# Primary Care Spending in Oregon

A Report to the Oregon Legislature



























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## Methodology

# What's included in total medical spending and primary care spending?

Medical and primary care spending in this report are calculated from claims-based and non-claims-based payments to health care providers and provider organizations.

#### **Claims-based payments**

These include payments to health care providers and organizations as reported by health care claims data. Total medical spending and primary care spending from claims-based payments were identified using information about the rendering or billing provider and the service rendered on the claim.

Information about claims-based payments was obtained from OHA's All Payer All Claims (APAC) Data Reporting Program. APAC collects information about health care claims and encounters from all health care payers covered by SB 231 and HB 4017. This includes:

- · Prominent carriers
- · CCOs, and
- · PEBB and OEBB plans.

APAC also collects information from the below, which are not covered by SB 231:

- · Medicaid fee-for-service, and
- · Medicare fee-for-service programs.

APAC does **not** collect information from:

- Carriers with fewer than 5,000 members in Oregon
- · ERISA self-insured employers
- Some types of commercial health plans, and
- · Some types of public health care coverage.

In addition, APAC does not collect information about health care received by people who pay out-of-pocket. This includes people without insurance.

APAC data are refreshed quarterly so carriers and CCOs can adjust and finalize claims. The first three quarters of the annual data in this report have been refreshed four times, which is the maximum. The last quarter has been refreshed three times. In other words, there has been ample time to adjust any claims data used to generate this report.

#### **Non-claims-based payments**

These payments go to health care providers and provider organizations to:

- Motivate efficient care delivery
- Reward achievement of quality or cost-savings goals, and
- · Build health care capacity.

Non-claims-based payments are separate from payments made using claims. However, some types of non-claims-based payments may be based on analysis of claims data (e.g., payments to reward providers for achieving quality or cost savings based on quality measures calculated from claims data).

Information about non-claims-based payments is gathered from a reporting template completed by carriers and CCOs. Carriers and CCOs receive instructions in the template to report total health care spending and primary care spending in the following categories as defined by Oregon Administrative Rules 836-053-1500 through 836-053-1510 and 409-027-0010 through 409-027-0030:

- Capitation payments and provider salaries
- Risk-based payments
- Payments to patient-centered primary care homes or other patient-centered medical homes
- Payments to reward achievement of performance goals, such as quality or cost-savings goals
- Payments to help providers adopt health information technology, and
- Payments for workforce expenditures, such as practice coaches, patient educators, patient navigators or nurse care managers.

Carriers and CCOs were instructed to report spending on the template for services implemented or incurred in calendar year 2019. Carriers and CCOs received instructions in the template to include behavioral health expenditures provided at the primary care clinic level and exclude dental spending. This is consistent with criteria to identify total medical spending and primary care spending from claims-based payments.

In addition to non-claims-based spending, carriers and CCOs

were required to report total months of enrollment in 2019. This allows for calculation of non-claims-based spending permember per-month. Carriers also received instructions to report non-claims-based spending and enrollment separately for commercial, Medicare Advantage, and PEBB and OEBB plans.

#### Limitations

Prominent carriers and CCOs vary in organizational size, composition of network providers and unique arrangements. Moreover, CCOs are required to provide services, such as non-emergent medical transportation, that commercial carriers do not commonly provide. These differences may affect the results presented in this report.

CCOs vary in organizational size, populations and geographic regions served, demographics, available providers, types of providers, plan type and other factors that may influence primary care and total medical spending. In some cases, spending amounts for certain services may be outside the control of the CCO. The dataset used by OHA to determine primary care spending may exclude some primary care spending due to how hospital-affiliated primary care providers bill for services.

Claims-based data for Kaiser Foundation Health Plan of the Northwest are self-reported expenditures. These data are not from APAC.

#### What's not included in this report?

This report includes total health care spending and primary care spending of plans offered by prominent carriers and by CCOs:

- Commercial
- · Medicare Advantage, and
- · PEBB and OEBB.

The report excludes spending by the following health care payers:

- Health insurance carriers with annual health premium income of less than \$200 million in 2019
- ERISA self-insured employers
- Medicare fee-for-service
- Medicaid fee-for-service
- TRICARE
- · Veterans Health Administration, and
- Indian Health Service.

In addition, the report excludes information about health care received by people who pay out-of-pocket. This includes people without insurance.

# Identifying total medical spending and primary care spending from claims-based payments

Total medical spending: Claims that met the following criteria were used to calculate total medical spending:

- Claims for medical services rendered in calendar year 2019.
   Prescription drug claims were excluded.
- Services rendered by health care providers or provider organizations with a practice address in Oregon or one of the following border areas:
  - o In Washington
    - Longview
    - Vancouver
    - Battle Ground, or
    - Walla Walla
  - o In Idaho
    - Emmett
    - Fruitland
    - Payette
    - New Plymouth, or
    - Weiser
- Claims not denied by health care payers.

Spending was calculated as the sum of dollars paid to health care providers by carriers or CCOs. Dollars paid to providers by patients in the forms of a copay, coinsurance or deductible were excluded.

Primary care spending: Primary care spending is a subset of total medical spending. To calculate primary care spending, claims that met the following criteria were selected from claims used to calculate total medical spending:

- Providers or provider organizations that rendered services as primary care providers. A list of provider taxonomy codes used to identify primary care providers was established through review of:
  - o SB 231
  - The National Uniform Claim Committee's Health Care Provider Taxonomy code set, and
  - The Health Cost Guidelines medical code set, which is used to identify primary care claims in APAC.

The complete list of taxonomy codes is on page 13 of this report.

The following types of individual providers were included in the code list:

- Physicians specializing in:
  - Child and adolescent psychiatry
  - o Family medicine
  - o General medicine
  - General psychiatry
  - Geriatric medicine
  - Obstetrics and gynecology
  - o Pediatrics or preventive medicine
- Nurses
  - Nurse practitioners
  - Nurse non-practitioners
  - Certified clinical nurse specialists
- Physicians' assistants
- · Naturopathic medicine providers

The following types of provider organizations were included in the code list:

- Primary care clinics
- Federally qualified health centers (FQHCs), and
- · Rural health centers.
- The claims were for primary care services. A list of Current Procedural Terminology (CPT®) codes used to identify primary care providers was established:
  - o Through review of:
    - CPT® codes, and
    - The National Committee on Quality Assurance's Healthcare Effectiveness Data and Information Set
  - Through consultation with:
    - OHA's Actuarial Services Unit, and
    - Oregon Health & Science University's Center for Health Systems Effectiveness.

The complete list of CPT® is on page 12 of this report.

The following types of services were included:

- · Office or home visits
- General medical exams
- Routine medical and child health exams
- Preventive medicine evaluation or counseling
- Administration and interpretation of health risk assessments
- Routine obstetric care excluding delivery (60 percent of payment amount reported on claims is included to represent non-delivery services), and
- · Other preventive medicine.

Claims were grouped by carrier and CCO to report primary care spending as a percentage of total medical spending for each. For carriers, claims were further grouped to report results separately for each type of coverage by:

- Commercial
- · Medicare Advantage, and
- PEBB and OEBB.

# Calculating total medical spending and primary care spending by payer type and payer

To calculate total medical and primary care spending by prominent carriers and CCOs, the following were summed from the reporting template:

- Claims-based payments from APAC, and
- Non-claims-based payments.

For prominent carriers, payments by the following plans were summed to report results separately for each type of coverage:

- Commercial
- Medicare Advantage, and
- PEBB and OEBB.

#### Calculating per-member per-month (PMPM) spending

PMPM spending is defined as total paid by payer divided by member months. To calculate PMPM primary care spending and non-primary-care spending, calculations were made separately for claims-based and non-claims-based payments and summed:

 For claims-based payments, spending by carriers and CCOs were divided by total member months for each payer type from APAC.

- For non-claims-based payments, spending by carriers and CCOs from the specialized reporting template were divided by member months from the template.
- Results from the above steps were summed to calculate PMPM total medical spending and PMPM primary care spending. PMPM primary care spending was subtracted from PMPM total medical spending to calculate PMPM nonprimary-care spending.

These steps were used to calculate PMPM spending by all CCOs and prominent carriers offering:

- Commercial
- · Medicare Advantage, and
- PEBB and OEBB plans.

These steps were also used to calculate PMPM spending for each carrier and CCO.

#### **Enrollment**

Enrollment is reported as number of unique people with health care coverage in 2019 as reported in APAC. Enrollment is calculated by taking the total member months and dividing by 12. This number is used as the annual enrollment number. A person may be enrolled with more than one health plan at the same time. This means the number of people enrolled with all carriers in this report may sum to more than the total number of actual people enrolled.

# Calculating primary care non-claims-based spending as a percent of total primary care spending

Primary care spending by most prominent carriers and CCOs consists of both claims-based and non-claims-based spending. The proportion of primary care spending that a prominent carrier or CCO allocates to non-claims-based spending is calculated by dividing primary care non-claims-based spending by total primary care spending.

# **Glossary**

Capitation payment: Single payment to a health care provider to provide health care services to a health plan member over a defined period of time. Services covered by capitation payments may be broad, such as all outpatient and inpatient services. Conversely, they may be narrow, such as primary care or mental health only. Capitation payments are a type of non-claims-based payment. They provide financial incentives for providers to manage care efficiently. They also avoid costly complications or expensive services such as emergency department or inpatient admissions.

Claims: Communications from health care providers to health care payers requesting payments for services rendered by providers. Claims include information about patient diagnoses, procedures performed by providers, amount payers and patients will pay for services under health insurance plans, and — in cases of paid claims — amounts paid by payers.

Claims-based payment: Payments to health care providers for specific services or sets of services rendered by providers and documented on health care claims. This is also known as fee-for-service. Claims-based payment systems may motivate providers to bill health care payers for a high volume of services rather than providing efficient care.

**Commercial health plans:** Group or individual health insurance plans offered by health insurance carriers.

Coordinated care organizations (CCOs): Local organizations that provide physical, mental and dental health care using global budgets that grow at a fixed rate. CCOs are accountable for the health outcomes of populations they serve. CCOs are part of Oregon's Medicaid program, which provides health coverage for low-income Oregonians.

**Health care payers:** Health insurance plans or health coverage programs that pay doctors, hospitals and other health care providers for care and services received by people with health care coverage. Health care payers include:

- Commercial health insurance plans
- Medicare Advantage plans
- PEBB and OEBB plans offered by health insurance carriers
- CCOs that provide and pay for care for Medicaid members, and
- Public programs, such as:
  - Medicaid fee-for-service
  - Medicare fee-for-service, and
  - Other state and federal programs that pay claims for members.

# **Glossary (continued)**

**Medicaid:** Health coverage for low-income Oregonians.

Medicaid coverage includes:

- CCOs
- · Other Medicaid managed care, and
- Medicaid fee-for-service (FFS).

Medicaid is funded by a mix of state and federal funds. Since 2014, Oregonians with incomes at or below 138 percent of the federal poverty level have been Medicaid-eligible. The waiting list for the Medicaid program has been eliminated.

**Medicaid fee-for-service:** A payment methodology by which the state directly pays health care providers for services delivered to individuals with Medicaid coverage. Payments are based on claims. Primary care spending by Medicaid fee-for-service is not included in this report.

Medicare Advantage: Health insurance plans offered by health insurance carriers where the federal Medicare program pays part of the premium. This is also known as Medicare Part C. The overwhelming majority of people in Medicare Advantage are age 65 and older.

Medicare fee-for-service: A payment methodology by which the federal Medicare program directly pays health care providers for services to individuals with Medicare coverage. Payments are based on claims. Primary care spending by Medicare feefor-service is not included in this report. Member months: Total number of months in a given calendar year that the enrolled health insurance plan members have coverage. For example, if one member was enrolled in a plan for all 12 months of 2019 and another member was enrolled for only 10 months, total member months equal 22. To provide a standard measure of spending across types of coverage or insurance plans, total spending is often divided by member months in order to report per-member per-month (PMPM) spending.

**Non-claims-based payment:** Payments to health care providers intended to:

- · Motivate efficient care delivery
- Reward achievement of quality or cost-savings goals, and
- · Build health care infrastructure and capacity.

Non-claims-based payments are not payments for specific services rendered by providers and reported on health care claims. However, they may be awarded based on information reported on claims. Oregon Administrative Rules 836-053-1500 through 836-053-1510 and 409-027-0010 through 409-027-0030 define seven types of non-claims-based payments for purposes of reporting on medical spending allocated to primary care under Senate Bill 231 (2015). See page 4 for a list of the categories.

## **Glossary (continued)**

Patient-centered medical homes (PCMHs): Health care clinics that:

- Are accountable for the large majority of each patient's physical and mental health care needs
- Are patient-centered and oriented toward the whole person, and
- Coordinate care with specialists, hospitals and other elements of the broader health care system.

PCMHs include patient-centered primary care homes and clinics recognized by other primary care initiatives.

Patient-centered primary care homes (PCPCHs): Health care clinics recognized by the Oregon Health Authority for the clinics' commitment to providing high-quality, patient-centered care. A PCPCH must meet quality measures in six core attributes to receive recognition.

**Per-member per-month (PMPM):** Spending on care for members of a health plan divided by member months. Dividing spending by member months provides a comparable measure of spending across health plans and payers, regardless of the number of members enrolled.

#### **Primary care:** Health care that includes:

- · General exams and assessments
- · Preventive care, and
- Care coordination.

Primary care providers:

- · Respond to new patient needs and undiagnosed conditions
- · Help patients navigate the health system, and
- Maintain relationships over time.

For purposes of reporting on medical spending allocated to primary care under SB 231 and HB 4017, primary care is defined as a specific set of health care services delivered by specific types of health care providers and practices (see the "Methodology" section for details).

Prominent carriers: Health insurance carriers with annual premium incomes of \$200 million or more. Prominent carriers were defined by Oregon Administrative Rules 836-053-1500 through 836-053-1510 for purposes of reporting on medical spending allocated to primary care under SB 231.

Public Employees' Benefit Board (PEBB) and Oregon Educators Benefit Board (OEBB): Boards that contract with private health insurance companies to:

- Provide health insurance plans for educators and public employees, and
- Contribute the employer share of premiums for covered employees.

OEBB and PEBB became part of OHA in 2009.

**Risk-based payments:** Payments received by health care providers that may be reduced if costs exceed defined targets. In a risk-based payment system, providers may pay a penalty or share in costs that exceed the target.

**Self-insured employers:** Employers that set aside funds to pay for health care expenses of employees, rather than buy a group health insurance plan offered by a private insurance company. Primary care spending by ERISA self-insured employers is not included in this report.

# **Codes used to define primary care**

## CPT® codes and description

59400	Routine obstetric care including vaginal delivery	99406-99407	Smoking and tobacco use cessation counseling
	(global code) - 60 percent of payment for CCOs		visit
59510	Routine obstetric care including cesarean delivery	99408-99409	Alcohol or substance abuse screening and
	(global code) - 60 percent of payment for CCOs		brief intervention
59610	Routine obstetric care including vaginal birth after	99411-99412	Group preventive medicine counseling or risk
	C-section (VBAC) delivery (global code) - 60		reduction intervention
	percent of payment for CCOs	99429	Unlisted preventive medicine service
59618	Routine obstetric care including attempted VBAC	99441-99443	Telephone calls for patient management
	delivery (global code) - 60 percent of payment for	99444	Non-face-to-face online medical evaluation
	CCOs	99483	Cognition and functional assessment
90460-90461	Immunization through age 18, including provider	99484	Care management services for behavioral health
	consult		conditions
90471-90472	Immunization by injection	99492	Initial psychiatric collaborative care management
90473-90474	Immunization by oral or intranasal route	99493	Subsequent psychiatric collaborative care
96160-96161	Administration of health risk assessment		management
96372	Therapeutic, prophylactic or diagnostic injection	99494	Initial or subsequent psychiatric collaborative
98966-98968	Non-physician telephone services		care management
98969	Online assessment, management services by	99495-99496	Transitional care management services
	non-physician	G0008-G0010	Administration of influenza virus, pneumococcal,
99201-99205	Office or outpatient visit for a new patient		hepatitis B vaccine
99211-99215	Office or outpatient visit for an established patient	G0396-G0397	Alcohol or substance abuse assessment
99241-99245	Office or other outpatient consultations	G0438-G0439	Annual wellness visit, personalized prevention
99339-99340	Physician supervision of patient in home or rest		plan of service
	home	G0442	Annual alcohol screening
99341-99345	Home visit for a new patient	G0443	Brief behavioral counseling for alcohol misuse
99347-99350	Home visit for an established patient	G0444	Annual depression screening
99381-99387	Preventive medicine initial evaluation	G0506	Comprehensive assessment of and care planning
99391-99397	Preventive medicine periodic reevaluation		for patients requiring chronic care management
99401-99404	Preventive medicine counseling or risk reduction		services
	intervention	G0513-G0514	Prolonged preventive service

# **Codes used to define primary care (continued)**

## Specialty taxonomy code and description

261QF0400X	Federally c	qualified health center
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261QP2300X Primary care clinic 261QR1300X Rural health clinic

207Q00000X Physician, family medicine

207R00000X Physician, general internal medicine

175F00000X Naturopathic medicine 208000000X Physician, pediatrics

2084P0800X Physician, general psychiatry

2084P0804X Physician, child and adolescent psychiatry

207V00000X Physician, obstetrics and gynecology

207VG0400X Physician, gynecology 208D00000X Physician, general practice

363L00000X Nurse practitioner

363LA2200X Nurse practitioner, adult health

363LF0000X Nurse practitioner, family
363LP0200X Nurse practitioner, pediatrics
363LP0808X Nurse practitioner, psychiatric
363LP2300X Nurse practitioner, primary care
363LW0102X Nurse practitioner, women's health

363LX0001X Nurse practitioner, obstetrics and gynecology

363A00000X Physician's assistant

363AM0700X Physician's assistant, medical 207RG0300X Physician, geriatric medicine

175L00000X Homeopathic medicine

2083P0500X Physician, preventive medicine 364S00000X Certified clinical nurse specialist

163W00000X Nurse, non-practitioner

# **Codes used to define primary care (continued)**

## **ICD-10** codes and description

Z00	Encounter for general exam without complaint
Z000	Encounter for general adult medical examination
Z0000	Encounter for general adult medical exam without abnormal findings
Z0001	Encounter for general adult medical exam with abnormal findings
Z001	Encounter for newborn, infant and child health examinations
Z0011	Newborn health examination
Z00110	Health examination for newborn under 8 days old
Z00111	Health examination for newborn 8 to 28 days old
Z0012	Encounter for routine child health examination
Z00121	Encounter for routine child health exam with abnormal findings
Z00129	Encounter for routine child health exam without abnormal findings
Z008	Encounter for other general examination
Z014	Encounter for gynecological examination
Z0141	Encounter for routine gynecological examination
Z01411	Encounter for gynecological exam, general, routine with abnormal findings
Z01419	Encounter for gynecological exam, general, routine without abnormal findings

