



HEALTH SYSTEMS DIVISION

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Date: December 28, 2023

To: Coordinated care organizations (CCOs)

From: Dave Inbody, CCO Operations director
Medicaid Programs

Subject: Transportation network company (TNC) pilot postponed to February 1, 2024

The TNC pilot was initially scheduled to launch January 1, 2024. Due to delays with rule changes to support the pilot, Oregon Health Authority (OHA) has postponed the launch to February 1, 2024.

OHA is extending authorization for brokerages to allow Oregon Medicaid members to use private commercial transportation options, including taxicab companies and TNCs like Uber and Lyft through January 31, 2024. If brokerages choose to pursue this option, members can hail rides from these services and request reimbursement directly from the brokerage.

What should you do?

Please email Awab Al-Rawe at awab.al-rawe@oha.oregon.gov if your brokerage is interested in participating in the TNC pilot. [Please review OHA's fact sheet to learn more about the pilot](#) and OHA's expectations for participating brokerages.

In the meantime, brokerages may continue to use TNCs at their discretion through January 31, 2024. After this date, only brokerages who participate in the TNC pilot may use TNCs as a ride option.

Questions?

Please contact Awab Al-Rawe (503-509-9743).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.