

**Oregon Health Authority  
Transformation Center and Division of Equity & Inclusion**

**Meaningful Language Access to Culturally Responsive Health Care  
Learning Collaborative  
February 26, 2021**

8:30am – 8:45am      Welcome and Introductions  
*OHA Transformation Center*  
*Chris DeMars and Adrienne Mullock (Bhagavati)*  
*OHA Division of Equity & Inclusion*  
*Shelley Das, Kweku Wilson and Maria Castro*  
*OHA Office of Health Analytics*  
*Frank Wu*  
*Oregon Council on Health Care Interpreters*  
*Stick Crosby and Helen Eby*

8:45pm – 8:55am      Overview of Learning Collaborative through June 2021  
*Ignatius Bau*

DATE	TOPIC
Friday, March 26, 2021 8:30am – 10:00am Session Two	Sharing Coordinated Care Organization (CCO) Health Equity Plans related to language assistance (focus area 7 on language access reporting mechanisms, focus area 3 on culturally and linguistically appropriate services, focus area 4 on CLAS as an organizational framework, and focus area 6 on organizational training and education)
Friday, April 23, 2021 8:30am – 10:00am Session Three	Providing notice to CCO members about language assistance services; translation of notices and written materials; providing language assistance services to deaf and hard of hearing and other members with disabilities
Friday, May 28, 2021 8:30am – 10:00am Session Four	Training for clinical and administrative staff about language assistance services
Friday, June 25, 2021 8:30am – 10:00am Session Five	Documenting CCO member language assistance needs and utilization of language assistance services; documenting use of certified/qualified health care interpreters; how to document utilization of multi-lingual providers

8:55pm – 9:30am      Participant Introductions  
*Interpreters and Language Access Coordinators/Managers*  
*CCO Health Equity Staff*

9:30am – 9:55am      Participant Introductions  
*Other CCO Staff*  
*Other Participants*

9:55am – 10:00am      Summary of Themes and Issues Identified  
*Facilitator: Ignatius Bau*

For participant introductions, please share:

+ your name

+ preferred pronouns

+ organization and role (if any)

+ one issue or topic you would like addressed during this learning collaborative