

Newsletter Overview

DIRECTOR'S CORNER

UPDATES

2010: July-December
 at a Glance

Nlets & NCMEC

**ANNOUNCEMENTS &
 REMINDERS**

Resources

2011 NAF Guidelines

APCO Walk of Heroes

New Nlets Reps

**EVENTS & SAVE THE
 DATES**

2011/2012 Nlets Annual
 Business Meeting

2010/2012 Nlets
 Implementers Workshop

CONTACT US

Ask Steve

Feedback

DIRECTOR'S CORNER

The new year is upon us, and there is already plenty to be done.

We continue to work on spreading our driver license and corrections image exchange services across even more states. These programs continue to receive rave reviews from states and officers in those states who have been able to access photos, interstate to the roadside. Nlets will persist in our work to find additional funding, and we will not rest until all 50 states can share driver license and corrections images—interstate image sharing is truly that important.

We also continue to work on the standardization and interstate sharing of rapsheets; increased functionality of the Nlets Portal, including the exchange of images, pro-active alerting, and authentication and authorization services; and, standardized transmission specifications for interstate geospatial information services. Here too, we are committed to identifying funding so that Nlets and our members do not incur added costs.

In addition, we are contracted with the Department of Homeland Security, Science and Technology Directorate (DHS S&T), in the pursuit of multiple goals: tribal nation sharing, interstate state warrant sharing, interstate License Plate Reader (LPR) data sharing, and research on facial recognition, cloud computing, and virtualization. These contracts between Nlets and DHS S&T are unprecedented efforts to produce new tools to keep America safe.

Nlets was also recently invited to give an overview briefing during the monthly IACP State and Provincial Police Division conference call. This accounts for just one opportunity of many presented to us that allows Nlets to get the word out about who we are and what services we can provide to the States.

Innovative international efforts are brewing as well.

In October, the Nlets Board of Directors passed a motion that Nlets should identify and begin a pilot with a foreign nation for the exchange of Nlets data. Initial conversations have begun with the United Kingdom, and are in the exploratory phase at this time. The UK has a new Prime Minister, Mr. David Cameron. An advisor to Mr. Cameron on matters of policing criminal justice is a personal friend of Jeff Frazier of Cisco (our Keynote Speaker this past year in at the Annual Conference in Rapid City). Jeff has facilitated the necessary introductions for Nlets. I will keep you informed as this progresses, but we are hopeful to begin meetings to discuss each other's operations and how we may begin to share data.

In another international push, we have been working for the past couple of months to obtain Mexican motor vehicle insurance data direct from Mexico for inquiry nationwide by Nlets users. The Federal Mexican government is intending to make the purchase of insurance for Mexican nationals travelling into the United States mandatory.

We are working with an organization making this happen within Mexico and hope to be able to provide this data to U.S. law enforcement in a live format.

We are only in development at this time, but the pilot will involve us holding a live database of this information in real time and providing that data back to U.S. law enforcement via an 'RQ' to the destination 'MX'. There is no connectivity from Mexico to Nlets other than to upload this insurance data to the database held at Nlets. We are thoroughly vetting this program as we move it forward and more detail will follow. This project came to us as it was nearing completion in Arizona, when Georgene Ramming, Arizona Nlets Representative, brought Nlets into a meeting. By using Nlets, this project can be accomplished in one effort versus interfacing with multiple states; and, through Nlets, we can provide the capability to all justice and public safety professionals in the U.S. and Canada.

New opportunities, both here and abroad, continue to roll in and the dedicated Nlets staff will explore and execute each of them with passion. I am confident that this will be another great year for Nlets. I hope 2011 sees all of you healthy and, hopefully, a little more wealthy in your missions and lives.



PHOTO: Ceremony of recognition; Taken on October 7, 2010 – *Left*, Honorable Laurie Robinson, Assistant Attorney General; *Right*, Steve Correll, Executive Director, Nlets (*Photo courtesy of U.S. DOJ, OJP, BJA*)

UPDATES

2010: JULY-DECEMBER AT A GLANCE

The second half of 2010 went by in the blink of an eye. Nlets accomplished too many things to mention them all, but here is an at-a-glance overview of just a few outstanding operational achievements from July through December.

- **Nlets performed two successful disaster recovery exercises.** Nlets conducted 3-day and 4-day live tests of the Kentucky disaster recovery site. Both tests were very successful, with minimal downtime and no major issues.
- **Nlets went live with functionality to allow all law enforcement and public safety officers access to tribal license plate information from the Bay Mills Indian Community in Michigan.** Nlets is now live for both in-state and out-of-state transactions. Any Bay Mills plate run by law enforcement within Michigan will be sent to the Michigan State Police (MSP) in the same manner as a regular Michigan vehicle query. The MSP will route all Bay Mills traffic to the database hosted at Nlets. Nlets will then check the plate against the database and return a response to Michigan, who will route the response to the user that initiated the query.
 - *Captain Charles Bush of the Michigan State Police and Michigan representative for Nlets, says "The ability of Nlets to use their technology and connectivity provides the ability for police officers within Michigan and across the country to electronically access Bay Mills tribal license plates. This positively impacts officer and public safety, and provides a tremendous benefit to the Bay Mills community."*
- **Nlets participated in a pilot to deliver alarm transmissions from alarm monitoring companies directly to 9-1-1 PSAPs.** This will reduce the number of manual telephone calls, eliminate miscommunication between alarm company operators and 9-1-1 PSAP call-takers, and reduce the PSAP processing time by 1/5-3 minutes or more. Collectively, these goals have positively influenced the likelihood of: increased law enforcement apprehensions; fires more quickly extinguished; and more lives saved. Click [HERE](#) to read more about this pilot.

- **Nlets, in conjunction with the U.S. Immigration and Customs Enforcement (ICE), went live with Bulk Cash Smuggling (BCQ/BCR) message keys.** The BCQ message key is run to destination 'AX' on the Nlets system. The purpose of the Bulk Cash Smuggling transaction is to identify persons and/or vehicles involved in the illicit transportation or smuggling of bulk currency or monetary instruments. The inquiry will provide basic identifying information to the National Bulk Cash Smuggling Center, where analysts and agents will search available DHS law enforcement databases and return positive or negative results based on the information provided. The transaction is supported by Nlets in both legacy text and XML formats. This resource enables access to real-time data to Nlets members responsible for contraband interdiction and enforcement of federal, state and local financial regulations and related criminal laws.
- **Nlets, in conjunction with the Federal Motor Carrier Safety Administration (FMCSA), provided access to the Commercial Drivers License Information System (CDLIS) over Nlets.** CDLIS supports the issuance of commercial driver licenses (CDLs) by the jurisdictions, and assists jurisdictions in meeting the goals of the basic tenet "that each driver, nationwide, have only one driver license and one record." CDLIS has operated in all 51 U.S. jurisdictions (50 states and the District of Columbia) since 1992. CDLIS consists of a Central Site and nodes at the Motor Vehicle Agencies (MVAs) of the 51 jurisdictions. The Central Site houses identification data about each commercial driver registered in the jurisdictions. Utilizing the existing Nlets Drivers Query Message Key ('DQ'), any and all authorized Nlets users may query the central CDLIS database.
- **In conjunction with Nlets and with the approval of the FBI APB process, the National Vehicle Service (NVS) will begin to send stolen vehicle lead information over Nlets to law enforcement agencies across the country.** NVS will use the 'AM' message key to notify LEAs of LPR reads that match against active NCIC stolen vehicle records.
- **Nlets, in conjunction with the United States Department of Homeland Security, made available the Law Enforcement Information Sharing Service (LEISS) via the member agency's connection to Nlets.** The purpose of LEISS is to facilitate the sharing of information from Immigration and Customs Enforcement (ICE) Pattern Analysis and Collection Core (ICEPIC Core) System databases with federal, state and local law enforcement agencies. An LEISS query transaction searches ICEPIC for Person Subjects to return complete biographic and biometric data on the Subject. Nlets has created a new message key for this transaction, which is supported in both Legacy and NIEM XML formats. We are excited to offer this service to the Nlets community and will be working diligently with DHS in 2011 to make available additional Federal Agency data resources (including images) through this transaction.

NLETS AND NCMEC

The National Center for Missing and Exploited Children is an Associate Member of Nlets. Nlets and NCMEC have been working together since mid-2009 on keyword searches, secure communication, and proactive alerting projects.

Keyword Searches

Every day, Nlets is constantly searching all regional broadcasts using a predetermined list of keywords that were cooperatively determined between Nlets and NCMEC.

The search looks for reports of abductions, missing juveniles, child predators, sex offender or child molester activity, sex offender failure to register or violation of registration requirements, indecent exposure, kidnappings, incidents of luring, sexual assaults, and child annoyance reports. Nlets proactively provides these messages to NCMEC for review. NCMEC is now regularly intaking cases as a result of the forwarded messages from Nlets.

Due to Nlets involvement, NCMEC is beginning to see information of a type that would have never been accessible for them in the past.

Since August of 2009, 79 intakes occurred as a result of Nlets forwarding message traffic to NCMEC.



Secure Communication

NCMEC is now also using Nlets to advise law enforcement of their intent to deploy Team Adam Consultants.

When law enforcement selects a missing child category of endangered or involuntary in NCIC, NCMEC automatically receives an alert via NCIC. NCMEC then follows up with the appropriate law enforcement agency to offer technical assistance by sending an AM message over Nlets. If a Team Adam deployment is deemed appropriate, law enforcement can be provided with a bio on each TAC, POC information, and some basic info about NCMEC.

Bud Gaylord, Executive Director of the Case Analysis Division at NCMEC, and Nlets NCMEC Representative and Outreach Committee Chair said: "The privilege of being able to use the Nlets system to directly contact law enforcement lends credibility to NCMEC and provides immeasurable support in proactively intaking cases, providing technical assistance to law enforcement, and aiding NCMEC case managers and analysts with collecting leads and critical case information."

NCMEC relies heavily on support from the FBI's NCIC system to receive critical missing child reports as well as Nlets' support to connect to all law enforcement agencies in the United States. This is particularly important for first responders to missing and abducted child investigations.

Knowledge of emerging cases is critical to NCMEC's mission to provide law enforcement with timely, expert technical assistance.

Proactive Alerting

The proposed Nlets Proactive Notification System will provide tremendous value to NCMEC. In the long-term missing cases of both offenders and children, the notification system could potentially provide NCMEC with valuable information to help recover the child and/or prevent the offender from committing another crime against a child or vulnerable person. This will provide NCMEC analysts with leads and information in cases where usual resources may fall short given the offender/abductor's lifestyle of avoiding conventional transactions.

Proactive alerting to NCMEC on RAND searches will save time in the event a child abductor is contacted somewhere by law enforcement in the hours following an abduction and we receive real-time notification...

Not to mention the fact that it could save the child's life!

ANNOUNCEMENTS & REMINDERS

RESOURCES

From online resources to giveaways for user conferences, Nlets is always working to provide a variety of resources to members and their staff.

Nlets User Guide & Wiki

In 2010, Nlets formed a project team to enhance and update the *User Guide*. The goal of this project was not only to review the current *User Guide* and make any necessary revisions, but to provide one central location where members could go to view and download the guide. The media format chosen was a 'wiki'.

A wiki is a series of interlinked web pages that can be easily edited and accessed online. In this case, the Nlets Wiki allows internal staff to keep the *User Guide* current, while providing updates and notifying members in real-time. There is also an Update Log that tracks each revision. In the future, as new message keys become active, technical specifications will be added to the wiki for immediate use by members.

Currently, all sections of the *User Guide* have been uploaded to the wiki. Work is still being done to ensure accuracy of technical information and availability of notifications. The wiki will soon be accessible to select users via their Nlets Member website login credentials.

Nlets Website

As you may have known, Nlets recently re-launched the [Nlets website](#). The website now offers more content, increased functionality, easier navigation, and roles-based permissions to allow for a variety of member, partner and vendor users.

- If you have any questions, notice any issues, or have any suggestions for improvement, do not hesitate to use the '[CONTACT US](#)' feature on the website. This is also a great time for you to review your bio and photo on the Member Map, and let us know if you would like to update it. Also, please let us know if you ever have ideas for an article, a press release, or other documentation or communication that Nlets can help your agency to create or promote. We value your feedback!
- If you would like any member of your staff to have logon privileges to the Nlets website, have them complete the form on the '[REQUEST AN ACCOUNT](#)' page, and we will verify the request with you.

Contact the Nlets NOC at 800-528-4020 or 623-308-3531 with questions regarding access to the Nlets website or requests for User Guide information.

Training Materials

Progress on Nlets training curriculum and online video content development continues. We are steadily building a solid cadre of training courses capable of efficiently educating users on the vast resources of Nlets, while minimizing the participant's time commitment. The curriculum as a whole is being developed in global phases, rather than one complete course at a time. The distinct advantage of this unified and dedicated design is agility; as we proceed through the various stages of this project, we can easily modify and tailor the entire block of content "on the fly."

Through our various contacts, we have made great strides; however, often in the course of arranging filming, we have been asked why we are developing the training – *why is it needed?* In the majority of cases, the person can quickly answer the question for themselves when they are made aware of the wide variety of services and information for which Nlets provides access. Unfortunately, what Nlets often works against is a norm of people who have no idea what we do or, in some cases, have never even heard of Nlets. Therefore, the dual purposes of the Nlets training program is to correct these misconceptions and to provide an easily understood and validated product capable of satisfying the educational needs of increasing officer safety and efficiency.

Giveaways

Remember, Nlets has a number of giveaways that we can provide for your meetings, training sessions, user conferences, or other agency events.

Contact Bob Morris (bmorris@nlets.org) with questions on the Nlets training program or giveaway requests.

2011 NAF GUIDELINES

The **Nlets Assistance Fund** is once again available to Nlets Representatives and their staff for travel, training and consulting needs that states may have. These are **small dollar awards** (ranging from \$1,000 - \$5,000).

We are open to seeing what ideas and interests the membership may have for funding other projects. We welcome your input and will try to support a variety of initiatives that help Nlets and our Strategic Plan.

***Funding for the Nlets Assistance Fund is derived from strategic partner revenues and other revenue sources, and *not from membership dues*. The review and selection process is under the direction of a special committee appointed by the Nlets President. The **2010-2011 NAF Committee** is Jamie Blakley (CHAIR), Debby Beckner and Terry O'Connell.

A survey on the NAF will be sent out to Nlets State representatives soon.



APCO WALK OF HEROES

Nlets recently purchased a brick on the *APCO* (Association of Public-Safety Communication Officials) *Walk of Heroes*.

Click here to learn more about the [Walk of Heroes](#).

NEW NLETS REPRESENTATIVES

Nlets is pleased to announce:

- **Thomas Plumley** as the Nlets representative for the *Administrative Office of the United States Courts*.
- **Jerilyn Glick Holsapple** as the Nlets representative for the *Federal Aviation Administration*.
- **Selden Fritschner** as the new Nlets representative for the *Federal Motor Carrier Safety Administration*.
- **Charles Fehrman** as the new Nlets representative for the *United States Coast Guard*.

EVENTS & SAVE THE DATES

NLETS ANNUAL BUSINESS MEETING

Planning is underway for the 2011 and 2012 Nlets Annual Business Meetings.

- The *2011 Nlets Annual Business Meeting* will be held **June 27-30** at the **Hilton Burlington** in **Burlington, Vermont**.
- The *2012 Nlets Annual Business Meeting* will be held **June 25-28** at **Waikoloa Beach Resort and Spa** in **Waikoloa, Hawaii**.

NLETS IMPLEMENTERS WORKSHOP

This September, Nlets hosted its *7th Nlets Implementers Workshop*, September 21-22, at the Hotel Valley Ho in Scottsdale, Arizona. The workshop provided attendees the opportunity to exchange ideas, learn about new technologies and national standards, share implementation successes and failures, and create new contacts. Nlets holds this workshop in order to facilitate discussions about all aspects of justice and public safety information sharing and the delivery of incident management. Among the nearly 100 attendees, were practitioners, industry leaders, developers, and technical managers who are implementers of NIEM, GJXDM, web services, and other interrelated technologies.

This year's workshop featured a diverse agenda, with presentations on mobile data, rapid ID, proactive alerting, virtualization, XML transmission of criminal history data, geospatial capabilities for law enforcement, security standards, NIEM, Nlets Disaster Recovery, cloud computing, and new data sets available from the Bulk Cash Smuggling Center (BCSC) and as a result of the DHS Law Enforcement Information Sharing Initiative (LEISI). All presentations were held during a single general session. Attendees also participated in an opening reception, where they enjoyed food, music and additional opportunities to network.

"I recently attended my first Nlets Implementers workshop. It was a great opportunity to hear about emerging technologies and expanded Nlets capabilities that benefit practitioners around the country. There were a number of practitioners who served as panelists, which really helped to emphasize the ultimate public safety benefits of these capabilities and essentially, helped me to gain a 'rubber meets the road' understanding. It was a very well organized and beneficial training and the venue provided the perfect setting for networking with other information sharing practitioners. I would like to extend my thanks to Nlets staff for a job well done and I look forward to attending the next workshop in 2012."



—**Tammy Woodhams**, *Senior Staff Associate, NCJA*

Of the attendees surveyed, over 97% agreed or strongly agreed that the workshop met their professional expectations and that they learned things that will be of use to them and/or their staff. Additionally, 100% of respondents said they will recommend the event to others.

Unfortunately, due to the current economic climate and budgetary restraints on conference attendance and travel, **Nlets is switching to an every-other-year format for the workshop.** The **8th Nlets Implementers Workshop** will be held in the **Fall of 2012**. 100% of attendees said they will return for the 2012 event.

CONTACT US

ASK STEVE

Nlets Executive Director Steve Correll is always available to answer your questions.

Please send your questions to asksteve@nlets.org.

FEEDBACK

We welcome your feedback on:

- Questions or comments regarding the current issue;
- Ideas for future newsletter content; or,
- Corrections.

Contact us at info@nlets.org.

