.or.us)

#### **Contact # 2**

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Oregon DMV Records Section Manager  
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