HTO in Action: Technology and Health
May 10th, 1:00 – 2:30 pm

Closed Captioning is available
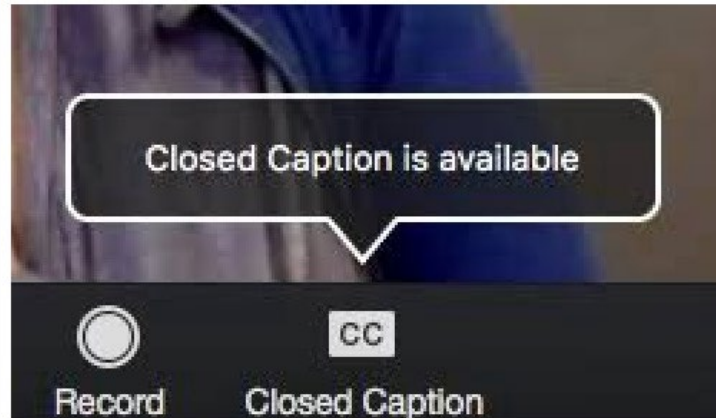
Tribal lands acknowledgment

We acknowledge that what we now call Oregon is the ancestral lands of many Tribes, those now federally recognized and not.

We are here because this land was occupied, and its traditional people were displaced by colonists and settlers. As settlers and/or guests, we recognize the strong and diverse Native communities in our region today, from Tribes both local and distant, and offer respect and gratitude for their stewardship of these lands throughout the generations.

Learn about Oregon's tribes here: https://native-land.ca/

OHA Acknowledgements

- OHA acknowledges there are institutional, systemic and structural barriers that perpetuate inequity and have silenced the voices of communities over time.

- OHA is committed to partnerships, co-creation and co-ownership of solutions with communities disproportionately affected by health issues so they can actively participate in planning, implementing and evaluating efforts to address health issues.

- OHA recognizes community-engaged health improvement is a long-term and dynamic process.

- OHA is striving to engage with communities through deliberate, structured, emerging and best practice processes.

- OHA is striving to make engagement with public health effective for communities, especially those communities that experience institutional, systemic and structural barriers.

Oregon Health Authority

Purpose of "HTO in Action" events

Advance health equity through increased coordination and alignment of health improvement planning and implementation

Overview of HTO strategies and potential activities, by implementation area

Connect with others across the state doing similar work to identify next steps

Showcase examples of work in progress

Agenda

Overview of Technology and Health implementation area

Examples of HTO in action

Moving forward together –
Breakout rooms for relationship building and dialogue

Implementation Framework

Pyramid framework from top to bottom:

1 VISION — To achieve health equity

5 PRIORITIES — Our most urgent health challenges

8 IMPLEMENTATION AREAS — To organize our collective work

16 HEALTHIER TOGETHER OREGON INDICATORS — How we will measure our progress

62 STRATEGIES — Actions we will take for improvement

Priority Populations

Priority populations for Healthier Together Oregon

- Black, Indigenous, people of color, and American Indian/Alaska Native people (BIPOC-AI/AN)

- People with low-income

- People with disabilities

- People living in rural areas of the state

- People who identify as lesbian, gay, bisexual, transgender, queer, and questioning (LGBTQ+)

- Immigrants and refugees

Oregon Health Authority

Implementation Areas

Equity and Justice	Healthy Communities
Housing and Food	Behavioral Health
Healthy Families	Healthy Youth
Workforce Development	Technology and Health

Strategy #1

Expand use of telehealth especially in rural areas and for behavioral health.

Example activities:

- Improve payment mechanisms for telehealth

- Improve access to health care through innovative telehealth partnerships

- Promote access to broadband and devices through federal, state, and local collaborations

Oregon Health Authority

Strategy #2

Use electronic health records (EHRs) to promote delivery of preventive services.

Example activities:

- Expand use of EHR alerts for preventive services, like immunizations, cancer screenings, etc.

- Expand use of patient centered portals and other self management applications

- Use EHRs for social need screenings as appropriate.

Strategy #3

Improve exchange of electronic health record information and data sharing among providers.

Example activities:

- Ensure exchange between primary, specialty, oral and behavioral health and hospital care.

- Ensure exchange between tribal health care and other health care systems.

- Ensure exchange between correctional and community-based settings.

Oregon Health Authority

Strategy #4

Support statewide community information exchange (CIE) to facilitate referrals between health care and social services.

Example activities

- Ensure closed loop referrals

- Coordinate with 211info

- Use data to identify community needs and inform investments

- Support statewide community information exchange

Our favorite resources

- [Telehealth Guidance in Oregon](#)

- [Oregon Broadband Office](#)

- [Telehealth Alliance of Oregon](#)

- [Oregon ECHO Network](#)

- [Health Information Technology Oversight Council](#)

- [Health Information Exchange Workgroup](#)

- [Community Information Exchange Workgroup](#)

- [HIT Commons](#)

Oregon Health Authority

HTO in Action:

Telehealth

Greater Oregon Behavioral Health Inc. and tele-behavioral healthcare services

- Health Resources and Services Administration (HRSA) Evidence-Based Tele-behavioral Health Network Program (EB THNP) awarded GOBHI tele-behavioral healthcare grant.
  - September 1, 2018 – August 31, 2022 (NCE)
- Grant funds purchased Mend tele-health platform for Community Mental Health Providers to provide behavioral health services to clients in Eastern Oregon.
  - Browser-based, no software download, can access from any device with internet connection.
  - HIPPA compliant platform that allows providers to collect clinical assessments from patients that can translate into treatment solutions as well as data that can be used to evaluate on a per client or organization-wide level.

Oregon Health Authority

Barriers addressed through tele-behavioral healthcare

- Increased access to services in frontier and rural communities.
  - Provided technology to providers and clients.
  - Improved provider and client skills of behavioral health service engagement through tele-health.

- Decreased transportation costs and travel barriers.

- Increased available staffing and improved productivity.

- Decreased "no show" and cancelation rates.

- Prepared providers for tele-behavioral health service delivery prior to COVID-19 Pandemic.

COVID-19 and tele-behavioral health utilization

Weekly First-Time Mend Users
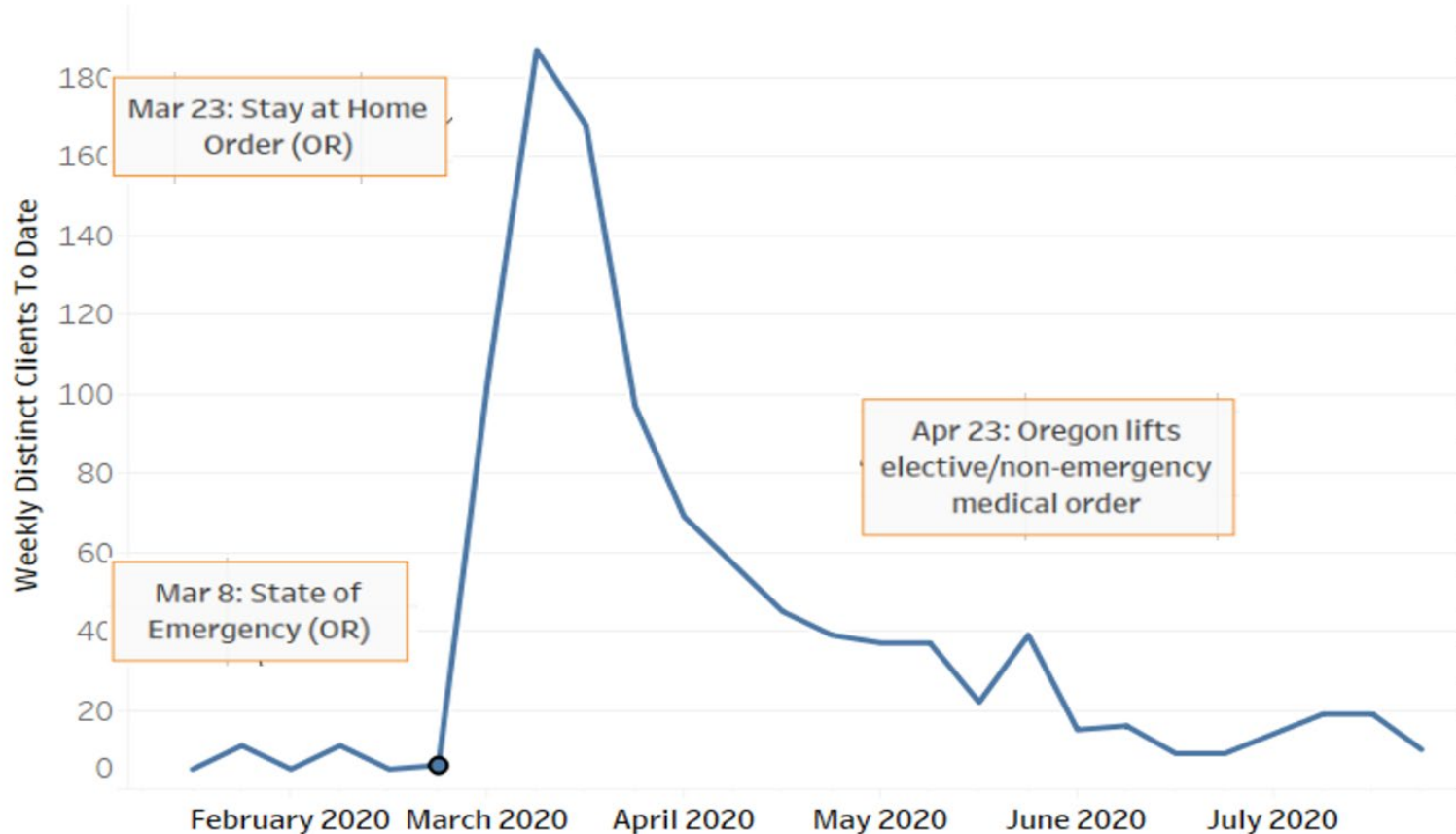
HTO in Action: Electronic Health Records & Health Information Exchange

Oregon Health Authority

HTO in Action: Community Information Exchange

Network of collaborative partners

Technology Platform: Referrals & Resource Directory

Connect people to services

Relationship building and dialogue

#1 Introductions and networking– Share your name and pronouns, role or agency, and where in the state you are located.

#2 Discuss strategies – Share examples of how your community is advancing these strategies. What do you see that is working, or not working?

#3 Discuss priorities – If you could advise HTO's community-based steering committee, the PartnerSHIP, on activities needed in your area, or opportunities for the future you'd like to see in your community, what would you tell them?

Polling

Polling question: Share one next step you will take as result of this webinar:

- Share webinar information with a friend or colleague
- Connect offline with someone I met during the event for further conversation
- Do more research and reading about a particular strategy or activity
- Something else

Thank you & Next Steps

- Visit healthiertogetheroregon.org to learn more about HTO

- Join us for our final event in the series
  - Workforce Development, July 25th, 10 – 11:30am

- Recording and slides will be emailed to registrants and available on the event website (healthoregon.org/ship)

- Email publichealth.policy@state.or.us to get invited to the Equity and Justice Basecamp for continued conversation and sharing

- Please complete evaluation survey - your feedback will be used to inform future HTO in action events