

April 16, 2019

To the OHA CCO 2.0 Review Committee:

I am writing this letter of reference for Primary Health CCO. Options for Southern Oregon (Options) is the CMHP in Josephine County and operates the Certified Community Behavioral Health Clinics in both Josephine and Jackson County. We have a long history of working with PrimaryHealth CCO, including in the development of the initial PrimaryHealth CCO structure and OHA application.

For five years we have experienced great progress in the provision and coordination of innovative integrated health care services in our community, in addition to progress on health and wellness education and social determinates of health. PrimaryHealth has embraced their role as a CCO, stepping up and taking on many of the challenges our community faces and has done so through leadership, partnering and community building. I would like to share two of the many examples of this leadership and partnering.

When OHA initiated Patient Centered Primary Care Homes (PCPCH) models, Primary Health developed a community collaborative to assist community partners in becoming certified as a PCPCH. This included the development of what would become the first 5 STAR certified PCPCH integrated into a behavioral health clinic in the state at Options. The community collaborative included a vast amount of technical assistance and training in such areas as billing, care coordination, staff education and system development. PrimaryHealth brought together health care leaders who have never all been in the same room to learn and grow together as health care partners. These included our hospital system, Women's Health Center, our FQHC, large primary care clinics, individual provider offices and Options. The effects of this leadership are reflected in the high percentage of integrated PCPCH's available to PrimaryHealth members in our community.

Primary Health supported and championed Behavioral Health integration within primary care clinics. They analyzed the number of members referred to mental health services and their engagement and found that a significant number of those referred did not follow through. With Primary Health's support, guidance and funding, we started our first integration project in a primary care clinic. We embedded a therapist at the Women's Health Center to help women who were identified with post-partum depression. We then took the next step and embedded a mental health therapist and a certified addictions counselor from one of our partner SUD treatment agencies within primary care clinics, providing warm hand-offs, consultation and treatment. Over the years, this program has grown and now a mental health clinician is available to all pediatric primary care offices and to our larger adult providers. As a result, engagement in behavioral health services has dramatically increased.

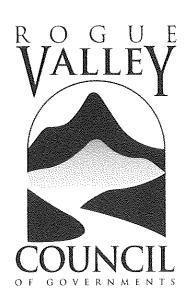
Please accept this letter as Options for Southern Oregon's continued support of Primary Health as a CCO. They are an integral part of continuing the development of local advanced practices and innovative solutions for our community.

Sincerely,

Karla McCafferty

**Executive Director** 

Options for Southern Oregon



# Administration Office Senior and Disability Services

(541) 664-6674 • FAX (541) 664-7927 • www.rvcog.org

Review Committee - RFA - OHA 4690-19 **Oregon Health Authority** 500 Summer Street NE Salem, OR 97301

May 13, 2019

**Dear Review Committee:** 

Aging and People with Disabilities (APD) and the Rogue Valley Council of Governments Area Agency on Aging (RVCOG AAA) are writing to offer strong support for PrimaryHealth CCO's application for a new five year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members and the community-at-large through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners, and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth is a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth and APD meet twice a month to collaborate on cases in common which present challenges to service, as well as to look ahead to individuals whose needs may be more complicated in the future to try to wrap services before the need becomes critical. Additionally, the APD District Manager serves on the Clinical Advisory Panel which meets every two months.

PrimaryHealth has been an outstanding community partner and both District 8 APD and the RVCOG AAA look forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities. Thank you for your consideration of this letter of support.

Kathie Young, APD District & Manager

Laura O'Bryon, RVCOG AAA Dire

155 N. 15 Street • P.O. Box 3275 • Central Point, OR 97502



May 3, 2019

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

**Dear Review Committee:** 

Advantage Dental is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified. PrimaryHealth has been an outstanding community partner, and Advantage Dental looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Kevin Boie

**Chief Operating Officer** 

Advantage Dental from DentaQuest



May 10, 2019

#### Dear Review Committee:

The Asante Health System ("Asante") is writing to offer support for PrimaryHealth's CCO application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members and our patients in these regions through engagement of both clinical and community-based partners.

We understand that PrimaryHealth has developed important relationships with its' clinical network and the Community Advisory Council. These relationships have resulted in improvements in integration and coordination of physical and behavioral health services for patients. For example, we understand that Primary Health works with community partners to address the social determinants that can present barriers to good health outcomes. Asante intends to work with PrimaryHealth to refine and improve services to patients, and adopt identified best practices learned through innovation and partnership with the healthcare community.

We have learned that PrimaryHealth intends to support Community Health endeavors and initiatives. Primary Health and Asante recognize that the current and future health of the population can be improved through investing in the environment where people live, work and play. Some of these Community Health initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease.

Asante values PrimaryHealth as a community partner, and looks forward to working together in the next five years to improve the health of our shared patients and communities.

Sincerely,

**Greg Wojtal** 

Sr. Vice President & CAFO

May 8, 2019

Dear Review Committee:

Sharecare/Blue Zones Project is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives (Blues Zones Project-Grants Pass) and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Sharecare looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Terri Merritt-Worden

Vice President, Operations

Juni Menoth Worden



Serving Youth in
Jackson and Josephine Counties
Since 1970

Administration Office: 203 SE 9<sup>th</sup> Street Grants Pass, Oregon 97526 Office: 541-479-5258 Fax: 541-471-9494

Grants Pass • Illinois Valley • Talent www.begreat4kids.com admin@begreat4kids.com

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 13, 2019

#### **Dear Review Committee:**

My name is Greg Roe and I'm the Executive Director of Boys & Girls Clubs of the Rogue Valley. I would like to offer a letter of support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

In previous years, PrimaryHealth has supported the youth and families in our community, especially in the Illinois Valley through their work and support of the Boys & Girls Club. Together, we are currently exploring further partnerships as we are a health-related service that ensures the safety, support and enrichment experiences for youth grades K-12 and their families after school and during the summer. PrimaryHealth is excellent at developing deep and meaningful relationships with its' clinical network and the Community Advisory Council, which have resulted in the development of truly innovative and coordinated services.

Additionally, PrimaryHealth has been a key leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play.

PrimaryHealth has been an outstanding community partner, and Boys & Girls Clubs of the Rogue Valley looks forward to continuing and growing the partnership with them in the next five years to improve the health of our shared communities.

Sincerely,

Greg Roe

**Executive Director** 

M



May 7, 2019

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

#### Dear Review Committee:

I am writing to offer Capitol Dental Care's support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. Primary Health shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and (Organization Name) looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely

Mark Shalvarijan

**President** 



109 NE Manzanita Ave. Grants Pass, OR 97526 Office: 541-479-8847

Fax: 541-471-2679

Review Committee – RFA – OHA 4690-19
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

May 7, 2019

#### **Dear Review Committee:**

Choices Counseling Center is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. As a close partner, Choices Counseling Center as witnessed the commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Choices Counseling Center has been included in a spirit of collaboration as PrimaryHealth continues to refine and improve the service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through

investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding partner with Choices Counseling Center in the development of effective Substance Use Disorder (SUD) programs that enhance the engagement of our mutual participants. We look forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Rick Jones, Executive Director

05/03/2019

#### Dear Review Committee:

Clear Creek Family Practice is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Clear Creek Family Practice looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely

Stacy Yanase

Office Manager

**Clear Creek Family Practice** 

May 3, 2019

#### **Dear Review Committee:**

Club Northwest is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Club Northwest looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Scott Draper

Club Northwest Founder/Owner



### HELPING THE PEOPLE OF SOUTHERN OREGON SINCE 1971

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

2 May, 2019

#### **Dear Review Committee:**

Consumer Credit Counseling Service of Southern Oregon is writing to offer strong support for Primary Health CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and communitybased partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.



We understand that PrimaryHealth is interested in exploring a partnership with us, and we would be open to working with them when that opportunity presents itself, all with the goal of improving the health of our shared communities.

Sincerely,

Bill Ihle

Executive Director & CEO





725 N.E. Dean Drive • Grants Pass, OR 97526 • Phone: (541) 474-5700

Fax: (541) 474-5705

OFFICE of the SUPERINTENDENT

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 3, 2019

Dear Review Committee:

Grants Pass School District is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners. They are making a difference for the students and families that we serve here in Grants Pass.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Grants Pass School District looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely.

Kirk T. Kolb

Superintendent

Grants Pass School District #7

K-7/Call



# Douglas

# Public Health Network

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 13, 2019

#### Dear Review Committee:

Douglas Public Health Network is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its members and the community-at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Douglas Public Health Network looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Teresa Mutschler

Assistant Executive Director

## Grants Pass Clinic, LLP

495 SW Ramsey Avenue · Grants Pass, Oregon 97527 · Phone (541)476-6644

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301 May 6, 2019

RE: Letter of Support for PrimaryHealth

Dear Review Committee,

This letter is written to show Grants Pass Clinic's support of PrimaryHealth's application to continue administering the Oregon Health Plan benefit to Southern Oregon communities. PrimaryHealth demonstrates a high level of commitment to improving the health and well-being of our community and sharing their experiences to help other healthcare organizations do the same within their own communities.

PrimaryHealth is dedicated to developing strong ties with organizations who have the ability to make life better for Southern Oregonians. By building cooperative community health partnerships, PrimaryHealth has created innovative and coordinated services that address behavioral and physical health. PrimaryHealth leads to the way in addressing social determinants and other barriers to achieving the best health outcomes possible.

With PrimaryHealth's support, Grants Pass Clinic significantly improved substance abuse and mental health screening and now has on-site services for patients with those needs. In addition, PrimaryHealth partnered with dental care organizations to provide dental care within our building to all patients we serve. Further, PrimaryHealth has been integral in increasing preventive services and improved chronic care management to our patients.

PrimaryHealth has tirelessly shown their investment in people and health outcomes. Over and over again, PrimaryHealth extends their boundaries within multiple realms of the community, such as education, health equity, chronic disease care, dental care, behavioral health, and the many aspects of caring for challenging populations seen in all communities. With PrimaryHealth's support, Southern Oregon has a key ally in filling care gaps and continuing to improve the delivery of diverse healthcare needs.

Grants Pass Clinic looks forward to using the momentum we have through our partnership with PrimaryHealth to continue to improve the health of our shared communities.

Sincerely,

Christi R. Siedlecki, CEO

Chidlecki

## Oregon Internal Medicine, LLC.

2380 West Main Street, Suite A. Medford, Oregon, 97501 541-858-7183

Adult Medicine Specialist Certified by The American Osteopathic Board of Internal Medicine.

Gregory S. Grunwald, D.O.

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 6, 2019

Dear Review Committee:

Oregon Internal Medicine, Ilc. is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Oregon Internal Medicine, Ilc. looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Gregory S. Grunwald, D.O.



535 E. River St
PO Box 1491
Cave Junction, OR 97523
541-592-4888
www.healthyucenter.org
healthyucenter@gmail.com
Like us on Facebook/healthyucavejunction

#### **Board of Directors**

Diane Chirrick Nancy Lindquist Mark Dwyer Robert Hirning Kathy Schwindt Laura Mancuso Karen Yanase Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 13, 2019

Dear Review Committee:

Healthy U is writing to offer support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties.

We work with PrimaryHealth to provide mental health therapy for their members in the rural Illinois Valley that is a geographically isolated, impoverished area, much in need of this sort of support. We are very satisfied with the coverage PrimaryHealth provides.

We know that PrimaryHealth has been active in regional initiatives to improve health outcomes for our youth and families and we are grateful for their efforts.

Sincerely.

Nicole Rensenbrink LCSW

**Executive Director** 



May 12th, 2019

### Dear Review Committee:

Hearts with a Mission is writing to offer our strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in the development of deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of not only their membership but the community as a whole, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the close collaboration with other CCOs, clinical partners and community stakeholders who also may benefit. Through a spirit of continual collaboration, PrimaryHealth continues he refinement and improvements in service to its members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaborative efforts, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

Hearts with A Mission recognizes PrimaryHealth as an outstanding community partner in Josephine County in our support of homeless youth and their families and we look forward to them bringing that momentum, collaboration and excellence deeper into Jackson County over the next five years to improve the health and livability of our shared communities.

Sincerely,

Tony Mendenhall, Shelter Coordinator- Hearts with a Mission



PO Box 1824 / 341 E. Cottage Park #4 Cave Junction, Oregon 97523 541.592.4440 www.ivcdo.org

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 7, 2019

Dear Review Committee:

This letter is to express strong support as part of PrimaryHealth CCO's application for another five- year contract to continue their administration of the Oregon Health Plan benefits in Josephine, Jackson, and Southern Douglas Counties. PrimaryHealth has continually demonstrated a commitment to the long-term health and well-being of their members, as well as maintaining strong connections with the wider community and residents throughout the area. This is particularly evident with their engagement with the range of clinical and community-based partners.

It is the strength of PrimaryHealth's relationship building through the Community Advisory Council with the clinical network, which has led to innovation and new levels of coordinated services. Using a commitment to collaboration, PrimaryHealth continues to identify best practices and refine inclusive care models that address the full scope of patient health. It is through partnerships and convening with other CCOs that brings thoughtful integration of physical and behavioral health services together with considerations of other social determinants to improve access and overcome some of the barriers to positive health outcomes.

Most important, from the point of view of IVCanDO as a broad based community development organization, is the willingness and leadership of PrimaryHealth for initiatives and investments that support the well-being of people of all ages where they live, work and play. This makes them a reliable community partner and dynamic advocate for the collaborative efforts needed to achieve the regional goals of the Southern Oregon Health Assessment and Community Health Improvement Plan.

We look forward to these initiatives and the broader momentum of community-based collaboratives across the state to improve the health of our shared communities. Because of the significant role PrimaryHealth plays in this effort, we whole-heartedly support approval for PrimaryHealth CCO's continued administration of the Oregon Health Plan.

Sincerely,

Kenny Houck, Executive Director

**IVCanDO** 

www.ivcdo.org



### HOUSING AUTHORITY OF JACKSON COUNTY

2251 TABLE ROCK ROAD

MEDFORD OR 97501

PH/TDD (541) 779-5785

FAX (541) 857-1118

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 3, 2019

#### Dear Review Committee:

The Housing Authority of Jackson County is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and the Housing Authority of Jackson County looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Jason Elzy

**Executive Director** 

Phone: 541.779.5785 x1012 Email: Jason@hajc.net



### Josephine County, Oregon

715 NW Dimmick St, Grants Pass, OR 97526 (541) 474-5325 / FAX (541) 474-5353

**PUBLIC HEALTH** 

Michael Weber, Director

TDD# (800) 735-2900



Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 12, 2019

#### **Dear Review Committee:**

Josephine County Public Health Department is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that improvement to the current and future health of the population will be accomplished through investing in the environment where people live, work, and play. Through their collaborative efforts, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps and enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Josephine County Public health looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Michael Weber Public Health Director Josephine County

1/m



#### **EXECUTIVE COMMITTEE**

Bruce Van Zee MD, Chair Lee Murdoch MD, Past Chair Brian Gross MD, Vice Chair Cynthia Ackerman, Vice Chair Jennifer Johnstun, Secretary Stacy Brubaker, Treasurer

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Belle Shepherd
Maggie Sullivan
William Thorndike Jr
Constance Wilkerson
Thomas K Wuest MD

#### STAFF

Angela Warren ·

670 Superior Ct, Suite 208 Medford, Oregon 97504 541.292.6466 jeffersonregionalhealthalliance.org Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 10, 2019

Dear Review Committee:

Jefferson Regional Health Alliance strongly supports PrimaryHealth's application for a new five-year contract with the Oregon Health Authority. PrimaryHealth has demonstrated a commitment to the health and well-being of residents in Josephine County by integrating physical and behavioral health services in our community. PrimaryHealth is thoughtful in their approach to community engagement and highly regarded by community partners.

PrimaryHealth was one of the five lead organizations from our board to drive the development of the first-ever regional Community Health Assessment (CHA) for Jackson and Josephine Counties. The assessment was completed in December and we are now engaged in developing a regional Community Health Improvement Plan (CHIP). PrimaryHealth staff and Community Advisory Council members are actively participating to address community-wide health issues and ensure more efficient use of our shared resources here in rural Southern Oregon.

PrimaryHealth's commitment to addressing the social determinants of health and health equity, as well as their focus on continuing to improve the behavioral health system are central to the regional CHA and CHIP. PrimaryHealth is an innovative leader and outstanding collaborative partner, and we look forward to continuing to work with them and learn from them for the next five years to improve the health of our shared communities.

Sincerely, Angela Warren

Angela Warren

Collaboration Manager



2160 NW Vine Street Grants Pass, OR 97526 541-441-9031 www.kzcf.org 501(c)(3) EIN 20-5851639 5/8/2019

Review Committee - RFA - OHA - 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301 Dear Persons:

Our organization's mission is to promote physical activity for children, teenagers and their families. We offer a program named Rx: Motion, which has provided 6 month sessions for children with obesity and inactivity issues in which medical providers refer these at-risk youngsters to us. Local fitness providers (Club Northwest, Grants Pass Family YMCA and Motion Matrix) partner with us for the program. We measure BMI percentile, two components of the Prudential Fitness profile and self-image prior to and at the end of the 6 month interval. Two thirds of children who complete the program have shown BMI improvement. From its inception in 2014 until 2018, when financial challenges forced them to alter their support, Primary Health financed coverage for youngsters covered by their program. Additionally, from 2014 through 2017, Primary Health also helped fund our annual Kids Dash event, which provides a day of running, throwing and jumping events as well as a health fair. Primary Health was one of the original supporters and financial sponsors of the Grants Pass Blue Zones Project in 2016. We look forward to continued partnership with Primary Health and are pleased to offer our support to the Primary Health CCO application for a new 5 year contract to continue administration of Oregon Health Plan benefits in our area.

Sincerely,

**Richard Cohen** 

President, KidZone Community Foundation

Relaid & Colon MD



## **Josephine County Prevention Prevention and Treatment Services**

Mailing address: 500 NW 6th Street, Dept. #2, Grants Pass, OR 97526 Location: Juvenile Justice, 301 NW F Street, Grants Pass, OR

Phone (541) 474-5234

E-mail: <a href="mailto:smartinez@co.josephine.or.us">smartinez@co.josephine.or.us</a>

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 7, 2019

#### **Dear Review Committee:**

Josephine County is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and (Organization Name) looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Shawn Martinez,
Certified Prevention Specialist
Prevention and Treatment Services Manager





May 6, 2019

#### Dear Review Committee:

Maslow Project is writing to offer support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

Maslow Project is an organization serving Jackson and Josephine County homeless children and families. We provide wrap-around supports in school-based and community-based venues to help youth to stay in school and work with families to secure safe and stable housing. Southern Oregon has nearly 3,000 youth between the ages of 0-21 who meet the federal definition of homeless. Housing instability takes a toll on youth; they are sick 3x as often, are 7x more likely to commit suicide, and homelessness is the leading cause of high school dropout.

PrimaryHealth has pledged to form a relationship with Maslow Project in the coming years, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of other initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

We support PrimaryHealth's application for a new five-year contract and look forward to building this relationship with them in the next five years to improve the health of our shared communities.

Sincerely.

Mary Ferrell
Executive Director
Maslow Project

### City of Medford



# Office of the City Mayor

Medford ~ A Fantastic Place to Live, Work & Play

May 9, 2019

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

**Dear Review Committee:** 

The City of Medford is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified. PrimaryHealth has been an outstanding community partner, and the City of Medford looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Gary Wheeler

Mayor



#### **Extension Service - Josephine County**

Oregon State University 215 Ringuette Street Grants Pass, Oregon, 97527

**P** 541-476-6613 | **F** 541-955-9118 extension.oregonstate.edu/josephine

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 9, 2019

Dear Review Committee:

Family and Community Health, OSU Extension, Josephine County is offering strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members and the community through engagement with clinical and community-based partners.

PrimaryHealth has partnered with my Extension programs to address the social determinants that can present barriers to good health outcomes. Additionally, PrimaryHealth is an advocate for and refers clients to our adult educational programs aimed to increase vital skills in food resource management —to address food insecurity in our region of the state. Through collaboration, PrimaryHealth continues to embrace identified best practices learned through innovation.

PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. In these collaboration PrimaryHealth supports program delivery and seeks to fill gaps or enhance services as needs are identified.

PrimaryHealth has been an outstanding community partner, and OSU Extension looks forward to continuing to work with them in the next five years to improve the health of our shared communities.

Sincerely

Cheryl Kirk, RDN

**Oregon State University** 

OSU Extension Service – Jackson & Josephine County | College of Public Health & Human Sciences Family & Community Health

215 Ringuette, Grants Pass, OR 97527

P: 541-476-6613

#### Cheryl.kirk@oregonstate.edu

Agricultural Sciences & Natural Resources, Family and Community Health, 4-H Youth, Forestry & Natural Resources, Extension Sea Grant, and Open Campus programs. Oregon State University, United States Department of Agriculture, and Oregon counties cooperating. The Extension Service offers its programs and materials equally to all people.

Debbi Ayoli, CPNP Certified Pedlatric Nurse Practitioner 1825 SW Nebraska Ave. Grants Pass, Oregon 97527

#### 541-479-2411

f: 541-479-2236

e: pediatric\_TLC@hotmail.com



Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

May 13, 2019

#### Dear Review Committee:

Pediatric TLC is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified. PrimaryHealth has been an outstanding community partner, and (Organization Name) looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Tacy Linder – Office Manager

Pediatric TLC



May 9, 2019

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

#### Dear Review Committee:

Rogue Community Health is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory. PrimaryHealth contacted Rogue Community Health when first providing services in Jackson County demonstrating an interest in supporting and strengthening the safety net. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. Through a spirit of collaboration, PrimaryHealth continues to refine and improve services to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of broader Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Rogue Community Health looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

William North, CEO

William North

May 6, 2019

PrimaryHealth Roylene Dalke, CEO PrimaryHealth 1867 Williams Hwy, Suite 108 Grants Pass, OR 97526

Dear Ms. Dalke,

In my capacity as Chair of the Deaf & Medical Providers Workgroup, I fully support the PrimaryHealth CCO, Inc. application for CCO 2.0.

This Workgroup was created from the Rogue Valley Council of Governments Disability Services Advisory Council's desire to address and resolve inequities which the Deaf in southern Oregon experience accessing medical care in their primary language, ASL. The services provided by PrimaryHealth CCO, Inc. are integral to community health in Southern Oregon. We appreciate PrimaryHealth CCO, Inc.'s generous financial support for the Workgroup's educational events.

PrimaryHealth CCO supports programs to increase access for language and cultural groups. We feel PrimaryHealth CCO, Inc. provides a necessary service to the southern Oregon community.

The Deaf & Medical Providers Workgroup offers complete support and commitment to the PrimaryHealth CCO, Inc. request to continue its good work under CCO 2.0. The organization is important to our community and surrounding areas and we look forward to working with them in the future.

Sincerely,

John D. Curtis, Chair
Deaf & Medical Providers Workgroup
Rogue Valley Council of Governments
Senior & Disability Services Advisory Councils
155 N. 1<sup>st</sup> Street
Central Point, OR 97502



May 7th, 2019

**Dear Review Committee:** 

Siskiyou Community Health Center is writing to offer strong support for PrimaryHealth CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Siskiyou Community Health Center looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Richard Booth

Chief Executive Officer

Richard Bath

Siskiyou Community Health Center

MEDICAL | DENTAL | PHARMACY | WALK-IN CLINIC | HEALTHY FAMILIES

1701 NW Hawthorne Avenue | Grants Pass, OR 97526 25647 Redwood Highway | Cave Junction, OR 97523 1380 Biddle Road, Ste. D | Medford, OR 97504 WWW.SISKIYOUHEALTHCENTER.COM **541.472.4777** 

Our Mission: Identify and provide care for primary health needs of our community in a professional and compassionate manner.

Thursday, May 09, 2019

#### **Dear Review Committee:**

The Grants Pass Sobering Center is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and the Grants Pass Sobering Center looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Pat Murphey

Director

**Grants Pass Sobering Center** 



Pam Thompson Arbogast EI/ECSE of Southern Oregon ESD

> Hannah Ancel Jackson Care Connect

Scott Beveridge Southern Oregon Education Service District

Amy Buehler Jackson County Mental Health

> Susan Fischer AllCare

Michelle Gallas Imagine that...Creative Children's Center

> Martha Ibarra Hispanic Community Representative

> > Jennifer Johnstun PrimaryHealth

Melissa Wolff Department of Human Services, District 8

> Karla McCafferty Options of Southern Oregon Inc.

> > Eileen Micke-Johnson Rogue Community College

Mary Hough, M.D. Southern Oregon Pediatrics

Nancy Nordyke Southern Oregon Head Start

Lisa O'Connor The Family Nurturing Center

> Jeanne Grazioli Medford School District

Michelle Gury Parent: Jackson County

Mary Wolf Child Care Resource Network

Susan Zottola Grants Pass School District No.7

> René Brandon SOELS Hub Director

It is with enthusiasm that the Southern Oregon Early Learning Services (SOELS) Hub writes this letter of support for PrimaryHealth to continue to serve as a Coordinated Care Organization serving Southern Oregon for the next five years.

Southern Oregon Early Learning Services is our region's early learning hub, serving Jackson and Josephine Counties. There are sixteen hubs in Oregon and each one works with local partners in the fields of K-12 education, early learning, health, social services, private sector businesses, and with parents to strengthen our region's partner collaboration within the early childhood system, and to improve services to children and families so they are healthy, stable and attached, and children reach kindergarten prepared to succeed.

PrimaryHealth has been an early learning stakeholder around our Hub's governance council and agency advisory council since the inception of the Hub in our region. The early learning hub is also a member of PH Clinical Advisory Panel. We consider their partnership as essential to the work of the early learning system. The spirit of collaboration runs deep at PH; they provide leadership for our local perinatal taskforce, a teen parent workgroup, and our CCO-Hub monthly partnership meetings as well.

PrimaryHealth is a very active partner in the work of the early learning system; they truly embrace the importance of systems work, of leveraging community resources, and ensuring that coordination and alignment prevent duplication of services. We co-created a behavioral health resource handout to share with regional partners, when our K-12 partners identified navigating mental health and substance use disorder systems as a challenge for families. We are currently working together on effective ways to encourage primary care providers to get community resources, such as parenting education and play and learn groups, into the hands of families during prenatal visits and well-child checks, to address the issue of children arriving at kindergarten with social and emotional regulation challenges.

Southern Oregon is fortunate to have PrimaryHealth work with as we strive to address system challenges and improve outcomes for our youngest children and their families. We look forward to another five years.

Thank you so much for your consideration.

Sincerely,

René Brandon, Director

Southern Oregon Early Learning Services



April 22, 2019

Review Committee – RFA-OHA-4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

**Dear Review Committee:** 

This letter is in strong support of PrimaryHealth for a new five-year contract with the Oregon Health Authority. PrimaryHealth has demonstrated a commitment to the health and well-being of residents in Josephine County through creative and innovative strategies and community engagement. The CCO integrates medical, behavioral and dental health services in our community, while incorporating innovative and thoughtful strategies to address social determinants of health and health equity.

We are fortunate to have the great partnership of PrimaryHealth, as well as our other local CCOs, Jackson Care Connect and AllCare, in our regional collective impact initiative, Southern Oregon Success. Their support of our efforts to raise awareness on ACEs (Adverse Childhood Experiences) and resilience has led to our ability to offer over 350 training sessions to over 12,000 participants in our region.

With their support, we are implementing trauma-informed practices in all levels of education, as well as across health care, mental health care, human services, public safety and workforce development. PrimaryHealth is at the table and engaged in the work.

PrimaryHealth has been here for us and we look forward to continuing to partner with them for the next five years to improve the health of our communities.

Sincerely,

Peter Buckley

Program Manager

Southern Oregon Success

Dave Valenzuela - Superintendent

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem. OR 97301

May 13th, 2019

#### Dear Review Committee:

On behalf of Three Rivers School District, I am writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and Three Rivers School District looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Respectfully,

Dave Valenzuela Superintendent

2 A. Vofu



Friday, May 3, 2019

#### Dear Review Committee:

The RVTD TransLink Transportation Brokerage is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and (Organization Name) looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Tim Fountain

**Brokerage Manager** 

**RVTD TransLink Transportation Brokerage** 



May 10, 2019

#### Dear Review Committee:

United Community Action Network (UCAN) is the local Community Action Agency serving Josephine and Douglas County in addressing the barriers for individuals and families living in in poverty. UCAN is writing on behalf of PrimaryHealth CCO's application to support their new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. UCAN enjoys a robust partnership with PrimaryHealth in service to our communities, especially for those in deepest need.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease.

PrimaryHealth has demonstrated a commitment to excellence and UCAN is looking forward to continuing efforts over the next five years to improve the health of our shared communities and the wellness for those affected by poverty.

Respectfully, In Service

Kelly Diana Wessels, Chief Operating Officer

"Creating Solutions to Poverty - Improving Lives in Our Community"

www.ucancap.org

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# United Way of Jackson County



May 6, 2019

Review Committee – RFA – OHA 4690-19 Oregon Health Authority 500 Summer Street NE Salem, OR 97301

**Dear Review Committee:** 

United Way of Jackson County is proud to support PrimaryHealth's application for a new five-year CCO contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth is a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address the physical and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

PrimaryHealth has been a key-leader and supporter of community health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and United Way looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Regards,

Dec Anne Everson
CEO/Executive Director



May 8, 2019

Dear Review Committee:

Women's Health Center of Southern Oregon (WHCOSO) is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of our patients, the broader residents, and the community through engagement of both clinical and community-based partners.

WHCOSO and PrimaryHealth have, for the past 5 years, collaborated on what we refer to as our **Maternal Medical Home Model**. This model has enhanced pregnancy care in a way that encompasses not only physical health, but also supports social, mental, and behavioral health as well. Through this partnership, PrimaryHealth has provided financial, administrative, and care support to WHCOSO. Their support helped us build a **foundation of excellence**; an expansion of services that would have been difficult if not impossible to achieve without their support.

We started our collaborative knowing that pregnant women were one of the most vulnerable and yet possibly the most open-to-change population we serve. We began our program by trying to identify the biggest issues; the most impactful and costly determinants of health. Through a risk stratification process and data collection we were able to determine where resources were needed most. Once identified, we set out to identify the barriers to addressing these issues and, ultimately, to lay a foundation that would support the unique needs of these women.

We **enhanced and educated our Care Teams** to support new ideas and workflows that better get to the heart of delivering care right where it is needed most. We also created an improved communication pathway between PrimaryHealth's Maternity Case Management staff and the care providers at our Center. This has proven to be invaluable in helping us connect with women and plan future work.

Over the past few years, our model has supported improvements in Prenatal & Post-Partum Screening for Clinical Depression, Timeliness to Prenatal care, Prenatal Substance Abuse Screening, eliminating elective Induction before 39 weeks, encouraging low C-Section Rates, and improving patient support through various classes and groups from prenatal classes, breastfeeding support groups, grief support

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groups, and post-partum support groups. We are also actively tracking the rate of unintended pregnancies and ensuring effective contraceptive methods.

The next phase of work plans to improve post-partum visit completion that will include an **enhanced post-partum care delivery system**. We are working on an initiative to improve our "hand off" of the pregnant mom and her baby to her pediatrician and primary care provider after delivery. Through that collaboration we believe we will be able to better ensure that the support and systems that were in place during the pregnancy will transfer to her baby and her family after the birth. We are very excited about this work.

PrimaryHealth has been an outstanding community partner for Women's Health Center of Southern Oregon. Over the past many years, the foundation has been laid, the infrastructure is solid, and the work is proving to make a difference. We are just now hitting our stride with this improved infrastructure, enhanced depth of knowledge, and alignment of payment models needed to make significant change in health outcomes and total cost of care. We look forward to continuing the momentum and work with PrimaryHealth CCO in the next five years to improve the health of the women, babies, and families in our communities.

Sincerely

Lisa Redfern
Executive Director



5/3/2019

#### Dear Review Committee:

The Grants Pass YMCA is writing to offer strong support for PrimaryHealth CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. PrimaryHealth has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

PrimaryHealth has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. PrimaryHealth shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, PrimaryHealth continues to refine and improve in service to its' members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, PrimaryHealth has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Some of these initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaboratives, PrimaryHealth supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified.

PrimaryHealth has been an outstanding community partner, and The Grants Pass YMCA looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Matt Lund

Matt Lund CEO Grants Pass Family YMCA mlund@grantspassymca.net 541-474-0001