

ONE Adventist Health Way Roseville, CA 95661 AdventistHealth.org

May 10, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

We are writing to express our strong support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

We believe NWCCO's model of collaboration and partnership will best support our local community to achieve our vision of quality care for members, healthcare transformation and OHA's goals for CCO 2.0.

Sincerely,

RTL

Jeff Conklin

SVP / Payer & Network Strategies Executive

Adventist Health

ONE Adventist Health Way

Roseville, CA 95661



April 24, 2019

Greater Oregon Behavioral Health, Inc. 401 E. 3rd Street – Suite 101 The Dalles, OR 97058

RE: Letter of Support for Northwest Coordinated Care Organization (NWCCO) Application to OHA under CCO 2.0

Dear Mr. Campbell:

I am pleased to provide this letter of support on behalf of GOBHI and affiliated partners in the CCO 2.0 procurement application being made to Oregon Health Authority. Our organization has had a long-standing contractual relationship with GOBHI to provide a sub-acute, crisis psychiatric level of care to OHP/Medicaid member youth covered under the agreement. Because of this partnership, in the past 12 months alone Kerr has provided over 500 service days to kids experiencing an urgent mental health crisis requiring a safe and secure, short-term residential placement with 24-hour access to mental health professionals.

Our consistent experience has been that GOBHI understands our service model very well. Our sub-acute program is the only standalone facility of its type in Oregon, and GOBHI representatives have personally met with us to tour our facility, which I can say is atypical of most payers we work with. They recognize the value that our service provides to members, both in terms of outcomes and cost, as kids are most often able to transition to a less intense level of mental health care following their short-term stay in our program. Because of this understanding, GOBHI has worked well with us in negotiating a fair rate structure that will help to ensure that this service can be sustained into the future.

Based on this positive partnership over the years, we again affirm our support for GOBHI, along with its partners, in NWCCO's procurement application to OHA for the Clatsop, Columbia and Tillamook County service areas.

Sincerely,

ADMINISTRATIVE CENTER

424 NE 22nd Avenue Portland, Oregon 97232

503-239-8101 main

503-239-8106 fax

Chief Executive Officer, Albertina Kerr Centers

Ph. (503) 262-0178

jeff.carr@albertinakerr.org





Corporate Office:/Mail:

65 North Highway 101, Suite 204, Warrenton, OR 97146 Phone (503) 325-5722 Fax (503) 861-2043

May 13, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

We are writing to express our strong support for Eastern Oregon CCO's (EOCCO) Request for Application to continue providing excellent service to the Medicaid population in the twelve rural counties that make-up EOCCO.

EOCCO's success is in large part due to its work to continuously evolve and modify its approach to transformation in collaboration with local providers and community partners. Today, EOCCO's model focuses on payer/provider partnerships, community collaboration, and local investments to support ongoing healthcare transformation and quality improvement. Specific examples of EOCCO initiatives include: significant financial investments in primary care and PCPCH's, payments to PCPCH's that provide behavioral health services, the implementation of value based payment models including shared savings and payments for quality, grant funding for community partners and providers, and funding for the twelve local community advisory councils to address social determinants of health issues identified in their respective community health improvement plans. Other initiatives include the use of Traditional Health Workers, including Community Health Workers, and reimbursement for their services. EOCCO has also invested in technology to collect, aggregate and report clinical data across its largest practices in order to address the challenges associated with multiple EHR systems. As a result of these ongoing collective investments, EOCCO met the 3.4% rate of growth target for the 2019 rate setting process.

We look forward to continuing our work with EOCCO, in partnership with local delivery systems and community partners. Together we will continue to advance healthcare transformation improving the quality of care delivered in Eastern Oregon.

Sincerely.

Amy Baker, Executive Director Clatsop Behavioral Healthcare 65 N. Hwy 101, Suite 204

Warrenton, OR 97146



58646 McNulty Way
P.O. Box 1234 • St. Helens, Oregon 97051
503-397-5211 • FAX 503-397-5373
1-800-294-5211

A NON-PROFIT
COMMUNITY BEHAVIORAL
HEALTH PROGRAM
May 10, 2019

OUR SERVICES .

ADULT PROGRAM
assessments
counseling services
crisis intervention
educational classes
involuntary commitments
abuse counseling
satellite offices

PSYCHIATRIC REHAB. assessments day treatment residential care case management skill training supported housing respite care vocational rehabilitation

CHILDREN'S PROGRAM assessments individual counseling family counseling teen family intervention crisis intervention abuse treatment skills training school based programs satellite offices

CHEMICAL DEPENDENCY assessments intensive outpatient after-care groups adolescent treatment DUII diversion educational classes adult residential treatment smoking cessation gambling treatment

A & D PREVENTION school based prevention screening and referral drug free activities teen violence programs

DD SERVICES youth & adults case management crisis diversion early intervention employment transition respite care

MEDICAL SERVICES psychiatric evaluations medication management nurse medication monitoring children's psychiatric care patient education Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

We are writing to express our strong support for Eastern Oregon CCO's (EOCCO) Request for Application to continue providing excellent service to the Medicaid population in the twelve rural counties that make-up EOCCO.

EOCCO's success is in large part due to its work to continuously evolve and modify its approach to transformation in collaboration with local providers and community partners. Today, EOCCO's model focuses on payer/provider partnerships, community collaboration, and local investments to support ongoing healthcare transformation and quality improvement. Specific examples of EOCCO initiatives include: significant financial investments in primary care and PCPCH's, payments to PCPCH's that provide behavioral health services, the implementation of value based payment models including shared savings and payments for quality, grant funding for community partners and providers, and funding for the twelve local community advisory councils to address social determinants of health issues identified in their respective community health improvement plans. Other initiatives include the use of Traditional Health Workers, including Community Health Workers, and reimbursement for their services. EOCCO has also invested in technology to collect, aggregate and report clinical data across its largest practices in order to address the challenges associated with multiple EHR systems. As a result of these ongoing collective investments, EOCCO met the 3.4% rate of growth target for the 2019 rate setting process.

Speaking as the Director for Columbia County, I continue to see GOBHI demonstrate their commitment to both members and providers. They have been collaborative, helpful, and extremely advanced in their ability to communicate clearly, openly and honestly when investing in county activities. I look forward to continuing our work with EOCCO, in partnership with local delivery systems and community partners. Together we will continue to advance healthcare transformation improving the quality of care delivered in Eastern Oregon.

Sincerely,

Julia Jackson, Executive Director Columbia Community Mental Health 58646 McNulty Way, St. Helens



May 14, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

I'm writing to express Columbia Memorial Hospital's (CMH) strong support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

CMH is the largest healthcare provider in the tri-county service area of NWCCO. CMH has learned a great deal over the past 5 years working with this area's current CCO. Today, CMH believes true transformation occurs when all parties are aligned and invested in the same goals. CMH strongly believes the ownership and operating model that NWCCO has created is the best model for our community and patients.

Your approval of NWCCO's application allows us to continue our work on healthcare transformation, quality improvement, and the achievement of OHA's goals for CCO 2.0.

Sincerely,

Erik Thorsen, MBA, CPA Chief Executive Officer

Columbia Memorial Hospital





Department of Human Services

Child Welfare, Self Sufficiency

April 10, 2019

500 N. Columbia River Hwy Ste 220 St Helens, OR 97051 (503) 366-8300 (503) 397-1092

Oregon Department of Human Services

Request Application Review Committee Oregon Health Authority 500 Summer St. Salem, OR 97301

Dear Review Committee:

Please accept this letter of support for **Northwest Coordinated Care Organization (NWCCO)** who have formed a new CCO to serve Clatsop, Columbia and Tillamook Counties in the open procurement under CCO 2.0. for a five-year contract. As the District Manager for Child Welfare and Self-Sufficiency programs for Columbia, Clatsop and Tillamook Counties I have direct knowledge and experience with the partners who are part of this proposal.

DHS Child Welfare/Self Sufficiency is currently working with GOBI, Columbia County Mental Health and many other community partners to open the first youth drop-in center for Columbia County. I have been impressed with the deep level of engagement with youth and public and private agencies to create a vision for the drop-in center and we have solid foundation to begin funding it. In addition, we have partnered with GOBI, Clatsop Behavior Health and Northwest Housing Authority, to build/remodel a sober supportive housing fourplex for women and children in Clatsop County. We are weeks away from opening the housing units. Again, I have been greatly impressed with the NWCCO's follow-through and engaging partners in designing the living space and services for the families. Both these initiatives are sorely needed in this district.

The partners in the NWCCO convene inspired conversations across the counties and communities to help our region with improving outcomes in mental health, well-being, housing and poverty reduction. I support their proposal.

Please contact me if you have any questions.

Amy Youngflesh

DHS District Manager Child Welfare, Self Sufficiency

500 N Columbia Rvr Hwy Ste 230

St Helens, OR 97051



PUBLIC HEALTH



Tamara Sale, MA
Director
EASA Center for Excellence
OHSU-PSU School of Public Health

t 503-725-9620

e salet@ohsu.edu

w www.easacommunity.org

PSU Mail code MCB 900 PO Box 751 Portland, OR 97207

March 25, 2019

Pat Allen, Director Oregon Health Authority 500 Summer Street, NE Salem, OR 97301

Dear Director Allen:

The Early Assessment and Support Alliance (EASA) Center for Excellence strongly supports the Northwest Coordinated Care Organization (NWCCO) application under the CCO 2.0 procurement. Greater Oregon Behavioral Health, Inc. (GOBHI) is an equity partner to this CCO endeavor seeking to serve OHP members in Clatsop, Columbia and Tillamook Counties.

The EASA Center for Excellence holds the state contract for dissemination support for early psychosis intervention throughout Oregon. With GOBHI, Oregon has been the first state in the country to establish statewide early psychosis services, and the first to establish these services in rural and frontier communities.

EASA has partnered with GOBHI since it began dissemination of early psychosis intervention in 2008. GOBHI staff have been highly strategic and supportive in forming local relationships helping our center to adapt its approach to rural and frontier areas. Their long-standing trust and working relationships is instrumental in helping these communities meet their needs and in identifying synergistic opportunities.

The EASA Center for Excellence is committed to providing a combination of training and technical assistance, program development and data support as we continue our partnership. We appreciate GOBHI's significant leadership in supporting the well-being of

Oregon residents, and we look forward to this ongoing partnership with GOBHI and NWCCO. Please do not hesitate to contact me if you have questions or I can provide additional information.

Sincerely,

Tamara Sale, Director

EASA Center for Excellence

OHSU-PSU School of Public Health

Tamara Sale

To whom it may concern,

I am writing to express some of my experience over nearly a decade of working with GOBHI on the Consumer Caucus and other committees inside of GOBHI.

In 2010 I had just been diagnosed with a mental disorder. I was unemployed, confused, very disillusioned with my life, and had no idea how I would live from that point on. A clinician at Wallowa Valley Center for Wellness suggested I go to a Peer Support training, sponsored by GOBHI. It changed my life because it introduced me to a new way of looking at my life and disability, and helped make sense of many of the troubles I had found myself in over the years of living with an undiagnosed problem. It also showed me how I could be of service in the world going forward.

I was invited to contribute to GOBHI committees by attending and providing input based on my lived experience. I was like a fish out of water at first, but the folks on staff and clinicians and clinical directors helped me learn and get up to speed. They treated me like a valued member of a team. They always interacted with me in a way that showed how deeply interested they were in my success working with the committees.

Over the years, as I spent more time on the committees and then as a member of the Consumer Caucus I met most of the management folks at GOBHI. I greatly appreciated the kind way in which they made me feel a part of things, asked how I felt about what I saw going on, and asked for my input both formally and informally about programs and guidelines. I was always treated like a member of the group, never looked down at or regarded oddly in any way. I learned they truly cared about me as a member of a kind of extended family, and were very supportive as I recovered.

GOBHI has always had a unique culture dedicated to involvement of consumers no matter how large it has become over the years. What has impressed me the most is the consistent integrity of their interactions with all parties. I have heard a lot of rhetoric over the years from individuals and organizations who claim to be "client centered" or "trauma Informed". GOBHI folks at all levels have acted just as they speak by wholeheartedly supporting client-centered initiatives such as Dual Diagnosis Anonymous, the David Romprey Warmline, Senior Warmline, and countless peer delivered service trainings over the years. For many years they have sent a contingent of GOBHI peer service leaders to the Alternatives conference to acquire skills and bring them back to their home agencies and counties. They believed deeply in my potential and were instrumental in my success as a provider with lived experience.

As a result of the invaluable help and support I received from the kind folks at GOBHI I have advanced and excelled in my work. I am now a Certified Recovery Mentor, Peer Support Specialist, and QMHA at an agency in NW Oregon, and have been involved in this work for nearly 10 years now. I love helping people and learned much about how to do that through my experiences with GOBHI.

I am happy to express my hope that GOBHI and its unique way of helping people can be brought to a wider part of the Oregon mental health community.

Sincerely,		

May 8, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301



Dear Director Allen,

We are writing to express our strong support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

We believe NWCCO's model of collaboration and partnership will best support the local community to achieve it's vision of quality care for members, healthcare transformation and OHA's goals for CCO 2.0.

Sincerely.

Spencer Masterson

Statewide Network Manager

Oregon Food Bank -

773 S Oregon Street

541-889-9206

Southeast Oregon Services

Ontario, OR 97914-3914

April 23, 2019

Tammy Hurst, OCAC, OPBC, Single Point of Contact (SPC)
Office of Contracts and Procurement
635 Capitol Street, NE, Room 350
Salem, Oregon 97301

RE: Letter of Support for Northwest Coordinated Care Organization (NWCCO)

Dear Ms. Hurst:

I am retired from a 40-year career working in mental health and addiction service agencies within Oregon, including in Washington, Multnomah, and Clatsop counties. Within those years, and especially as an executive director, I learned much about what works and what doesn't, and which organizations have the most expertise and competence in managing provider agencies, and in being a true community partner.

For decades, I have worked directly and indirectly with Greater Oregon Behavioral Health, Inc. (GOBHI) and their partnership with Moda to form and administer the Eastern Oregon CCO (EOCCO). I have seen how they respect and adapt to county differences and individual county dynamics and providers of these services. In my experience, there is no more competent and ethically driven organizational partnership and huge success than what is widely experienced and known about the EOCCO. The leadership in these two organizations in the most rural counties of Oregon, primarily Kevin Campbell and his teams, far exceeds any other I have had direct and indirect contact with elsewhere in Oregon.

As a GOBHI board member from Clatsop County for six years (and also as a community leader and exec in Multnomah and Washington county agencies since 1982), I have seen how these two organizations operate together within their assigned counties, and I have seen firsthand the success in service provision and with county relationships by these organizations.

In my work through the years in the three Oregon counties, I grew to understand the true differences between rural and urban county populations and service delivery systems. GOBHI and Moda have worked tirelessly and with great achievement in rural Oregon counties. Their expertise and reputation in these rural counties has been shown by the variety of service models and programs they have already helped set up for vulnerable populations there. These two organizations are already well known and highly respected by county leadership and partners throughout rural communities. In my opinion, there will be NO WAY to equal or exceed this if an organization other than NWCCO is chosen to operate in the leadership role within northwest Oregon. NO WAY.

In my opinion, Clatsop, Columbia, and Tillamook counties have been operating with progress and success for a very long time under the leadership of GOBHI as a MHO and as a risk-bearing partner in Columbia Pacific CCO. By sponsoring the formation of the NWCCO, GOBHI is once again demonstrating its leadership and understanding of rural Oregon by bringing a community based approach and proven partnerships forward for consideration in CCO 2.0 and beyond. These organizations have already proven their ability to involve the communities in decision-making and in what is needed and why, and they have contributed large sums of money and countless hours in successful consultation with consumers and professionals involved in system-building there. The State would be foolish to not allow the expansion of this successful model from 12 counties to 15. And, frankly, in my lengthy experience in Oregon, the State cannot afford to lose even one bit of credibility in these issues and decision-making.

I would be happy to go into more detail about my experience and opinion in this matter, if desired by the selection team. I have worked closely with the State in this system for decades, and have experienced and understood how the relationship between the state and county leadership must be coherent and cohesive in order to achieve the highest level of service to our fragile citizens and consumers. In these rural counties, it is imperative that GOBHI and Moda maintain their current leadership and success and potential for future development. There would be no other logical and responsible choice for Clatsop, Columbia, and Tillamook Counties than NWCCO.

Sincerely,
Nancy Univers
Nancy Winters, LPC (Retired)



April 5, 2019

CCO Review Team Oregon Health Authority 500 Summer St. NE Salem, OR 97301-1097

Dear Review Team Members:

The National Alliance on Mental Illness of Oregon wishes to express its support for the efforts of Greater Oregon Behavioral Health Inc. (GOHBI) in its collaboration with Moda to form two separate Coordinated Care Organizations serving Eastern Oregon and portions of the Oregon Coast, including Clatsop, Tillamook, and Columbia counties.

We believe that GOBHI has a proven track record for responding to the needs of Oregon's rural communities in its current role as a Coordinated Care Organization partner and administrator. We have been impressed with its vision for system reform within the behavioral health system, and we are eager to see what GOHBI can continue to accomplished by facilitating integrated services in traditionally underserved and underresourced communities.

NAMI Oregon anticipates finding multiple ways to partner with GOBHI as it broadens its commitment to serving rural communities. As an advocacy organization representing individuals and families affected by mental illness, we hope to be vested in GOBHI's success and to provide what assistance we can to GOBHI's community-based mission.

Best wishes,

Chris Bouneff
Executive Director

441 30th Astoria Oregon 97103

Phone (503) 836-3939 Fax (503) 836-3039

www.northcoastrecovery.com

May 10th, 2019

CCO Review Team Oregon Health Authority

500 Summer St. NE Salem, OR 97301-1097

Dear Review Team Members:

North Coast Recovery Foundation wishes to express its support for the efforts of Greater Oregon Behavioral Health Inc. (GOBHI) in its collaboration with Moda to form two separate Coordinated Care Organizations serving Eastern Oregon and portions of the Oregon Coast, including Clatsop, Tillamook, and Columbia counties.

North Coast Recovery currently offers Partial Hospitalization, Intensive Outpatient and DUII services for the residents of Clatsop, Columbia, and Tillamook county and surrounding area. In addition, we are contracted to provide gender specific housing for up to 30 adults 18 years and older as well as Medicated Assisted Treatment services in Astoria, Oregon.

GOBHI has a proven track record for responding to the needs of Oregon's rural communities in its current role as a Coordinated Care Organization partner and administrator. We have been impressed with its vision for system reform within the behavioral health system, and we look forward to what GOBHI can continue to accomplish by facilitating integrated services in traditionally underserved and under- resourced communities.

North Coast Recovery Foundation anticipates finding multiple ways to partner with GOBHI as it broadens its commitment to serving rural communities. As an organization providing treatment services for individuals and families affected by Substance Use disorder and mental illness, we hope to be vested in GOBHI's success and will collaborate with and support GOBHI's community-based mission.

Respectfully,

Wendy Hemsley CEO



Oregon Rural Practice-based Research Network

Mail code: L222 3181 S.W. Sam Jackson Park Road Portland, OR 97239-3098 tel 503 494-0361 fax 503 494-1513 www.ohsu.edu/orpm May 10, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

We are writing to express our strong support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

The Oregon Rural Practice-based Research Network (ORPRN) is an organization committed to improving health outcomes and equity for Oregonians through community partnerships, research, coaching, and education. ORPRN has witnessed the success of the EOCCO model through our administration of its Community Benefit Initiative Reinvestment (CBIR) program, a community grant program focused on supporting Community Health Improvement Plan goals, addressing social determinants of health, and improving incentive measure performance and other health outcomes for Medicaid members. The CBIR program has reinforced partnerships throughout the region and between a variety of organizations that receive funding, including public health departments, clinics, Local Community Advisory Councils, and other community-based organizations working together to achieve better health outcomes for their members. This model includes a high level of direct involvement between the CCO and the community. CBIR grantees frequently express a high level of trust for their CCO representatives who work closely with them to improve the health and healthcare of their Medicaid members. NWCCO will build on this model of direct community engagement that garners trust and improves quality.

We believe NWCCO's model of collaboration and partnership will best support our local community to achieve our vision of quality care for members, healthcare transformation and OHA's goals for CCO 2.0.

Sincerely,

Sum E. Zig

Anne King, Director of Healthcare Initiatives Oregon Rural Practice-based Research Network Oregon Health & Science University Mail Code: L222 3181 S.W. Sam Jackson Park Road

Portland, OR 97239

Sankirtana Danner, Senior Project Manager Oregon Rural Practice-based Research Network Oregon Health & Science University

Mail Code: L222

3181 S.W. Sam Jackson Park Road

Sarsian al Danner

Portland, OR 97239



April 18, 2019

Tammy Hurst, OCAC OPBC, Single Point of Contact (SPC)
Office of Contracts and Procurement
635 Capitol Street, NE Room 350
Salem, OR 97301

RE: Letter of Support for Northwest Coordinated Care Organization (NWCCO)

Dear Ms. Hurst:

I am writing this letter to express my support for the Northwest Coordinated Care Organization (NWCCO) application under CCO 2.0. NWCCO is a new CCO formed to serve Clatsop, Columbia and Tillamook Counties through a partnership among Greater Oregon Behavioral Health, Inc. (GOBHI), Moda Health, Columbia Memorial Hospital, Yakima Valley Farmworkers Clinics, and Adventist Health.

I am a general contractor, business owner and philanthropist and I care deeply about my community. I have worked extensively with GOBHI, a partner in the NWCCO endeavor, on two major building/rehab construction projects — the North Coast Crisis Respite Center and Clatsop Women's SUD Supportive Housing project. Both of these projects represent innovative models designed to keep very vulnerable people and families in their community while receiving appropriate services to meet their behavioral health needs.

GOBHI consistently brings collaborative leadership approaches to help solve difficult problems for people experiencing serious behavioral health needs and the systems serving them. I continue to be impressed with GOBHI's partnership driven approach to these projects. I am confident that if NWCCO is selected to serve Oregon Health Plan Members through the CCO model for the next contract cycle beginning January 2020, communities in Clatsop, Columbia and Tillamook Counties will be well served.

Please do not hesitate to contact me if you have questions or need additional information. My phone number is 503.440.0059.

Sincerely,

Randy Stemper, Owner and General Contractor

RDA Project Management LLC

PO Box 1417

Astoria, OR 97103

Tammy Hurst, OCAC, OPBC, Single Point of Contact (SPC) Office of Contracts and Procurement 635 Capitol Street, NE Room 350 Salem, OR 97301

RE: Letter of Support for Northwest Coordinated Care Organization (NWCCO)

Dear Ms. Hurst:

I write to express my strong support for and confidence in NWCCO, a new CCO formed to serve Clatsop, Columbia and Tillamook Counties through a partnership among Greater Oregon Behavioral Health, Inc. (GOBHI), Moda, Columbia Memorial Hospital, Yakima Valley Farmworkers Clinics, and Adventist Health.

I'm an affordable housing professional, working for more than 25 years to create safe, decent affordable housing for low income Oregonians. In that capacity I've worked closely with Greater Oregon Behavioral Health, Inc. (GOBHI) over the last several years to expand access to affordable housing for the vulnerable populations they serve in northwest and eastern Oregon.

Smart people across the state understand the critical role that stable housing plays in successful treatment and stabilization for people experiencing mental illness or substance use disorder – GOBHI and their partners are doing something about it!

In a critical role as a convener, they bring together behavioral health providers with affordable housing experts to collaborate on solutions; and as a catalyzer, making significant investments in creating replicable models of supportive affordable housing for low income people working to stabilize their lives and families. I refer specifically to GOBHI's leadership in development of Clatsop Women's Supportive Housing – the acquisition and rehab of a dilapidated four-plex in Astoria with funding from Oregon Housing and Community Services, creating four permanently affordable apartments for women in recovery from SUD, supported by Clatsop Behavioral Healthcare and working with DHS/Child Welfare to reunite their families.

GOBHI staff and leadership consistently demonstrate their commitment to improving the lives of the people and communities we serve; and model inclusive collaboration to reach effective solutions. I look forward to continuing and expanding the aligned work to achieve optimum health and housing outcomes for Oregonians with the NWCCO!

Sincerely,

Kate Allen

Kate Allen, Owner Kate Allen Community Development Services, LLC 318 Lincoln St. Astoria, OR 97103 503.351.8618 kmadev76@gmail.com April 19, 2019

Request for Application Review Committee Oregon Health Authority 500 Summer Street NE Salem, OR 97301

Dear Review Committee:

I am writing this letter on behalf of NW Early Learning Hub in support of the application by Northwest Coordinated Care Organization for a five-year CCO contract with the Oregon Health Authority.

Since 2017, GOBHI has been working closely with NW Early Learning Hub as an active participant of our governance council. In their role on the council, they have brought an important perspective and knowledge about behavioral health needs and resources for our community. In addition to their role on the council, GOBHI has partnered with NW EL Hub by including the Hub Director in their early childhood investment planning workgroup and funding a critical project that will build tools to create a pathway from primary care to behavioral health supports for families with children under 5 in Clatsop and Columbia Counties.

Over the last two years, we have witnessed GOBHI's commitment to early childhood investments and understanding of the long term community benefits of those investments. We appreciate the partnership with GOBHI over the past several years and would look forward to continuing to partner with them for the next five to improve the health of our shared populations and our communities.

Sincerely,

Rob Saxton

Northwest Early Learning Hub Governance Council, Chair

Northwest Regional ESD, Superintendent



May 13, 2019

Pat Allen, Director **Oregon Health Authority** 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

ODS Community Dental strongly supports the Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

ODS Community Dental has worked closely with the EOCCO since 2014 coordinating dental case management and comprehensive dental services for their members. We have participated in the Oregon Health Plan for 24 years, including the counties NWCCO has applied to serve. Our Arrow Dental Clinics located in Columbia and Clatsop counties are currently serving over 13,000 Medicaid members.

We believe NWCCO's model of collaboration and partnership will best support our local community to achieve our vision of quality care for members, healthcare transformation and OHA's goals for CCO 2.0.

Sincerely,

Teri Barichello

Vice President, Chief Dental Officer

Jes Bell_



March 18, 2019

Ms. Karen Wheeler
Northwest Coordinated Care Organization (NWCCO)

Dear Ms. Wheeler;

OFSN is pleased to submit this letter of support for the NWCCO application to the Oregon Health Authority in response to the open procurement under CCO 2.0.

OFSN is a 501(c)3 organization, and is known as a Family Run Organization. The strength of OFSN lies in its work to bring parents or direct caregivers raising a child with significant mental or behavioral health challenges into this work as a peer support specialist. In Oregon, this role is defined as a Family Peer Support Specialist. A family support specialist supports families who are currently engaged in multiple child serving systems, and uses their 'lived experience' to support families through the journey they are walking through. Family Support Specialists work in a variety of roles including that of Family Partner in Wraparound, and in Community Based Peer Support Programs. More recently, Family Partners are also supporting families through OHA's Crisis And Support Transitions (CATS), an emergency room diversion program for children experiencing mental health crises and their families.

OFSN currently provides technical assistance around the development and supervision of Family Partners within this proposed CCO region. Our working relationship began in 2014 with the Statewide Wraparound Initative. Through its technical assistance contract with the Oregon Health Authority, OFSN has provided leadership around the role and importance of meaningful family involvement on the System of Care Governance Structure. Additionally, OFSN has supported the NWCCO region with consultation and supervision of practice related to introducing and integrating best practices around the role of Family Partners in mental health and community-based services.

More recently, OFSN is working with the three counties (Clatsop, Columbia, and Tillamook) to bring a new initiative, Reach Out Oregon to families by increasing supportive connections to families raising a child experiencing significant mental health challenges. The initiative will utilize social media and a warmline operated by volunteers within the community, and paid staff. Each county within the region is currently engaged in rolling out as a Reach Out Oregon pilot site, which will be a huge benefit to families in the region. This project is made possible in part from a generous grant from Greater Oregon Behavioral Health, Inc. (GOHBI)

OFSN's partnership within the NWCCO region is built on trusted relationships that have evolved over the past 5 years. We recognize the commitment and strength that ensure families raising a child with significant mental and behavioral health challenges have the best care, at the right time, and within their home community.

OFSN intends to support the NWCCO application for CCO 2.0 by continuing to build upon success with Statewide Wraparound, and through more recent developments with Reach Out Oregon. As the leading state Family Run Organization, OFSN will also support NWCCO through consultation around development of family peer supports, related workforce development, and supervision so that families may receive support from a Family Support Specialist.

Sincerely,

Sandy Bumpus, Executive Director



A project of the Alano Club of Portland

909 NW 24th Avenue Portland, OR 97210

www.OregonRecovers.org

SPONSORING ORGANIZATIONS

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Serenity Lane

StayClean

The Collins Foundation

The Meyer Memorial Trust

The Northwest Health Foundation

The Oregon Community
Foundation

April 18, 2019

Tammy Hurst, OCAC, OPBC, Single Point of Contact (SPC)
Office of Contracts and Procurement
635 Capitol Street, NE Room 350
Salem, OR 97301

RE: Letter of Support for Northwest Coordinated Care Organization (NWCCO)

Dear Ms. Hurst:

I'm am writing to express strong support for the Northwest Coordinated Care Organization (NWCCO). Over the last 18 months Oregon Recovers has collaborated closely with Greater Oregon Behavioral Health Inc. (GOBHI), one of NWCCO's joint equity partners. The staff of GOBHI have proven invaluable in their counsel and support of our mission.

Oregon Recovers is a grassroots coalition of the addiction recovery community, treatment providers and addiction recovery workforce leaders. Our mission is to transform the existing fractured and incomplete addiction recovery system into a recovery-based continuum of care which recognizes addiction as a chronic disease requiring at least five years of recovery support. Oregon has the 4th highest substance use disorder rate in the country and ranks 50th in access to treatment. The absence of an effective continuum of care disproportionately impacts communities of color and rural Oregonians.

The staff of GOBHI have proven invaluable to Oregon Recovers in multiple ways:

- Several senior staff have served on the Policy Committee of Oregon Recovers and played an instrumental role in developing a framework for a long-term addiction recovery strategic plan which was subsequently adopted by the state Alcohol & Drug Policy Commission.
- Additionally, senior staff have counseled Oregon Recovers on developing an advocacy strategy that focuses on measurable efforts to decrease addiction rates and increase recovery rates
- GOBHI staff have participated in multiple direct advocacy efforts
- GOBHI has provided substantial financial support to assist in launching Oregon Recovers as the voice of the addiction recovery community.

GOHBI staff have proven invaluable to the early success Oregon Recovers has had in advocating for the transformation of Oregon's addiction recovery system. We are excited that they are joining forces with Adventist Health, Columbia Memorial Hospital, Yakima Valley Family Workers Clinic and Moda to form NWCCO. It is a partnership which will undoubtedly contribute to our shared mission of improving the 100,000's of Oregonians who suffer from the disease of addiction.

Sincerely.

Mike Marshall, Executive Director



April 3, 2019

To Whom It May Concern:

It is my pleasure to write this letter of support for Northwest Coordinated Care Organization's (NWCCO) application to Oregon Health Authority's CCO 2.0.

The Oregon Infant Mental Health Association is a statewide nonprofit organization representing cross-sector early childhood professionals and families. Our mission is to support the emotional health and well-being of all Oregon's infants, toddlers, and their families in communities throughout the state (www.orimha.org). Our goals include building Oregon's capacity to support emotional health and well-being through interaction, study, early childhood system collaboration, and advocacy. We are nearly 500 members strong, spanning physical health, early care and education, mental health, child welfare, and more. Abiding by infant mental health principles, our work embraces a focus on equity, assuring that infants and toddlers thrive, and enter kindergarten with the social and emotional skills that best assure academic success and lifelong health and productivity.

We are very excited to be in conversation with NWCCO jointly exploring where our work and goals overlap and discovering potential opportunities for coordination of expertise and resources. We share a deep understanding of the importance of the early years of healthy brain development as an investment opportunity that can make the greatest positive impact on health and carries forward throughout the lifespan. We recognize the need for culturally sensitive and responsive parenting and early childhood developmental information that supports parents of all cultures to have the tools to be the best parent to which they aspire to be for their young child. As we discover these touch points, intersections, and common goals, we are committed to working together, act upon these shared values, and implementing strategies in an equitable way that assures the best outcomes for young children and their families in communities.

The Oregon Infant Mental Health Association is pleased that NWCCO shares our commitment to assuring that all young children thrive in healthy relationships and looks forward to working together to achieve these common goals.

Sincerely,

There A.

President

Oregon Infant Mental Health Association Developmental Behavioral Pediatrician



College of Public Health and Human Sciences

Hallie E. Ford Center, #255 2631 SW Campus Way Corvallis, Oregon 97331

C 919-593-5822 health.oregonstate.edu/ochi

5/9/2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

We are writing to express our strong support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

Oregon State University's College of Public Health and Human Sciences shares with EOCCO goals to fully prepare Oregon's health and social care workforce as we transform our health care system towards statewide CCO 2.0 goals of (1) improving the behavioral health system, (2) increasing value, and paying for performance, (3) focusing on the social determinants of health and health equity, and (4) maintaining sustainable cost growth. Since 2015, we have been working with EOCCO to develop and deliver our Community Health Worker Training Program, consisting of both entry-level and continuing-education courses. Our 85-hour hybrid entry-level course has been well-received; it has been delivered 12 times at various locations across the state, thus far, including once in Tillamook. Throughout this time, EOCCO has been a very good partner! We are particularly impressed by their collaborative nature, their support for community health workers, and their leadership around health transformation more broadly.

We believe NWCCO's model of collaboration and partnership will best support the local community to achieve the vision of quality care for members, healthcare transformation and OHA's goals for CCO 2.0.

Sincerely,

Allison E. Myers, PhD, MPH

Director, OSU Center for Health Innovation

College of Public Health & Human Sciences, Oregon State University

ann Custer

Ann L. Custer, MPH, OTR/L, CHES Manager of Workforce Development OSU Center for Health Innovation College of Public Health and Human Sciences Oregon State University



location 147 s. main avenue mailing po box 1149 warrenton or 97146

office 503-861-0119 fax 503-861-0220

toll free 1-888-887-4990 tdd 1-800-927-9275 www.nwoha.org

April 18, 2019

Tammy Hurst, OCAC, OPBC, Single Point of Contact (SPC)
Office of Contracts and Procurement
635 Capitol Street, NE Room 350
Salem, OR 97301

RE: Letter of Reference for Northwest Coordinated Care Organization (NWCCO)

Dear Ms. Hurst:

The purpose of this letter is to provide a reference for NWCCO, a new CCO formed to serve Clatsop, Columbia and Tillamook Counties through a partnership among Greater Oregon Behavioral Health, Inc. (GOBHI), Moda, Columbia Memorial Hospital, Yakima Valley Farmworkers Clinics, and Adventist Health.

The Northwest Oregon Housing Authority (NOHA) has been working with GOBHI, an equity partner to NWCCO, for the past two years to develop supportive housing for low income women and children in Clatsop County whose lives have been impacted by substance use disorders and child welfare involvement. GOBHI has provided financial support for the project, along with securing funding from Oregon Housing and Community Services. NOHA is providing property management and project-based rent subsidies through agreements with GOBHI. GOBHI also provided financial support for peer support specialists connected to this project who will provide peer services for the women residing in the apartments.

We understand there will be an emphasis on housing during the first two years of the CCO contract cycle. GOBHI has been an excellent leader and partner in our efforts to develop additional supportive housing and to link housing to services and supports. GOBHI has led the efforts to develop this project, convene the partners, and ensure that the services and supports for women and children who will reside in this supportive housing are in place through Clatsop Behavioral Healthcare, DHS, and early learning partners in the county.

If I can be of further assistance or provide additional information, please feel free to contact me at 503.994.5034 or todd@nwoha.org.

Sincerely,

Todd Johnston, Executive Director



230 Rowe Street | PO Box 176 | Wheeler, OR 97147 | 1-800-368-5182 | Fax: 1-844-712-3001 | www.rinehartclinic.org

May 14, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

I am writing to express the Rinehart Clinic's confidence and support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia, and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

The NWCCO's model of collaboration and partnership will indeed support our local community to achieve our vision of quality care for members, healthcare transformation, and OHA's goals for CCO 2.0.

Sincerely.

Gail Nelson, MHA, FACHE

Chief Executive Officer

The Rinehart Clinic & Pharmacy

230 Rowe Street, PO Box 176

Wheeler, OR 97147

BETSY JOHNSON

State Senator

Columbia, Clatsop, Portions of Tillamook, Washington, and Multnomah Counties



OREGON STATE SENATE 900 COURT ST NE SALEM, OR 97301

May 24, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen,

I am writing to express my strong support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

Local voice is vitally important for the success of Oregon's CCO program. The NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. By focusing on payer/provider partnerships, community collaboration, and reinvestment of savings back into locally prioritized projects, the NWCCO is demonstrating its commitment not only to OHP members in this area, but to the overall health and wellbeing of our communities as a whole. NWCCO's vision is based on the successful EOCCO model which has a track record of using community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process and delivering quality care as evidenced by their results on the CCO incentive measures.

As an elected official I get to hear firsthand the impact of health and social determinants on the lives of those in my community. We need to change our focus from medical care to health care, and the NWCCO partners have shown dedication and commitment to making this shift. By demonstrating their willingness to work together, investing in community projects related to housing, mental health, and technology, and building on a successful, rural model, NWCCO is ready to tackle the system changes and innovation needed to truly transform the health of OHP members and our communities.

Tillamook, Columbia and Clatsop counties are small communities with a total Medicaid panel size that does not require nor justify two competing CCO. Approving NWCCO as the sole CCO will provide the structure and support to assure that these organizations are focused solely on improving the health in their local community.

Sincerely,

Betsy Johnson



May 9, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen:

The Greater Oregon Behavioral Health, Inc. (GOBHI) Board of Directors would like to express our strong support for the Northwest CCO (NWCCO) response to the Request for Application (RFA) to serve the Medicaid population in Clatsop, Columbia and Tillamook Counties.

On February 14, 2019, our Board of Directors voted unanimously to move forward the partnership effort to form this new CCO and support the NWCCO application under the OHA CCO 2.0 procurement. Our Board members represent Community Mental Health Program Directors, local government, local public health authorities, and people with lived experience / consumers from seventeen rural and frontier Oregon counties including: Clatsop, Columbia, Tillamook in the Northwest region; Baker, Gilliam, Grant, Harney, Hood River, Lake, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa, Wasco, and Wheeler in the Eastern region.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. As providers, stakeholders and a governing body responsible for leading health systems transformation with an emphasis on behavioral health, we are intimately familiar with the successful model employed by EOCCO. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

We believe NWCCO's model of collaboration and partnership will best support our local community to achieve our vision of quality care for members, healthcare transformation and OHA's goals for CCO 2.0.

Sincerely,

Chris Siegner, Chair



Hallie E. Ford Center for Healthy Children & Families

Oregon State University 2631 SW Campus Way Corvallis, Oregon 97331

P 541-737-3673 health.oregonstate.edu/Hallie-ford

May 7, 2019

Tammy Hurst, OCAC, OPBC, Single Point of Contact (SPC) Office of Contracts and Procurement 635 Capitol Street, NE Room 350 Salem, OR 97301

RE: Letter of Support for Northwest Coordinated Care Organization (NWCCO)

Dear Ms. Hurst:

I am writing to express my strong support for NWCCO, a new CCO formed to serve Clatsop, Columbia and Tillamook Counties through a partnership among Greater Oregon Behavioral Health, Inc. (GOBHI), Moda, Columbia Memorial Hospital, Yakima Valley Farmworkers Clinics, and Adventist Health. I am an assistant professor of practice and parenting education specialist at Oregon State University in the College of Public Health and Human Sciences. In my role, I serve as the Principal Investigator for the Oregon Parenting Education Collaborative, a statewide initiative aimed at providing parenting education programs to Oregon's children and families. Over the past two years, I have had the pleasure of working with staff and representatives from GOBHI on projects related to our shared vision of supporting families, service providers, and communities in understanding the importance of early brain development, positive parenting, and investing in the future of our youngest children. GOBHI has made substantial investments in early learning, parenting education, and workforce capacity toward this vision. Our research shows that early investment in children and the key adults in their lives (parents/caregivers and educators) has a significant long-term impact on health and well-being.

Through collaborative partnership, GOBHI continually demonstrates a commitment to building workforce capacity among parenting educators and professionals working in the behavioral health and early childhood field. I have been continually impressed by their commitment to both listening to and responding to the needs of the communities that they are serving and look forward to working closely with NWCCO and GOBHI in the future. If you have any questions about my letter of support or to learn more about collaborative work mentioned in this letter, please feel free to contact me via email (shauna.tominey@oregonstate.edu) or phone (541-737-1013).

Sincerely,

Shauna Tominey, Ph.D.

Shanna Tominey

Assistant Professor of Practice and Parenting Education Specialist

Hallie E. Ford Center 253 2631 SW Campus Way

Corvallis, OR 97331



April 2, 2019

Tammy L. Hurst, Contract Specialist Office of Contracts and Procurement Oregon Health Authority

Re: Northwest Coordinated Care Organization (NWCCO) Application

Dear Tammy,

I am writing this letter in support of Northwest Coordinated Care Organization (NWCCO), a joint equity partnership that includes providers serving members within the three-county service area including Adventist Health, Columbia Memorial Hospital, Yakima Valley Farm Workers Clinics, Moda, and GOBHI, and their application for CCO 2.0.

As Oregon's largest provider of behavioral and mental healthcare services to children and families, Trillium Family Services relies upon its partnerships with insurance providers in delivering services to some of our state's most vulnerable youth. GOBHI has been an excellent partner in this process and we believe that NWCCO will continue in this tradition in CCO 2.0, perhaps even surpassing previous expectations given their new partnerships and the reach these additional groups will be able to offer.

In the last five years, innovative strategies have helped transform the healthcare delivery system through community partnerships and integrated care. The focus and priority areas of the CCO 2.0 Request for Application will lead to better member experiences, improvements in coordinated care and better health through education and care management with a goal of lower costs over time. As a community partner of NWCCO, we look forward to collaborating on the next transformational effort in the 2020-2024 CCO contract and support their application for the Clatsop, Columbia and Tillamook counties service areas.

Sincerely,

Jamie Vandergon

President

Trillium Family Services





May 2, 2019

Pat Allen, Director Oregon Health Authority 5003 Summer Street NE Salem OR 97301

Dear Director Allen:

We are writing to express our support for Northwest CCO's (NWCCO) Request for Application to serve the Medicaid population in Tillamook, Columbia and Clatsop counties.

NWCCO is entering this market at the request of local providers who are interested in alternative ways of delivering care through the new Coordinated Care Organization (CCO) 2.0 model. The NWCCO model focuses on payer/provider partnerships, community collaboration, and makes reinvestments of savings back into the local providers and communities a top priority. NWCCO's vision is based on the successful EOCCO model with a track record of community engagement and collaborative partnerships to support system improvements, all while meeting the 3.4% rate of growth target for the 2019 rate setting process.

YVFWC is a Federally Qualified Health Center with patient care sites located in Astoria and Clatskanie. As we serve our communities to aid patients in achieving positive patient outcomes, we seek partners whose goals, mission and objectives align with our standards. We believe NWCCO will be a partner that we will work closely with us as we address healthcare related concerns in our communities.

We believe NWCCO's model of collaboration and partnership will best support our local community to achieve our vision of quality care for members, healthcare transformation and OHA's goals for CCO 2.0.

Sincerely,

Juan Carlos Oliváres Chief Executive Officer

YOUTH ERA

April 9th, 2019

To Whom It May Concern,

I am writing in support of Northwest Coordinated Care Organization's application to serve Clatsop, Columbia and Tillamook Counties. As the Chief Operating Officer of Youth ERA, a national nonprofit specializing in peer-delivered services for transitional-age youth 14 - 25, my experience working with Greater Oregon Behavioral Health, Inc. (GOBHI), in particular, has been outstanding. In fact, GOBHI's dedication to culturally responsive services and implementation of programs for families, children and youth is known throughout the state as an exemplary example of how a CCO should provide services to communities.

GOBHI's work has proved invaluable to the youth of rural Oregon. Not only does GOBHI understand the unique needs of a rural population but they exceed expectations in providing innovative solutions and effective care to the youth they serve. This is essential as the youth in rural areas are often underserved and find services to be inaccessible. GOBHI seeks to create new ways of supporting youth even when they leave their region by supporting them with peer connections so when they return they are still connected. Additionally, GOBHI's dedication to ensuring high fidelity Wraparound with the inclusion of Wraparound Youth Partners highlights their commitment to getting it right and ensuring their transitional-age youth have the best chance for improved outcomes.

GOBHI stands out as an example of how to transform their communities by providing an annual conference designed for professionals, family members and youth. No other CCO in the state has done this. GOBHI understands their community's needs, culture, barriers and strengths and how they can improve entire communities through education and support.

Youth Era strongly recommends the support of Northwest Coordinated Care Organization's application to serve Clatsop, Columbia and Tillamook Counties. In fact, there is no better organization to serve this region in the state.

Sincerely,

Jammie Farish Gardner

P.O. BOX 583 EUGENE, OR, 97440

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971.334.9295

ACTIVATETHE@YOUTHERA.ORG

