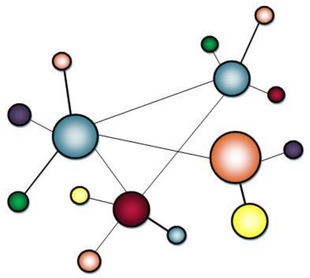
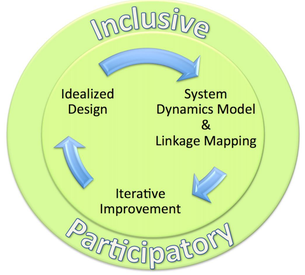


Connecting the Dots for Health

Jackson Care Connect, La Clinica, Asante and Providence Health Systems

Jennifer Lind, CEO, Jackson Care Connect and Marc Pierson, MD, Cambridge Management Group



Background

We wish to create regional strategies for:

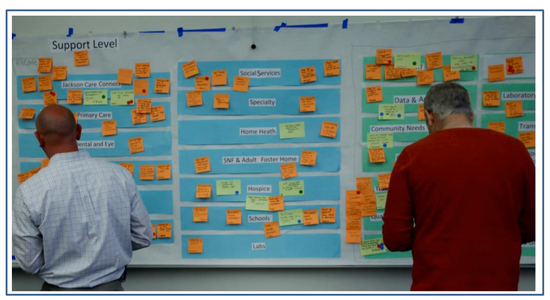
- Coordinated population health improvement
- CCO reinvestment for population health

We understand…

Institutional Interactions	Linkage Maps	Ideal System Design
impact both population health and costs.	allow us to see the system and improve each of IOM's Six Aims: patient-centered, safe, timely, effective, efficient, equitable	delivers a co-created design for cooperative interactions.

Project Description

- Four sponsoring organizations engaged Cambridge Management Group to facilitate inter-institutional Linkage Mapping and Idealized Design of health care at the community level.
- Thirteen institutions and six patients participated.
- Initial map, idealized design criteria, prioritization criteria and candidate projects were created.



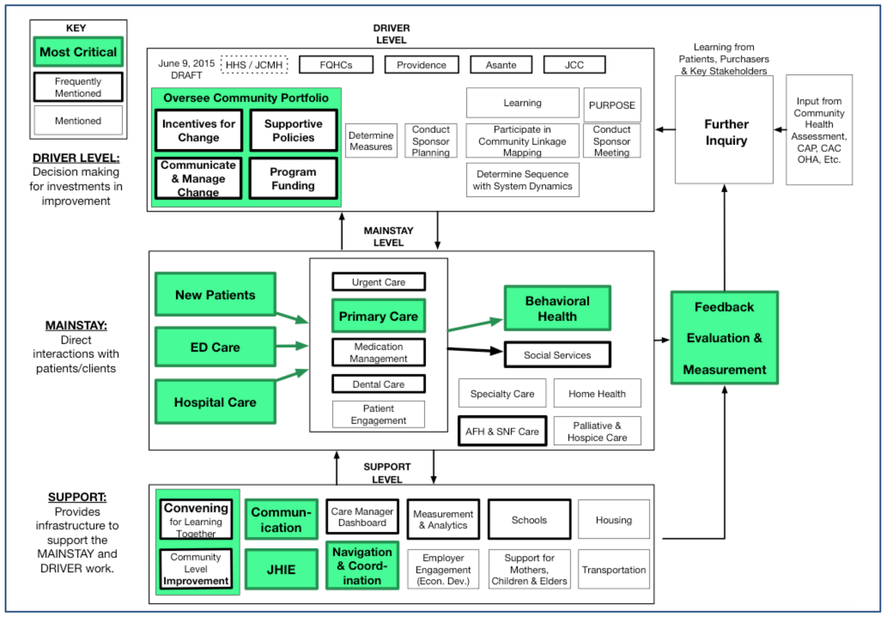
Objectives

Within a 4 month time frame:

- ✓ Demonstrate feasibility of large scale inter-institutional analysis for cooperative system improvement
- ✓ Prototype a whole community Linkage Map
- ✓ Prototype a whole community Idealized Design
- ✓ Create initial whole community investment criteria
- ✓ Select initial cooperative projects

Outcomes

An Initial System Linkage Map



Work Products

•In a one-day facilitated session of institutional stakeholders and patients we created a comprehensive picture of how we see our community and how we would like to improve it step-by-step.

•In a ½ day facilitated session, the same people were able to add sufficient definition for 7 projects to be scoped.

Prioritization Criteria

Efficient	Effective	Safe	Patient-centered	Equitable
Doable, measurable in 6 months	Overall cost is reduced. Sustainable.	Improve safety. Early, coordinated interventions. Protected provider time.	Reliable, clear, convenient. Benefits greatest number of people.	For the whole community's well-being.

381 Ideas Concentrate in Four Key Areas	
Navigation Coordination Coaching	221
Communication and HIE	206
Transition of Care	126
Behavioral Health	57

Insights: The Ideal Design

Lessons Learned

- It is possible to think and act at a whole community level.
- There is community consensus about the areas that need improvement and there is sufficient institutional commitment to continue with the improvement work.
- Representatives of competing institutions can readily identify and make progress on issues that have both community and business-specific impact.

Recommendation

We recommend tailoring this approach within Oregon communities where the CCO intends to systemically reinvest. This approach creates a fair and local method for reinvestment in population health.

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