



Date: January 13, 2023

To: Adult mental health residential providers

From: Donny Jardine, Transformations Programs Manager
Medicaid Programs

Subject: Plan of Care rate increases now complete, effective July 1, 2022

The Oregon Health Authority (OHA) has updated over 1,700 Plans of Care (POCs) to apply the July 1, 2022 rate increase as noted on the [Behavioral Health Rate Increase page](#) and the Oregon Health Plan (OHP) [Behavioral Health Fee Schedule](#). This action allows providers to bill and adjust claims for their POCs from July 1 through December 31, 2022, effective today.

Why is this happening?

[OHA's January 3 Behavioral Health Rate Increase Update memo](#) estimated that POCs would be updated no later than June 30, 2023, to apply the rate increase to mental health residential payments made from July 1 through December 31, 2022. Partners expressed the need for OHA to complete this work immediately to support operational sustainability. OHA acted to expedite the POC update.

What should you do?

Effective January 13, 2023, providers may take the following actions to receive the rate increase for adult mental health residential services rendered on or after July 1, 2022:

- Review the POCs to ensure rates are accurate.
- Bill for services provided and not yet billed.
- Adjust previously submitted claims using the MMIS Provider Portal at <https://www.or-medicaid.gov> or by emailing the completed OHP 1036 form to OHA.FFSOHPClaims@odhsaha.oregon.gov.
 - Adjustments in the MMIS Provider Portal should process the same week they were submitted and pay out the following week.
 - Adjustments using the OHP 1036 form may take up to four weeks to process.

Questions?

If you find errors in the POC updates, contact Comagine Health Oregon Behavioral Health Support Program (OBHSP):

- Phone: 1-888-416-3184
- Fax: 1-877-575-8309
- Mailing address:
 - Comagine Health OBHSP
 - 650 NE Holladay St. Suite 1700
 - Portland, OR 97232

- Email: PRBHSupport@comagine.org

If you have any questions about this announcement, contact [Provider Services](#) (800-336-6016).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.