| PARAPHRASING | So…?”“In other words…”“You’re saying that…” |
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| CLARIFYING QUESTIONS | “To what extent…?”“It would help me if you would give me an example.”“Let me see if I understand...”“Tell me what you mean when you…” |
| PARAPHRASING WITH INTERPRETATION | “What you are describing could mean…”“Based on what you have described so far…”“Tell me if what you are saying means that…” |
| MEDIATIONAL QUESTIONS | “What’s another way you might…?”“What would it look like if…?”“How might she react if…?”“What might be his rationale for…?” |
| SUMMARIZING STATEMENTS | “Let’s review the key points of the discussion.”“Can you describe your next steps?” |