

OHA | Public Health Division Training Matrix

Training Course	Core Competency	Target Audience or Tier Level^	Mandatory	Internal only	Delivery Method	Length of Training	Resources/Notes
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Analysis and Interpretation of Public Health Data Part 1	Analytic Assessment	Tier 2	N	N	Online	1 hour	http://www.nwcphp.org/training
Analysis and Interpretation of Public Health Data Part, 2	Analytic Assessment	Tier 2	N	N	Online	1 hour	http://www.nwcphp.org/training
Presenting Public Health Data, 4 NWCPHP (CO1207)	Analytic Assessment	Tier 1 2 3	N	N	Online	1 hour	http://www.nwcphp.org/training
Data Interpretation for Public Health Professionals NWCPHP (O1203)	Analytic Assessment	Tier 1 2 3	N	N	Online	1 hour	http://www.nwcphp.org/training
Logic Models and Outcome Measurement	Analytic Assessment	Tier 1 2 3	N	N	Online	N/C	http://www.nwcphp.org/training
Overview of Public Health Data 1 NWCPHP (C01204)	Analytic Assessment	Tier 1	N	N	Online	N/C	http://www.nwcphp.org/training
Data Available to Public Health Professionals, 5 th NWCPHP (C01208)	Analytic Assessment	Tier 1 2 3	N	N	Online	1 hour	http://www.nwcphp.org/training
Assessing environments (HIAs, GIS, conducting surveillance)	Analytic Assessment	Tier 3	N	N	Online	1 hour	http://www.nwcphp.org/training
Creating and maintaining a respectful, discrimination and harassment free	Cultural Competence	Tiers 1 2 3	N	N	Online	30 Mins.	DHS Learning Center

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workplace							
Cultural Competency & Diversity: Valuing, Embracing and Implementing	Cultural Competence	Tiers 1 2 3	Y	Y	Classroom	1 Day	DHS Learning Center *
Ask Diversity: An Introduction to P.A.U.S.E.	Cultural Competence	Tiers 1 2 3	Y	Y	Classroom	1 Day	DHS Learning Center *
Building Partnerships with Tribal Governments	Cultural Competence	Tier 1 2 3	N	N	Online	1 hour	DHS Learning Center
Working with Interpreters in a Public Health Setting	Cultural Competence	Tiers 1 2 3	N	N	Online		DHS Learning Center
Cultural Competency and Cultural Humility at DHS and OHA: Valuing, Embracing and Implementing	Cultural Competence	Tiers 1 2 3	Y	Y	Classroom	1 Day	DHS Learning Center *
Assessing public health programs for cultural competence	Cultural Competence	Tiers 1 2 3	N	N	Online	1 Hour	https://www.train.org/DesktopShell.aspx
Diversity and Cultural Competency in Public Health Settings – Basic Level	Cultural Competence	Tiers 1 2 3	N	N	Online		DHS Learning Center
The Intersections of Cultural Diversity, Health Policy Development and Policy Analysis	Cultural Competence	Tiers 1 2 3	N	N	Online		DHS Learning Center
Cultivating a Diverse Work Place	Cultural Competence	Managers only	Y	Y	Classroom	4 Hours	DHS Learning Center *
Exploring cross-cultural communication	Cultural Competence	Tier 1 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training

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Communication Understanding Yourself and Others	Communication	Tier 1 2 3	N	N	Classroom	3 Hours	DHS Learning Center*
Overview of Public Health Data	Communication	Tier 1 2 3	N	N	Online	Self-Paced	
Effective Communication for Environmental Public Health, NWCPHP (C01215)	Communication	Tier 1 2 3	N	N	Online	Self-Paced	http://www.nwcphp.org/training
Effective Communication for Environmental Public Health (C00320)	Communication	Tier 1 2 3	N	N	Online	1.5 Hour	http://www.nwcphp.org/training
Presenting Public Health Data	Communication	Tier 1 2 3	N	N	Online	Self-Paced	http://www.nwcphp.org/training
Emergency Risk Communications for Public Health Professionals (NWCPHP)	Communication	Tier 1 2 3	N	N	Online	Self-Paced	http://www.nwcphp.org/training
Text Messaging for Public Health Emergencies	Communication	Tier 1 2 3	N	N	Online	1.5 Hour	http://www.nwcphp.org/training
Social Media in Public Health	Communication	Tier 1 2 3	N	N	Online		https://www.train.org/DesktopShell.aspx
Effective Communication for Environmental Public Health	Communication	Tier 1 2 3	N	N	Online		http://www.nwcphp.org/training
Communicating Public Health: Why Do We Have to Market Something Everyone Should	Communication	Tier 1 2 3	N	N	Online		www.naccho.org/advocacy/lhdcommunications

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Already Want?							
Purposeful Feedback	Communication	Tier 1 2 3	N	N	Classroom	3 Hours	DHS Learning Center*
Leadership, Strategic Planning and Systems Approaches	Leadership	Tier 2 3	N	N	Online		South Central Public Health Partnership
Leading From Any Chair: Applying the Leadership Model	Leadership	Tier 1 2 3	N	N	Online		DHS Learning Center
Conflict Resolution	Leadership	Tier 1 2 3	N	Y	Classroom		DHS Learning Center*
DHS OHS New Manager Orientation Mandatory Course	Leadership	New Managers	Y	Y	Classroom	1 Day	DHS Learning Center*
DV Sexual Assault and Stalking – your responsibilities as an employer	Leadership	Managers only	Y	Y	Online	1 Hour	DHS Learning Center
New Manager Orientation	Leadership	Managers only	Y	Y	Classroom	1 Day	DHS Learning Center*
Managing Resources: Budgets, Contracts, Risks	Leadership	Managers only	Y	Y	Classroom	½ Day	DHS Learning Center*
Managing Continuous Improvement – OHA Essentials of Human Resource Management	Leadership	Managers only	Y	Y	Classroom	2 Days	DHS Learning Center*
Delivering Communication That Gets Results	Leadership	Managers only	Y	Y	Classroom	1 Day	DHS Learning Center*
Ethics	Leadership	Managers only	Y	Y	Classroom	1 Day	DHS Learning Center*
Introduction to Quality Improvement	Leadership	Managers only	N	N	Online	1 Hour	DHS Learning Center
Planning for Financial Success: Strategic	Leadership	Tiers 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training

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Pre-Proposal Work							
New Thoughts on Public Health Practice and Financing	Financial Planning	Tiers 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training
Incorporating business processes within public health organizations	Financial Planning	Tiers 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training
A Framework for Assessing Regional Public Health Preparedness	Systems Thinking	Tiers 1 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training
A New Public Health for the 21 st Century	Systems Thinking	Tiers 1 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training
Applying the Principles of Quality Improvement to Public Health Preparedness	Systems Thinking	Tiers 1 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training
Quality Improvement in Public Health Not Just Another Program	Systems Thinking	Tiers 1 2 3	N	N	Online	1 Hour	http://www.nwcphp.org/training

*Classroom trainings through the DHS Learning Center are open to OHA/DHS employees only.

^Tier Level is based on the Council on Linkages between Academia and Public Health Practice Core Competency Framework:

- Tier 1 applies to public health professionals who carry out the day-to-day tasks of public health organizations and are not in management positions. Responsibilities may include data collection and analysis, fieldwork, program planning, outreach, communications, customer service, and program support.
- Tier 2 applies to public health professionals in program management or supervisory roles. Responsibilities may include developing, implementing and evaluating programs; supervising staff; establishing and maintaining community partnerships; managing timelines and work plans; making policy recommendations; and providing technical expertise.
- Tier 3 applies to public health professionals at a senior management level and to leaders of public health organizations. These professionals typically have staff who report to them and may be responsible for overseeing major programs or operations of the organization, setting a strategy and vision for the organization, creating a culture of quality within the organization, and working with the community to improve health.