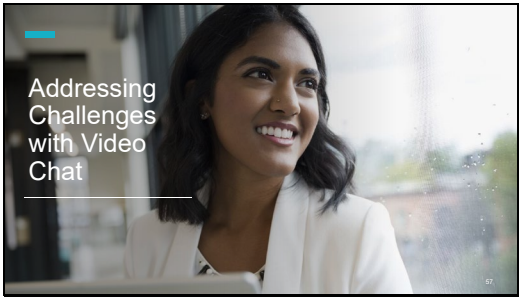


Providing Individual Counseling via Video Chat

Training Worksheet



Creating your Own Phrases

Instructions: For each of the issues below that may come up during a video chat, write a phrase or two that you might use in that circumstance.

Slide	Challenge
<p>Participant Communication Too much or too little</p>	<p>Participant is talking excessively:</p> <p>Participant is not talking enough:</p>
<p>Background noise</p>	<p>Background noise is making it hard to hear the participant:</p>
<p>Participant in a hurry</p>	<p>Participant seems like they are in a hurry:</p>
<p>Participant won't use webcam</p> <p>Sakura</p>	<p>Participant won't use their webcam:</p>
<p>Participant is Driving</p>	<p>Participant is driving while on the call:</p>