Oregon Health Authority
Provider Directory Subject Matter Expert Workgroup
Draft Charter, February 2014

Provider Directory Subject Matter Expert Workgroup Draft Charter 02-19-2014		
Workgroup name: Oregon Provider Directory Subject Matter Expert Workgroup		
Workgroup members:		
Name	Title	Affiliation
Gina Bianco	Acting Director	Jefferson HIE
Christopher Boyd	Data Analyst Supervisor, MPA	Women's Healthcare Associates, LLC
Mary Kaye Brady	Consultant/Advocate	Oregon Medical Association
Erick Doolen	CIO	PacificSource
Ray Ethell	Program and Research Analyst / WVCH HIT Workgroup Member for MVBCN	Mid-Valley Behavioral Care Network / WVCH Health IT Committee
Liz Hubert	Assistant Director, Provider Systems and Strategy	Regence Blue Cross Blue Shield
Jessica Perak	Health Outcome Strategist, Underwriting & Actuarial Office	Moda Health
Robert Power	VP, CIO	Samaritan Health Services
Stephanie Renfro	Research Associate	OHSU's Center for Health Systems Effectiveness
Tina Sobey	Data Governance Consultant, RHIT	Providence Health and Services
Rebecca Stewart	Director, Provider Relations and Network Development	FamilyCare Health Plans
Hongcheng Zhao	CIO	Portland IPA
Background		

For 2013-15, OHA proposed to create new elements of statewide technology infrastructure to support the coordinated care model, using an allocated portion of the Transformation fund ($3m) to leverage 90/10 federal Medicaid funding. Known as "Phase 1.5", this phase of HIT/HIE services builds a foundation for future statewide interoperability and HIE by supporting immediate coordination between providers seeking to exchange patient information and the incremental use of aggregated clinical data to improve the delivery of care.   Phase 1.5 consists of six HIT/HIE foundational, high-priority initial services to support Oregon's health system transformation, one of which is a state-level provider directory.

The Statewide Provider Directory needs to be developed and implemented by 2015. A provider directory is a resource for provider information including demographics, addresses, affiliations to clinics, etc. Benefits of a state-level provider directory include:

- Support analytics used by OHA, health providers and systems, Coordinated Care Organizations (CCO), and health plans that rely on attributing providers to practice settings
- Enable the exchange of patient health information across different organizations and technologies by providing HIE addresses
- Provide efficiencies for OHA operations, oversight, and quality reporting
- Longer term, enhance care coordination across disparate providers and around transitions of care by providing easy access to provider information

The workgroup will provide regular reports to the Health Information Technology Advisory Group (HITAG) about progress on the provider directory. The HITAG serves as the governing body for the agreed upon Phase 1.5 services to support Oregon's health system transformation efforts. RFP drafts will be provided to the HITAG for review and comment before the RFPs are released for bid. The RFP is expected to be released in spring or summer 2014. The OHA intends to have the provider directory services available in 2015.

Documentation produced from the meetings will be public documents.

Draft Parameters for Provider Directory

- ✓ Build incrementally to ensure success, but must have value right out of the gate
- ✓ Establish clear expectations regarding quality of provider information
- ✓ Contractor(s) both for implementation and operations
- ✓ Work in collaboration with Common Credentialing database/program (under development)
- ✓ Centralize where needed but allow for federation of existing provider directories

Workgroup Charge

The provider directory workgroup will be tasked with providing guidance on scope, functions and parameters of a state-level provider directory, which will inform the OHA's scope of work for a Request for Proposal (RFP).

Meeting Dates

Date and Location	Topic
Wednesday, Feb 19th; 2:00-5:00 pm Portland - Lincoln Building, Transformation Training Room, Suite 775, 421 SW Oak Street, 7th Floor	Orientation, Background, Brainstorming
Wednesday March 19th 1:00-4:00 pm Salem – DHS Human Services Building, Conference Room 137C, 500 Summer Street NE	Straw model for phasing and relationship to other phase 1.5 efforts, common credentialing recap
Wednesday April 2nd 1:00-4:00 pm Portland – State Office Building, Conference Room 1B, 800 NE Oregon Street, 1st Floor	Use cases, priority functions, and parameters Value proposition
Wednesday April 23rd; 1:00-4:00 pm Salem – DHS Human Services Building, Conference Room 137A, 500 Summer Street NE	Users and data sources Policy and program implications
Wednesday May 14th 1:00-4:00 pm Portland – State Office Building, Conference Room 1C, 800 NE Oregon Street, 1st Floor	Wrap-up

Workgroup Director and Staff

Staff:
- **Project Director:** Susan Otter, State Coordinator for Health Information Technology, OHA

- susan.otter@state.or.us
- Karen Hale, Policy Analyst, Office of Health Information Technology, OHA
  Karen.hale@state.or.us, 503-602-3252
- Nick Kramer, Project Support, Office of Health Information Technology, OHA,
  nicholas.h.kramer@state.or.us, (503) 373-7859
- John Hall, Consultant, Krysora
- Mindy Montgomery, Consultant, Krysora

Resources:

- State Near-Term HIT/HIE strategy - The state-level provider directory is one of several elements of new state level HIT services (phase 1.5) that supports new models of care under Oregon's health system transformation efforts.
- Common Credentialing - The statewide provider directory is a complimentary effort with the work of the Common Credentialing Advisory Group; which will advise the Authority on the implementation of a legislative requirement for OHA to establish a program and database for the purpose of providing credentialing organizations access to information necessary to credential all health care practitioners in the State. OHA staff are working closely together on both efforts.