



Oregon Health Authority Problem Gambling Services
Certification Consultation

Program Guide
Updated 4/11/2023

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Reginald Stroughter **CGACII, CADCI, QMHA, CRM**

Reginald Stroughter has been in the counseling field since 2010, and currently has an occupation as a clinical services specialist as a CADCI, CGACII, QMHA and CRM. Over the years Reginald has been the leading clinician in several culturally specific programs in Multnomah County. He works closely with OHA authority, and is a member of the Multicultural Advisory Committee (MAC) whose mission is improving and expanding awareness of Gambling to underserved populations, and to support each other in creating community. He is an advocate for Equity and Diversity, and is extremely passionate and committed to the work he would say he gets to do.



Email: stroughterreginald@gmail.com

John Ackley **CGACII, CADCII**

John Ackley, CADCII, CGAC II - I have been working as a dedicated Gambling Counselor for the past 7 years, carrying a full caseload of gamblers for the majority of that time. It has been an incredibly gratifying and interesting journey delving into the specific differences and characteristics that separate people with Gambling Disorder from other addictions and along the way developing some key concepts that appear to underlie the gambling behaviors themselves. I look forward to introducing you to the world of the Gambler, and the unique perspective and challenges that people who gamble can bring both in their addiction and recovery.



Email: johnackley7@gmail.com

Frankie DiFerdinando

LPC, CGACII

Frankie DiFerdinando, LPC, CGACII, is the Director of the Lewis & Clark Problem Gambling Services in Multnomah County. Frankie received her masters degree in Mental Health & Addictions Counseling at Lewis & Clark Graduate School of Education and Counseling. She has been working with individuals and families impacted by gambling since she started providing therapy in her masters program in 2014. Frankie also has a history of working as a co-occurring outpatient therapist helping clients understand and heal from both mental health and addiction symptoms. She has a particular focus on trauma related symptoms as it relates to addiction treatment. Frankie also works as a clinical supervisor and takes a relational approach. Supervision will include collaboration, content, feedback, and process.



Email: frankied421@gmail.com

Janese Olalde

LMFT, CADCI, CGACII

Janese Olalde, LMFT, CADCI, CGAC II has over 22 years' experience in the addiction field, seven years supervising a gambling addiction program, 2.5 years as Problem Gambling Treatment Specialist with OHA, 22 years as an instructor/trainer and 13 years providing therapy in both Spanish and English to individuals and their families.

Email: janesejaneseolalde@yahoo.com

Joe Reisman

LPC, ICGC-II, BACC

Joe has 20+ years of experience in mental health and addictions, with a concentrated focus on disordered gambling treatment. He has contributed to state education and training in the field, as well as providing clinical supervision and program design support to agencies providing gambling treatment services in Oregon and Washington states. Joe is a Licensed Professional Counselor (LPC) in Oregon. In addition to his LPC, he is recognized by the National Council on Problem Gambling as an International Certified Gambling Counselor (ICGC-II) and a Board-Approved Clinical Consultant (BACC).



Joe's treatment expertise includes: Financial Counseling, Case Conceptualization, Group Facilitation, Spirituality Constructs, Dual Diagnosis/Co-Occurring Disorders, Client Outreach and Retention, and Program Development.

Email: joe.reisman@gmail.com

Rick Berman

LPC, CGACII

Rick Berman LPC, CGACII currently provides clinical consultation to problem gambling treatment programs at Asian Health & Service Center, Volunteers of America and Linn-Benton Counties in Oregon and Lifeline Connections in Washington. He is an adjunct faculty member at Lewis & Clark College Graduate School of Education & Counseling and a member of the advocacy group Voices of Problem Gambling Recovery. He has more than 25 years of experience as a problem gambling counselor, clinical supervisor and program manager in urban and rural Oregon. He is also an experienced problem gambling counselor educator: for 8 years he was an instructor in Oregon's gambling counselor precertification course, is the former Director and co-founder of Lewis & Clark Problem Gambling Services and has made presentations at national and regional problem gambling conferences in the U.S. and Canada.

Email: eberman@lclark.edu

Dick Johnson

MS, CADCI, CGACII

Dick completed a Master of Arts Degree, Counseling Psychology, from the University of New Mexico in 1975. He has certifications as a MHACBO Certified Gambling Addiction Counselor II (CGACII), Certified Alcohol and Drug Counselor III (CADCI) and a Qualified Mental Health Provider (QMHP). He is the MHACBO Director of Disordered Gambling Treatment Counselor Certification.

Dick has over 45 years experience working as a mental health treatment provider, clinical supervisor and clinical trainer. He has treated clients from many clinical populations. For over 25 years he has focused upon treating disordered gamblers, significant others of disordered gamblers and disordered gambling effected families in Oregon, nationally and internationally.



Email: zzjohnson@icloud.com

Dave Hsiao

LPC, CADCI, CGACII

Dave Hsiao MA, LPC, CADCI, CGAC II has been working in the counseling field for 20 years. He specializes in Substance Use and Problem Gambling with other co-occurring mental health diagnoses. Focusing on improving outcomes, Dave compassionately addresses multicultural issues in the program he manages by working closely with his team in communication with vulnerable populations and their families. He trains and supervises recovery mentors, counselors, and provides leadership in outreach to communities with developed programs he facilitates in the Portland area and at the Oregon coast.



Email: davesiao@gmail.com

Kristin Bezdek

LPC, MAC, CGACII

Kristin Bezdek, LPC, MAC, CGAC II has been working in various branches of the Oregon public mental health system for over 30 years, including ten years developing, implementing and providing gambling treatment in rural southern Oregon communities. She has been a clinical supervisor and program manager for mental health, substance use and gambling programs in both outpatient and residential settings. She is acutely aware of the barriers to providing and sustaining gambling treatment programs and staff in rural areas. Kristin is an approved Oregon LPC supervisor as well as a Board-approved clinical consultant specializing in integrated treatment of co-occurring disorders. She uses an eclectic approach, incorporating CBT, M/I, and psychoeducation to assist people to make choices that are more congruent with their priorities and values.

Email: ktbezdek@gmail.com

Raul Ramirez

CADCII, CGACII, QMHA

Raul Ramirez, CADC II, CGAC II, QMHA is a Bilingual (English and Spanish) provider and has been working in Yamhill County since 2015. He is currently the Outpatient Services Supervisor for the Mental Health and Problem Gambling programs. He provides clinical supervision for clinicians who have or are working towards their CADC (Certified Alcohol and Drug Counselor) and CGAC (Certified Gambling Addictions Counselor) Certifications. He works closely with OHA (Oregon Health Authority) and is a member of the Multicultural Advisory Committee (MAC) whose mission is improving and expanding awareness of gambling to underserved populations, and to support each other in creating community.



He is an advocate for equity and is a member of the Equity, Diversity, and Inclusion (EDI) Committee within Yamhill County. He has been an advocate and is a part of the LGBTQIA+ and LatinX populations within and outside his agency. He has expertise in program development, systems development and growth, internal systems, retention, engagement, community organization and education. He has passion and commitment to serving individuals and leading with compassion in the work he does.

Email: ramirezraul2601@gmail.com

Oregon Health Authority Problem Gambling Services
Certification Consultation Program
Candidate Agreement & Registration Form

The Oregon Health Authority Problem Gambling Services Program's (OHA PGS) Certification Consultation Program creates an opportunity for counselors working towards certification as a Certified Gambling Addiction Counselor (CGAC) to work with Mental Health and Addiction Board of Oregon (MHACBO) Approved Certification Consultants for their candidacy-required certification consultation hours, with financial support through the OHA PGS Workforce Development Fund, as administered by the Oregon Council on Problem Gambling. Candidates are eligible for the Certification Consultation Program if they are working as Problem Gambling Treatment Staff in one of the following:

1. *An agency providing OHA PGS-contracted problem gambling services, or*
2. *An agency providing problem gambling services through Medicaid, or*
3. *An approved Integrated Co-Occurring Disorders (ICD) program.*

By completing this form, the Certification Candidate, the Candidate's Employing Agency, and the Certification Consultant agree to follow the guidelines of the program, which are as follows:

- Certification Candidate will attend a minimum of four hours of consultation per quarter with at least one hour of individual consultation with their named consultant and one hour of group consultation with any approved consultant. Additional hours are acceptable but will be funded by outside agreement between the candidate and consultant.
- Private Health Information and issues of health & safety of clients will not be shared in consultation sessions or groups. Matters concerning PHI and health & safety must be addressed by on site supervisors.
- Candidate consents to communication between Certification Consultant and On-Site Administrator/Supervisor regarding their work.
- This program DOES NOT include review of client charts held at the agency. The employing agency is responsible for chart reviews and health and safety.
- Candidate will submit a quarterly report to OHA PGS/OCPG using the approved form, for each calendar based quarterly period they are participating in the program.
- Reports will be due as follows:

Jan through Mar – Due Apr 30th.

Jul through Sep – Due Oct 31st.

Apr through Jun – Due Jul 31st.

Oct through Dec – Due Jan 30th.

- Failure to submit a quarterly report on the required form by date due will result in removal of candidate from the program for a minimum of six months.
- Candidate understands that OAR 309-019-0125 requires that they document progress towards certification and must attend consultation sessions regularly in order to do so.
- Consultants, as independent contractors, will carry their own professional liability/malpractice insurance.
- In person meetings are allowable, however travel expenses will not be paid by this program.
- Candidate understands that they are required to meet all MHACBO requirements for the CGAC certification. Candidate will:

- Register with MHACBO as a CGAC candidate within 30 days of hire or appointment as a Problem Gambling counselor.
- Complete 30 CEU's of Problem Gambling specific training per MHACBO requirements as soon as trainings are available.
- Complete MHACBO approved examination per MHACBO guidelines.
- Exercise due diligence in obtaining required experience hours.
- Candidate, Employing Agency and Certification Consultants are required to notify all involved parties, including OHA PGS, of staff changes (including Agency Administrators) within seven days.
- If candidate and Certification Consultant terminate their consultation relationship, a new agreement indicating the new Certification Consultant for the candidate will be submitted to OHA PGS/OCPG within 30 days.

Name of Employing Agency: _____

Candidate Name: _____

Candidate Email Address: _____

Candidate Telephone Number: _____

Candidate Signature: _____

Date: _____

Agency Administrator Name: _____

Agency Administrator Email Address: _____

Agency Administrator Telephone Number: _____

Agency Administrator Signature: _____

Date: _____

Certification Consultant Name: _____

Certification Consultant Email Address: _____

Certification Consultant Telephone Number: _____

Certification Consultant Signature: _____

Date: _____

Oregon Health Authority Problem Gambling Services
Certification Consultation Program
Quarterly Candidate Report

Report # (1-6): _____

Date: _____

Candidate Name: _____

Candidate Email Address: _____

Individual Sessions Consultant Name: _____

Quarterly Requirement: 1 individual and 1 group required plus 2 additional hours of any combination

Quarter 1: Jan-Mar- report due in Apr

Quarter 2: Apr-Jun - report due in Jul

Quarter 3: Jul-Sep - report due in Oct

Quarter 4: Oct-Dec - report due in Jan

Individual Session #	Date of Individual Session
1	
2	
3	

Group Session #	Date of Group Session	Name of Group Consultant
1		
2		
3		

Candidate Signature: _____ Date: _____

Email completed forms to pgs.support@odhsoha.oregon.gov