EDUCATION & RESOURCES:

Regular training for robberies, forged/altered prescriptions and phone call-ins is important. Listed below are some available educational resources:

- www.pharmacy.state.or.us
- www.rxsafer.matters.org
- www.rxpatrol.com
- www.rads.org
- www.orprotect.com
- www.oregon.gov/osp

CHECKLIST FOR PREPARDNESS:

- Routine participation in Oregon Prescription Drug Monitoring Program.
- Policies & procedures developed for pharmacy robbery, forged prescriptions and call-ins?
- Policies & procedures and non-emergency law enforcement phone numbers readily available?
- Fraudulent Prescription Reporting Form from the Oregon Board of Pharmacy obtained?
- Closing process developed?

OTHER QUESTIONS?

If you have additional questions please email pharmacy.board@state.or.us or call us at (971) 673-0001.

Oregon Board of Pharmacy
800 NE Oregon St. Ste 150
Portland, OR 97232
(971) 673-0001 Phone
(971) 673-0002 Fax
pharmacy.board@state.or.us
WHAT ARE MY RESPONSIBILITIES?

You have a legal and ethical responsibility to acquaint yourself with the state and federal requirements for dispensing controlled substances. You also have a legal responsibility to uphold these laws and to help protect society from drug abuse.

The dispensing pharmacist must maintain constant vigilance against forged or altered prescriptions. The law holds the pharmacist responsible for knowingly dispensing a prescription that was not issued in the usual course of professional practice.

HOW TO RECOGNIZE A FORGED PRESCRIPTION POSSIBLE INDICATORS

- The prescription looks too good.
- The prescriber’s handwritten prescription is too legible.
- Quantities, directions or dosages that differ from usual medical usage.
- Prescriptions are written on hospital issued prescription blanks.
- Prescriptions are written on photocopied prescription blanks.
- Directions are written in full with no abbreviations.
- Prescription written in different color inks or written in different handwritings.
- Prescriber and patient are from out-of-state.

PREVENTION GUIDELINES:

- Get to know the prescriber and his/her signature.
- Know or confirm the prescriber’s DEA registration number.
- Get to know the patient.
- Contact the prescriber for verification when there is a question about any aspect of the prescription order.
- Request Government issued identification and record name and identification number on the back of prescription or log. Photo ID is best.
- Install caller ID on telephone.

REPORTING:

If a robbery or forgery is in progress call 911. If a robbery or forgery has already occurred contact your local non-emergency law enforcement agency.

A Fraudulent Prescription Reporting Form is now available on the Board’s website. This is a voluntary form that you can complete and provide to law enforcement.

Report thefts and losses in writing to the DEA Division in your area.

Complete the DEA Form 106.

TOP 10 CONTROLLED SUBSTANCES DISPENSED IN OREGON FROM JUNE 2012

1. Hydrocodone
2. Oxycodone
3. Zolpidem
4. Lorazepam
5. Alprazolam
6. Clonazepam
7. Morphine
8. Amphetamines
9. Methylphenidate
10. Diazepam