

**Oregon Health Authority  
Transformation Center and Division of Equity & Inclusion**

**Meaningful Language Access to Culturally Responsive Health Care  
Learning Collaborative**

**March 26, 2021**

**8:30am – 10:00am**

**TOPIC: Supporting Language Access through CCO Health Equity Plans**

- |                  |                                                                                                                                                                            |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 8:30am – 8:35am  | Welcome<br><i>Ignatius Bau, Facilitator</i><br>Update on Review of CCO Health Equity Plans from OHA Division of Equity & Inclusion<br><i>Kweku Wilson and Maria Castro</i> |
| 8:35am – 8:45am  | Trillium Community Health Plan<br><i>Britney Dominquez and Tina Potter</i>                                                                                                 |
| 8:45am – 8:55am  | Yamhill CCO<br><i>Jenna Harms and Emily Johnson</i>                                                                                                                        |
| 8:55am – 9:05am  | Eastern Oregon CCO<br><i>Courtney Valenzuela</i>                                                                                                                           |
| 9:05am – 9:15am  | IHN-CCO<br><i>Charissa Young-White</i>                                                                                                                                     |
| 9:15am – 9:25am  | Cascade Health Alliance<br><i>Chris Koski and Susan Boldt</i>                                                                                                              |
| 9:25am – 9:35am  | PacificSource<br><i>Adria Godon-Bynum</i>                                                                                                                                  |
| 9:35am – 9:45am  | Columbia Pacific CCO<br><i>Maranda Varsik</i>                                                                                                                              |
| 9:45am – 9:55am  | Jackson Care Connect<br><i>Samantha Watson</i>                                                                                                                             |
| 9:55am – 10:00am | Closing                                                                                                                                                                    |

Next meaningful language access learning collaborative sessions:

<b>DATE</b>	<b>TOPIC</b>
Friday, April 23, 2021 8:30am – 10:00am Session Three	Providing notice to CCO members about language assistance services; translation of notices and written materials; providing language assistance services to deaf and hard of hearing and other members with disabilities
Friday, May 28, 2021 8:30am – 10:00am Session Four	Training for clinical and administrative staff about language assistance services
Friday, June 25, 2021 8:30am – 10:00am Session Five	Documenting CCO member language assistance needs and utilization of language assistance services; documenting use of certified/qualified health care interpreters; how to document utilization of multi-lingual providers