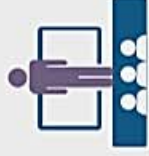
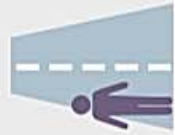


# Peer Approaches to Engagement

## Professional Buy-in



### Understands the Role of Peers

Purpose and Philosophy  
Peer Support Ethics  
Standards and Practice

### Comfortable Making a Referral

Known Process  
Collaborative Effort  
Familiar with the info relevant to peer services

### Creates Space for Collaboration

Allows for strong peer voice and choice  
Encourages partnership based on choices of the person served

## Engagement through a Peer



### Theory of Mutuality (IPS)

Honoring Perspective  
Recognizing Power Dynamic  
Process supports recovery for both

### No judgement; No shame; No fear; No panic

Listens more to what is not being said  
Ability to sit quietly in discomfort when necessary  
Supports "questionable" decisions

### Skilled Advocacy

Peers are not a silver bullet  
Advocating for choices regardless of agreement

## Communication



### No Surprises, Nothing Unexpected

Transparency  
Open and honest  
Realistic

### Innovative Solutions

Solutions provided by the person served  
Use the flexibility that health care reform has provided  
Focus on recovery - everybody can recover

### Imagine there is No Mental Health Language

Use language that Empowers  
Person First  
Free of Labels

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