

Oregon Parks and Recreation Commission

February 22, 2023

Agenda Item: 6b

Action

Public Comment Allowed: **Yes**

Topic: **Reservation System
Procurement 8504, Amendment 3**

Presented by: **Frank Smith, IT Special Project Manager**

Background:

The Outdoor Recreation Solution project requests approval of an amendment to a contract that will exceed \$750,000. The amended agreement will continue the services of Anthro-tech, who previously provided User Experience (UE), User Interface (UI), and accessibility Subject Matter Expertise (SME) for the Reservation System Project during the requirement development phase of the project before the project was paused. The Outdoor Recreation Solution Project has been relaunched, and Amendment 3 will ensure Anthro-tech continues its role as SME and assists OPRD in maintaining focus on the continued improvement of User Experience (UE) and accessibility during the project's next phase.

The Amendment covers the following areas as the project moves into the RFP and Vendor evaluation phase:

- Vendor Evaluation
- UX Research and Evaluation
- UX Design
- Taxonomy
- Information Architecture
- Content Creation
- Training
- Governance
- Organizational Change Management

The additional cost of services in Amendment 3 is not to exceed \$849,281.

Prior Action by Commission: None

Action Requested: Approval

Attachments: Amendment 3 to OPRD Contract 8504.pdf

Prepared by: Frank Smith, Assistant Director – IT Special Projects Manager