

OHA seeks public input about hospice and home health agencies

In the past year, have you or a loved one received care from any of the hospice or home health agencies listed below? Have you been employed or contracted to work for any of them? If so, we want to hear from you!

- Heart 'n Home Hospice and Palliative Care
- Assured Hospice/Home Health
- Brookdale Hospice/Home Health
- Three Rivers HomeCare
- Southern Oregon Home Health
- Health at Home Hospice
- Innovative Senior Care Home Health
- Salem Home Care

The Oregon Health Authority (OHA) reviews health care business deals, like mergers and acquisitions, to make sure they won't harm people and communities in Oregon.

Last year, UnitedHealth Group, Inc. (UHG) became the new owner of LHC Group, Inc. (LHC), a home health and hospice company with multiple locations across Oregon. LHC's home health and hospice agencies use numerous business names, including Assured Home Health/Hospice, Brookdale Home Health/Hospice, Heart 'n Home, and Three Rivers HomeCare. OHA wants to understand how the ownership change has affected home health and hospice patients, their families, and employees. We want to know:

- How was the quality of the care you received?
- Did you notice any changes during the time you or your loved one received care?
- Were you satisfied with how often the staff visited you or your loved one?
- How easy or difficult was it to contact staff when you needed help?
- Were the services covered by your insurance company?
- If you are a home health or hospice worker or clinician, have you noticed any changes in the past year?

You can share your experiences by emailing hcmo.info@oha.oregon.gov by **March 22, 2024**. Please include the word "LHC" in the subject line of your message. Comments will be posted to OHA's [website](#). Please do not include information that you do not want publicly shared.

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