



Date Time Location

Aug. 2, 2002 2:00 - 3:30 p.m. WebEx: https://bit.ly/3PzHR90

Event Password: Savings

Call in Number: 1-408-418-9388 Call in Access Code: 2481 670 9665

1. Welcome and remarks

State Treasurer Tobias Read, chair

2. Spotlight: Economic Justice Roundtable

Annette Case, Asset Funders Network Carlos Garcia, Neighborhood Partnerships

3. Priority review: Equity and racial equity

Treasurer Read

4. Data benchmarking and relevance

Timothy Duy, University of Oregon Oregon Economic Forum

5. Financial wellness data: Sample analysis

Prem Mathew, Oregon State University

6. Financial wellness report: Data types

James Sinks, Oregon State Treasury

7. Financial Literacy news and updates

Roundtable: Members and technical advisors

8. Public comment



## Financial Empowerment Advisory Team Meeting Notes April 19, 2022

Team Members Present: State Treasurer Tobias Read, Chair

Julia Carlson, Fin. Freedom Wealth Mgmt. Group

Scott Cooper, NeighborImpact

Carlos David Garcia, Neighborhood Partnerships

George Katsinis, Accredited Financial Counselor – OR Military

Prem Mathew, Oregon State University

Erin Moore, Fin. Ed. Prog. Mgr., OnPoint Community Credit Union

Pamela Ranslam, Nixyaawaii Community Financial Services

Guillermo Sandoval, Umpqua Bank

Jennifer Satalino, The College Place - Oregon

Bandana Shrestha, AARP Oregon

Team Members Absent: Vicki Berger, Former Legislator

Technical Advisors- OR Agencies: Ellen Klem, Department of Justice

Amit Kobrowski, Oregon Department of Education

Joel Metlen, Department of Human Services

Codi Trudell, Department of Revenue

Craig Vattiat, Department of Consumer and Business Services
Juan Baez-Arevalo, Higher Education Coordinating Commission
Karla Martinez, Department of Consumer and Business Services

Speakers: Ryan Ashlock

Kiely Corti Ryan Deckert Hannah Fattor Richard Hein Ryan Mann Laurie Roe

Principle Sweeney

Treasury Staff: Amy Bates, Communications Director

David Bell, Deputy Director, OTSN

Ryan Mann, Legislative Director/Deputy Chief Missy Simpson, Executive Coordinator, OTSN

James Sinks, Financial Education Program Manager

Sabra Purifoy, Operations Director

Stephanie Swetland, Plan Specialist, OTSN John Valley, Policy & Outreach Director, OTSN Treasurer Read called the meeting to order at 3:02 p.m.

#### Agenda Item 1 – Welcome and Remarks

Treasurer Tobias Read welcomed the members of the Financial Empowerment Advisory Team and members of the public and stated public testimony would be accepted at the end of the meeting. The Treasurer thanked the team for all the work they have done helping Oregonians be more financially literate and confidant and stated that this meeting would begin with announcing the first Oregon Financial Empowerment Awards.

#### Agenda Item 2 – New Member Introductions

Treasurer Read introduced Guillermo Sandoval from Umpqua Bank, and Pamela Ranslam from Nixyaawaii Community Financial Services and asked for them to introduce themselves. Pamela Ranslam stated that their organization is a native certified nonprofit CDFI (Certified Community Development Financial Institution) that is owned and operated by the Confederated Tribes of the Umatilla Indian Reservation. Ms. Ranslam oversees the homeownership program and works with the tribal members on providing financial education. Guillermo Sandoval stated he is the Community Reinvestment Director for Umpqua Bank and is new to this role. Most of his career has been in economic development, affordable housing, and low-income services.

#### **Agenda Item 3 – Financial Empowerment Awards**

Treasurer Read announced the winners of the inaugural Oregon Financial Empowerment Awards. The judging committee was Jennifer Salina, Julia Carlson, and Erin Moore. The Financial Educator of the year went to Ryan Ashlock from Park Rose Middle School, for creating a new personal finance course during the pandemic. Mr. Ashlock has been teaching for 6 years, earned a degree in Economics from Western Washington University. Mr. Ashlock will receive \$1,500 and Park Rose Middle School will receive \$500. In addition, randomly chosen students will share \$500 from the Oregon College Savings Plan.

The second award was the Financial Empowerment Community Champion which went to the Oregon State Credit Union. The first recommendation came from Trillium Family Services. The Credit Union along with Trillium Family Services created the Mindful Money Management workbook which connects mental and financial wellness presenting financial reality in a realistic and approachable way. The second recommendation came from the Education Service District, due to the collaboration that has been in place between the credit union in schools in the 24 counties where the credit union has members. The Oregon State Credit Union will receive \$2,000 plus they will be able to pay it forward and select another financial empowerment focused organization or effort to receive \$500 dollars. The PowerPoint for the Financial Empowerment Awards is part of the records for this meeting.

#### Agenda Item 4 – Priority review: Advancing Public Policy

Treasurer Read reminded the team that there were seven priorities the team had discussed at the previous meeting. The focus of today's meeting was on advancing public policy at the state and national level. Ryan Mann, Deputy Chief of Staff and leader of the political team, gave examples of what is happening at the National and State level. These examples were to give the team a sense of existing legislation and how to approach policy change. A copy of Mr. Mann's PowerPoint on Advancing Public Policy is part of the records for this meeting.

#### Agenda Item 5 – Spotlight: Junior Achievement

Ryan Deckert from Junior Achievement gave a presentation to the team on the work they are doing with K-12. Their purpose is to empower young people to own their future economic success. Their program reaches over 40,000 students in a typical year, with around 5,000 adult volunteers. Their JA BizTown is a program for 5<sup>th</sup> graders who run the city, connecting learning in school with the real world. JA Finance Park is a program for middle and high schoolers which is teacher-directed lessons with a visit to JA Finance Park that serves 211 districts. Students learn budgeting, investing, and managing risks. The fourth program is new and is a college career fair that is completely digital, JA Inspire Virtual. This program helps with career choices, interviews, learning about everything from the trades, vocational education, health care careers, nursing, and college.

#### Agenda Item 6 – Financial Literacy new and updates

Each member of the Advisory Team gave news and updates on what they are working on.

Joel Metlen, Department of Human Services (DHS): Two focuses at DHS are 1.) making sure that people how need benefits are getting them. There are changes coming up that will have direct impact on families; 2) Work on how we can support Oregonians. One main effort underway is the TANF (Temporary Assistance for Needy Families Program) redesign project. Rethinking social services and trying to redesign them more around people and communities and what they need.

Bandana Shrestha, AARP Oregon: Research that is of interest to everyone and will put this in the chat. Research came in in October pointing to women 50+ and how financially insecure they are and how the pandemic impacted them and especially women of color and people of color generally. In March, we did events and activities focused on educating and informing our members and other women 50+, around financial security and other issues with financial security. April, we are focused on fraud and scams.

Carlos David Garcia, Neighborhood Partnerships: Neighborhood Partnerships is planning for their conference which is October 17<sup>th</sup> and 18th at the Salem Convention Center, bringing together the work that our organizations do in our communities under one roof. This year's theme centers on advancing economic and housing justice by uplifting and centering the voices of those most impacted. Currently seeking sponsorship to support this opportunity to connect and come together. Last meeting, I mentioned the coalition of communities of color ratio wealth gap report has been released. Mr. Garcia participated with leaders from the black, native and Latinx community about the racial wealth gap report that the CC conducted and how to collectively advance economic justice in Oregon.

Jenn Satalino, The College Place – Oregon: The OR Legislature renewed funding for the Oregon Opportunity Grant and the Oregon Promise. The state has a brand-new program to help students who are enrolled tribal members and steps have been taken to make all those programs more accessible to students. Nationally, on a campaign to see the federal Pell Grant double because it has not kept up with inflation.

Scott Cooper, NeighborImpact: Neighborhood Works America has reopened its national training institutes. There is one on May 23<sup>rd</sup> through 27<sup>th</sup> in Los Angeles. This is the best training for financial capability, home ownership, and asset building.

Julia Carlson, Fin. Freedom Wealth Mgmt. Group: With April being Financial Literacy month, we have gone from one video a week on social media to five days a week. All advisors are participating and sharing financial

tips and literacy and helping raise awareness. A couple and I of other advisors are mentoring students and going to schools to share perspective on personal finance and sharing awareness around a career in financial services.

George Katsinis, Accredited Financial Counselor – OR Military: We are recognizing that children serve when their parents or family members serves so there are a lot of programs and activities around that. Putting together web classes offering information about career paths, education investing, and ID theft. Trying to get information to these families about the Oregon 529 CSP and the tax credit that is available and then linking to OregonSaves for retirement.

Pamela Ranslam, Nixyaawaii Community Financial Services: Working on first subdivision within the boundaries of the reservation, developing the very 1<sup>st</sup> new loan program that will mirror some of the mortgages. Hoping to offer tribal members 99-year leases on trust property by June or July of this year and then work through the program to get mortgages and work for the down payment assistance money. Very first homeownership program.

Prem Mathew, Oregon State University: In talks with another center on campus that is around basic needs. Hope to work together to not only serve students that currently are at OSU but also ones coming in as well.

Erin Moore, Fin. Ed. Prog. Mgr., OnPoint Community Credit Union: In addition to continuing community work, OnPoint is getting ready to announce details of a new coaching program that will offer members 1 on 1 financial coaching in the language of their choice, tackling management, reviewing credit report, student loans, counseling, and housing counseling. Hoping for a June release date.

Amit Kobrowski, Oregon Department of Education (ODE): Mr. Kobrowski is meeting with social science specialist for the ODE that includes economics, financial literacy, history.

Karla Martinez, Department of Consumer and Business Services (DCBS): DCBS is recruiting for a Student Loan Ombudsmen. DCBS is continuing to work with partners on financial literacy and gear up for disaster preparedness. There is also work with AARP on an upcoming scam jam and how to avoid investment scams. There was a 4-part series on budgeting, goal settings, and using a checking account for youth who experience disabilities. DCBS is collaborating with DOJ, Housing and Community Services, and Oregon Consumer Justice on a statewide campaign to promote a foreclosure prevention resource, as well as promote the Homeowners Assistance Program (HAP).

Codi Trudell, Department of Revenue (DOR): Ms. Trudell will begin receiving questions from people regarding errors on their tax filings and questions around their refunds. DOR is continuing to work with underserved populations to gain access to their tax credits, whether its education tax credits or earned income tax credits.

Ellen Klem, Department of Justice (DOJ): Bandana and Carla already mentioned much of what is being worked on. There was an event in early Spring aimed at helping state employees understand student loan repayment options. DOJ is continuing to work with Federal partners on the income driven repayment waiver.

Guillermo Sandoval, Umpqua Bank: Umpqua Bank and Columbia Bank are merging

#### Agenda Item 7 – Oregon financial wellness scorecard data

James Sinks and Prem Mathew presented the Oregon financial wellness scorecard data. This was a recommendation from the Financial Education Advisory Team. Mr. Sinks discuss what the scorecard would do and what would be shown in the report. Three areas to focus on is why do people know? How are they doing? What are the kinds of things that people are doing?

Mr. Mathews discussed the FINRA data and how to break down the data and compare demographics provided by the respondents. The August meeting will consist of crunching the data and ask members about where to go in terms of public policy. Mr. Mathews and Mr. Sinks put together a slide to show the process of building the summary for the report and that will be distributed to the legislature. A copy of the PowerPoint is part of the records for this meeting.

#### Agenda Item 8 – Public Comment

There was no public comment

Treasurer Read adjourned the meeting at 2:29 pm.



# RACIAL & ECONOMIC JUSTICE FROM THE GROUND UP

A VIRTUAL ROUNDTABLE FOR OREGON LEADERS

JUNE 9, 2020 10:00 am - 12:00 pm





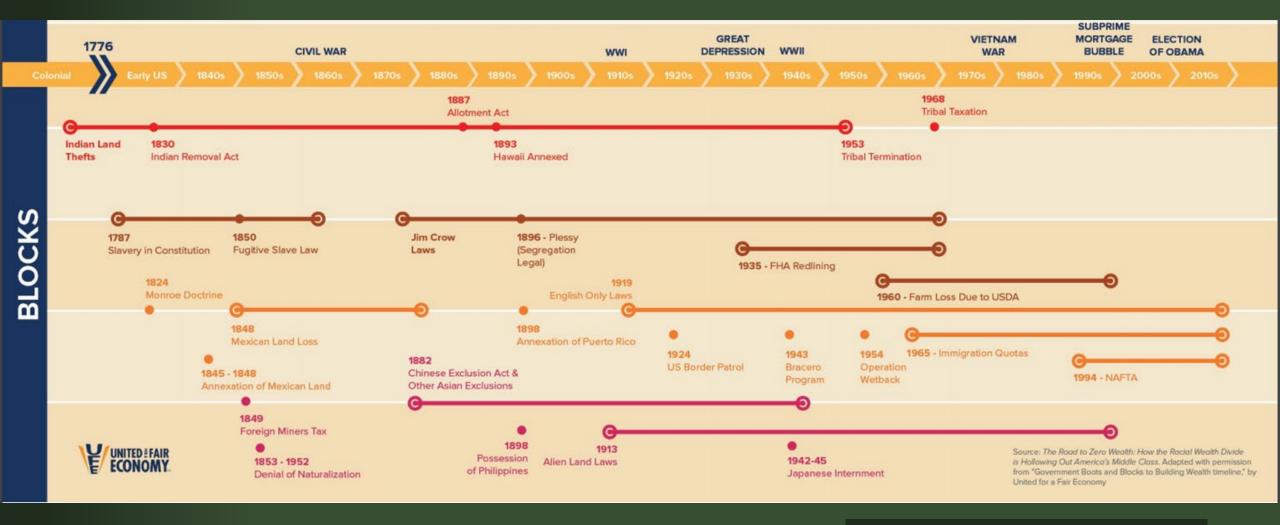






WHAT DOES IT LOOK LIKE TO DO **BUSINESS DIFFERENTLY** WHEN **COMMUNITIES OF COLOR ARE CENTERED?** 

#### History of Racist Policies



Source Links

Boosts and Blocks to Building Wealth

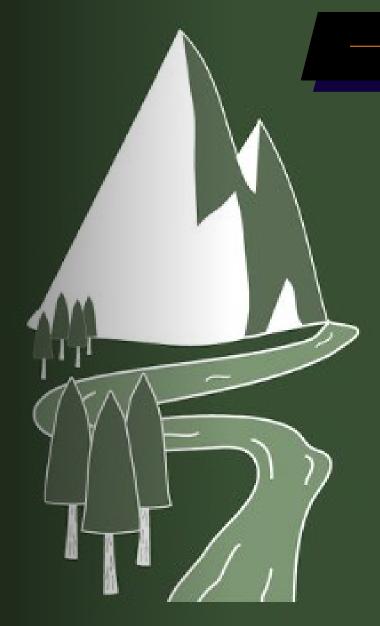
Liberation in a Generation



## Welcome to the...

The Oregon Economic Justice Roundtable

June 16th, 2022 / 9 - 11 am



#### Guiding Principles and Values

<u>Equity and Racial Justice</u> - we want to boldly and intentionally dismantle racism and white supremacy that lead to equitable and liberitory outcomes

<u>Intersectionality</u> - we value the analysis of how forms of oppression intersect with race for better targeted strategies to address racial inequities

<u>Community Driven Solutions</u> - Solutions are closest to those impacted, thus solutions, policy and narratives should be co-created and community-centered with communities of color.

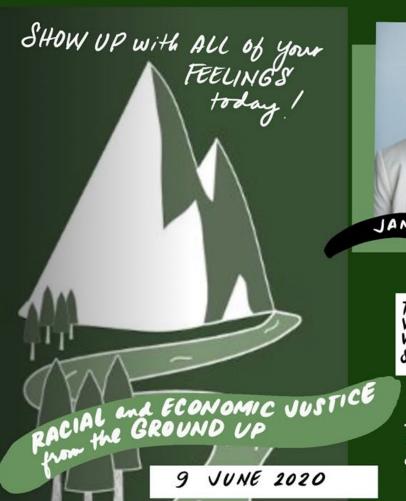
<u>Systems and Policy Solutions</u> - We want to use an equity centered approach on the creation, transfer, and redistribution of wealth and power.

<u>Collective Action</u> - We value organized, collective, and sustained action supporting racial and economic justice movement is needed to reach our vision.



#### Vision For Economic Justice

We seek to root a culture and community in Oregon that nourishes a sense of belonging, respect and dignity among and between communities and people. We seek to create an environment and systems of abundance by and for Black, Indigenous, Latinx, Asian, and all communities of color so that all Oregonians live beyond the basics of safety and security, and into the freedom to actualize dreams, and the power of communities to control their own financial and economic destiny.





BUILD LONG . TERM COMMUNITY WEALTH /

ENVISIONED THIS GATHERING BEFORE COVID-19 and the MURDER of GEORGE FLOYD ...

THIS WORK IS MORE IMPORTANT THAN EVER /



MAKE NOW WILL AFFECT SEVEN IN THE PUTURE."

FOPLE OF COLOR AVE NOT BEEN SUCCEED ...

DSCAR ARANA

ASSETS: THEY'RE NOT JUST MONETARY.

WE ARE THE BRIDGE BETWEEN THE PAST AND THE FUTURE."

THIS NATION WAS BUILT ON WHITE SUPREMACY.

HOW COULD PEOPLE OF COLOR HAVE ASSETS?

"OUR SOCIAL CONTRACT HAS BEEN COMPLETELY BROKEN!"

MICHELLE DEPASS

HIS IS THE MOMENT THIS WORK FOR

> WE ARE GRAPPLING WITH TWO PANDEMICS -COVID AND RACISM ...

ROCUSED ON HARM PREVENTION FROM WEALTH EXTRACTION from INDIGENOUS COMMUNITIES and COMMUNITIES T COLOR... HOW CAN WE

SHIFT WHERE INVESTMENTS WILL GO 2

ANNETTE CASE

WE ARE ALL A PART OF COMMUNITY WITH PEOPLE who are DISMANTLING SYSTEMS of RACISM and EXCLUSION."



Neighborhood Partnerships

Brandeis

**IASP** 

**APAN©** 







Neighborhood Partnerships











THINGS that make you GO HMMMM...

- · POWER SHARING
- CONVERSATIONS about
  WHITE LEADERSHIP... and WHITE
  FRAGILITY
- HOW CAN WE DO OUR OWN WORK ... in our own COMMUNITIES?
- · WE are Alming toward a SOUDARITY ECONOMY.
  - "Cooperation not Competition"

WE CAN'I GO BACK TO THE WAY THINGS WERE...

WE NEED SHARED
NARRATIVES...
DESIGNS THAT
SERVE BIRDC PEOPLE...
... and
CONNECTION,

WE ALL WANT TO KNOW THAT WE WILL MAKE IT SAFELY HOME...



Neighborhood Partnerships



**IASP** 







## Goal 3: Highlight and promote equity and racial equity

Strategic priority update and discussion

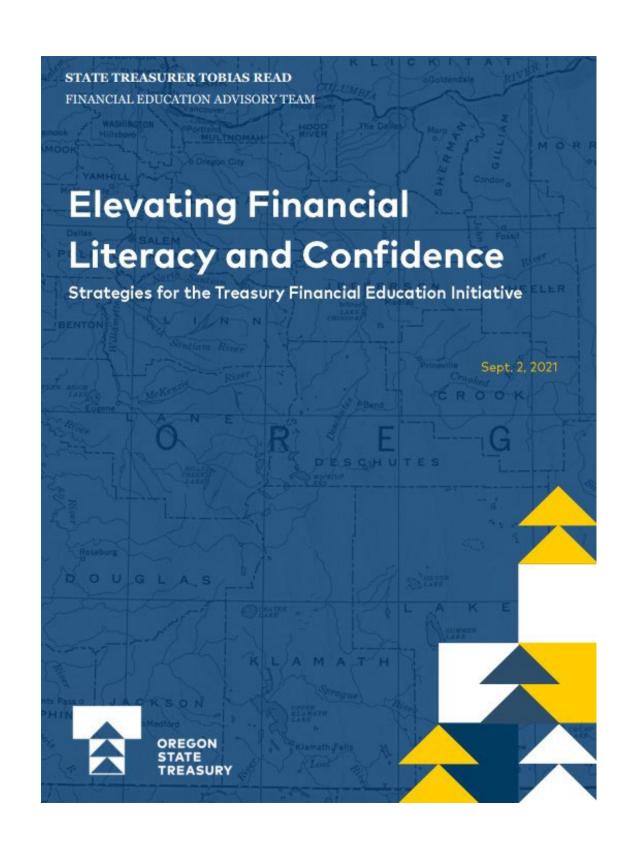


## Goal 3: Equity and racial equity





## Strategies: Equity and racial equity

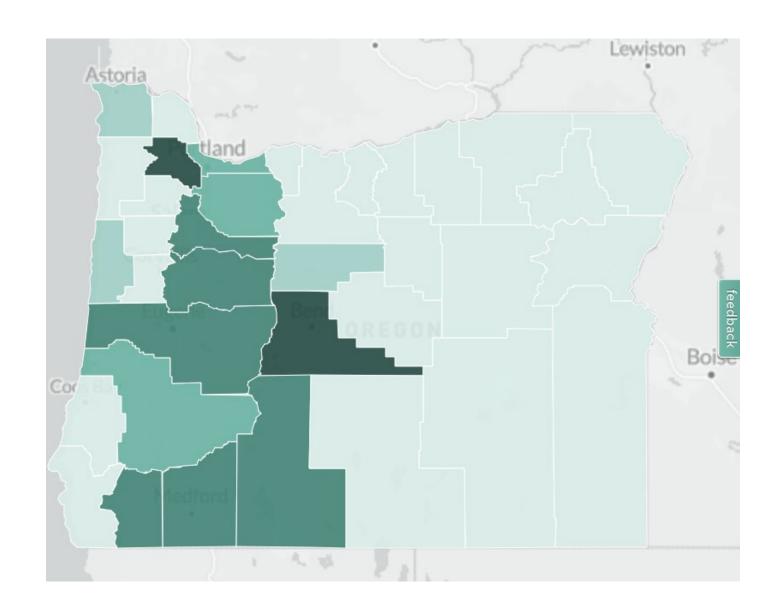


- Work closely with financial education allies and ambassadors in underrepresented communities and target Treasury efforts when appropriate.
- Provide a state-level forum to highlight financial education equity needs and progress.
- Choose equity metrics as part of success measures and highlight in report card.



## 2022

- "RE: Conference" focused on racial equity, October
- Equity metrics in underdevelopment scorecard
- 211 info partnership
- Financial Empowerment
   Advisory Team presentations
  - Earned Income Tax Credit (Feb)
  - Economic Justice Roundtable (August)
  - Bank On Oregon (Nov)



## Median household income by county (Black or African American)

Source: Census ACS 2020 Table B19013B





## OREGON STATE TREASURY

#### **Index Construction**

**Guidelines and Pitfalls** 

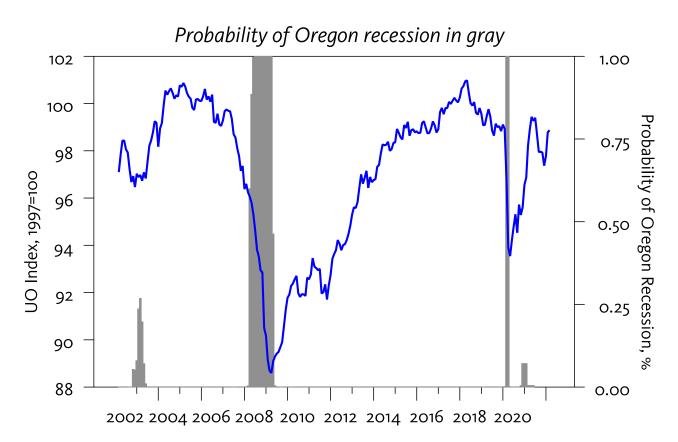
**Timothy Duy August 2022** 





#### **UO** Index

#### **UO Index of Economic Indicators**







#### Components

University of Oregon Index of Economic Indicators-Summary and Components

	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21
UO Index of Economic Indicators, 1997 = 100	99.7	99.9	99.3	98.6	98.9	98.9
Percentage Change	-0.3	0.2	-0.7	-0.7	0.2	0.0
Oregon Initial Unemployment Claims, SA*	5,877	6,014	7,885	8,370	7,101	5,324
Oregon Employment Services Payrolls, SA	39,243	41,305	40,966	41,457	42,702	44,282
Oregon Residential Building Permits, SA, 5 MMA*	1,825	1,909	1,850	1,812	1,682	1,657
Oregon Weight-Distance Tax, SA, Index, 1998 = 100	138.11	135.12	135.22	134.50	131.89	131.48
Oregon Manufacturing Average Weekly Hours, SA	37.95	37.82	38.30	37.04	37.91	37.81
US Consumer Sentiment, SA, 5 MMA	83.7	84.6	81.6	78.5	76.3	72.7
Real Manufacturers' New Orders for Non-defense, Non- aircraft Capital Goods, \$ Millions, SA	41,256	41,057	41,034	41,360	41,516	41,244
Interest Rate Spread	1.44	1.22	1.19	1.29	1.50	1.39

SA = Seasonally Adjusted, MMA = Months Moving Average





#### Construction

Follows the Conference Board methodology:

https://www.conference-board.org/data/bci/index.cfm?id=2154

- 1.) Calculate month to month changes
- 2.) Adjusted to equalize volatility
- 3.) Sum the adjusted components to obtain the monthly change in the index
- 4.) Compute the level of the index from the monthly change, assuming first month is equal to 100

Not truly weighted to make one component more important than another





#### Considerations

Audience?

Frequency of data?

Length of time series?

Interpretation?

What data to include?





## Financial Wellness Data: Sample Analysis

**Prem Mathew** 

Associate Dean, Undergraduate Programs, College of Business, OSU Director, Center for Advancing Financial Education (CAFE)

8/2/2022

#### Data

- FINRA 2018 National Financial Capability Study (NFCS) State-by-State Survey response data
- 1250 responses from Oregon
- Data collected every three years

### Financial wellness categories

Category	Description	'Score' calculation
Financial situation	Income, housing, poverty	Each variable is reported separately  – household income (income),  Medicaid/SNAP benefits (poverty), home ownership (housing)
Financial acumen	FINRA's 6-question financial literacy survey	# of correct responses to FINRA's 6- question financial literacy survey
Financial behavior	Rainy day fund, spending relative to income, ability to cover monthly expenses, pay credit card balance in full, credit card shopping, plan for retirement	All variables are binary, 'good' responses added up across variables.
Financial stress	Consumer Financial Protection Bureau 'well-being' survey (5 questions) + additional FINRA questions	Variables adjusted to match – all converted to a 5-point scale and added up.

#### Data stratification

County Designation\*
 Race/Ethnicity

<b>Frontier</b>	28	2.2%
<mark>Rural</mark>	357	28.6%
<mark>Urban</mark>	865	69.2%

<mark>White</mark>	1038	83.0%
<mark>Asian</mark>	55	4.4%
<mark>Black</mark>	24	1.9%
<b>Hispanic</b>	40	3.2%
<b>Native</b>		
Hawaiian	3	0.2%
American		
<mark>Indian</mark>	12	1.0%
<mark>Other</mark>	6	0.5%
<mark>Multi</mark>	72	5.8%

#### OR region

5	<b>500</b>	40.007
Portland Metro	538	43.0%
Willamette		
Valley/North Coast	435	34.8%
Southwestern	148	11.8%
Caral	0.0	C 00/
Central	86	6.9%
Eastern	43	3.4%
Lastelli	43	3.4/0

<sup>\*</sup>Color indicates that categories were combined to ensure sufficient sample size. County designation from OHSU. OR regions from ODOT.

### Financial wellness takeaways (preliminary)

	Acumen	Behavior	Stress	Income	Medicaid/Snap	Homeownership
County Designation: Urban*						
Race/Ethnicity: White/Asian						
Region: PDX Metro						
Region: Willamette/NW Coast						
Region: Southwestern						
Region: Central						
Region: East						

<sup>\*</sup>Green indicates sub-group scored statistically significantly "better" than remaining sample. Red indicates sub-group scored statistically significantly "worse" than remaining sample.

### Possible next steps

- Develop indexes with baseline value (=100, for example) for each financial wellness category based on currently included variables. The Financial Wellness Scorecard could comprise (at least partly) of these four indexes.
- Adjust or add variables for each category.
- Re-run analysis with 2021 data FINRA recently released their 2022 Financial Capability Study using this data to 'test' the indexes.
- Perform additional stratification (education, age, military, etc.)
- Establish process to collect annual survey responses to the questions underlying the indexes.

## Oregon Financial Wellness Scorecard and Summary

Using data to illustrate Oregonians' financial acumen and decisionmaking



## **Priorities**

- 1. Augment and amplify existing programs
- 2. Improve visibility via outreach and tools
- 3. Highlight and promote equity
- 4. Be accessible to all
- 5. Leverage and support partnerships
- 6. Help advance public policy efforts
- 7. Set benchmarks and measure progress



### Considerations

- Local: County-level and demographic data preferred
- Timely: Annual data preferred
- Simple: Limited number of data and statistics
- Benchmarks: How do we compare?
- Memorable: Index? Grades?
- Relevant: Trends, needs, and concerns
- Key audience: Policymakers



## Benchmarks

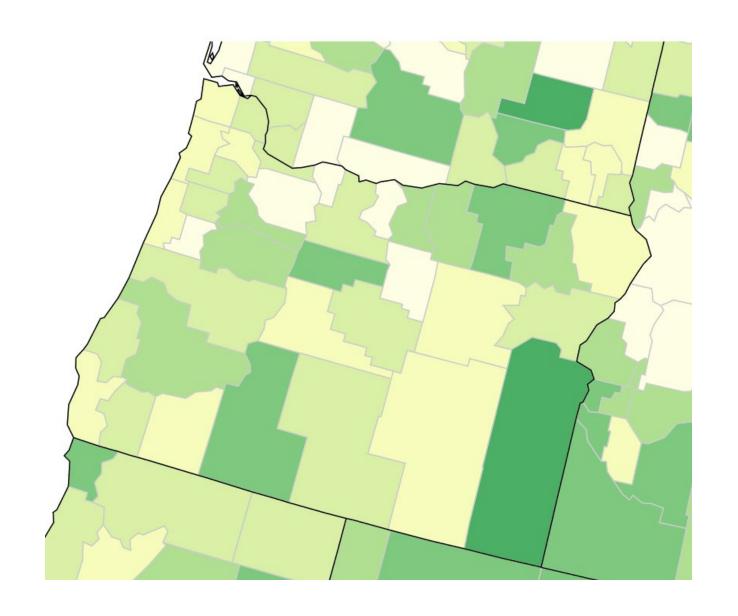
- To whom should we compare?
  - National averages?
  - Certain states?
  - Oregon over time?
- How should we compare?
  - Custom index of several data points
  - Each data point
  - Rank ourselves nationally
  - Grades



## Data categories to consider

- Financial situation
- Financial acumen
- Behavior/ decisionmaking
- Financial stress

- Inclusion, equity and racial equity
- Consumer protection



Equifax Subprime Credit
Population by county
Source: Federal Reserve



#### Potential data sources

































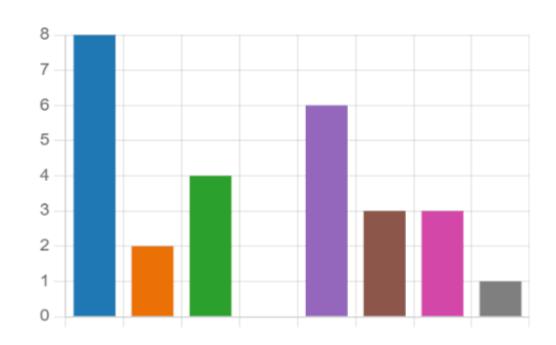




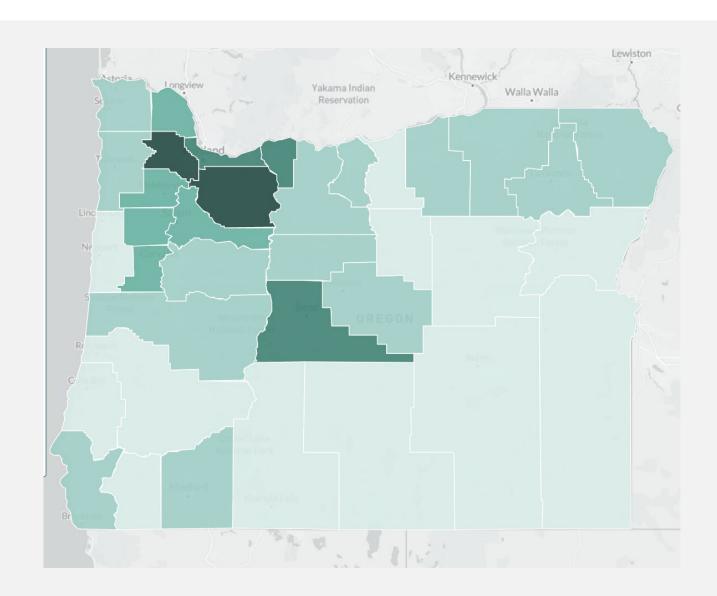




#### Income - financial situation



- 1. Median household income by county and race (CENSUS)
- 2. Income inequality by quintile by county (CENSUS)
- 3. Per capita personal income by county (OED/US BEA)

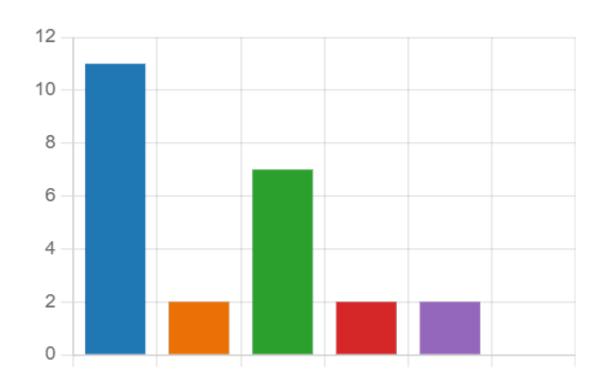


# Median household income by county

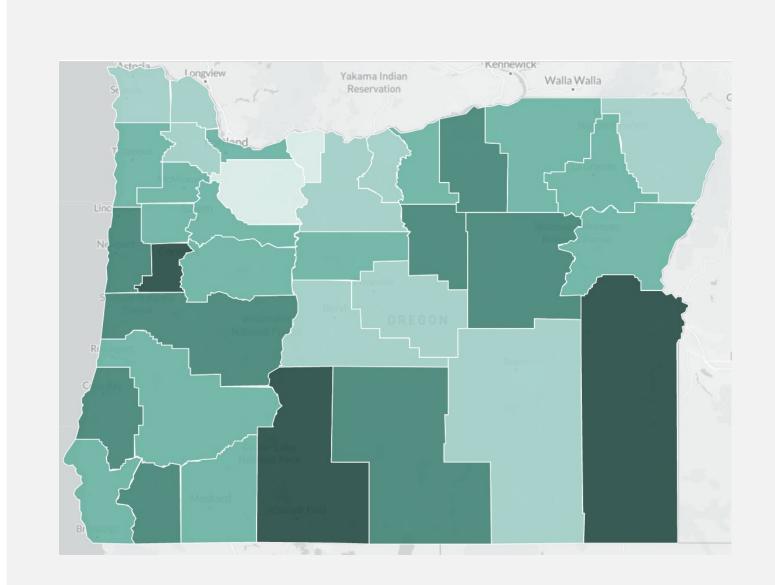
Source: Census ACS 2020 *Table B19013* 



## Poverty – financial situation



- Percentage of people in poverty based on income by county and age and race (CENSUS)
- Percent of households with public assistance/ SNAP/ Food stamps by county (CENSUS)

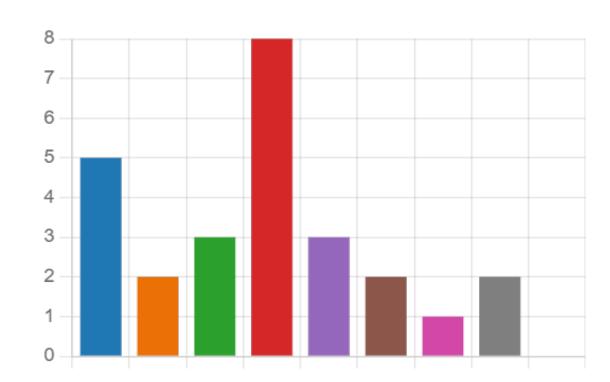


Poverty Status in the Past 12 Months by County

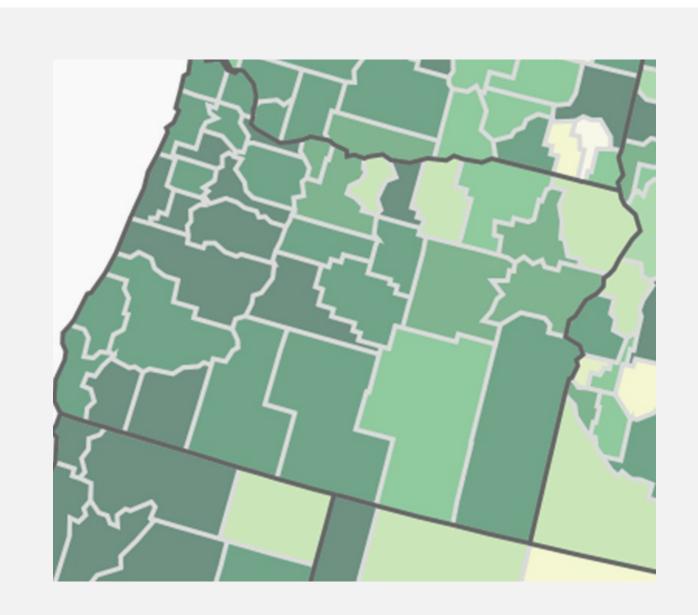
Source: Census ACS 2020 *Table B17001* 



## Housing-related – financial situation



- Burdened households by county (more than 30% on rent/mortgage) (FRED/CENSUS)
- 2. Homeownership (own vs rent) rate by county and race (CENSUS)

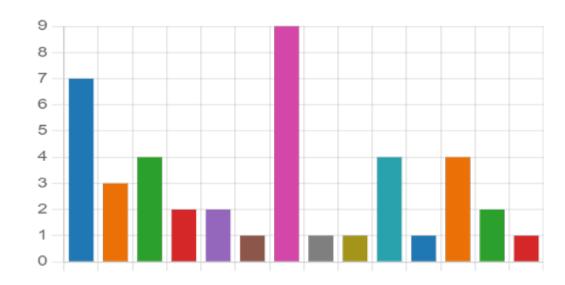


Burdened households by county

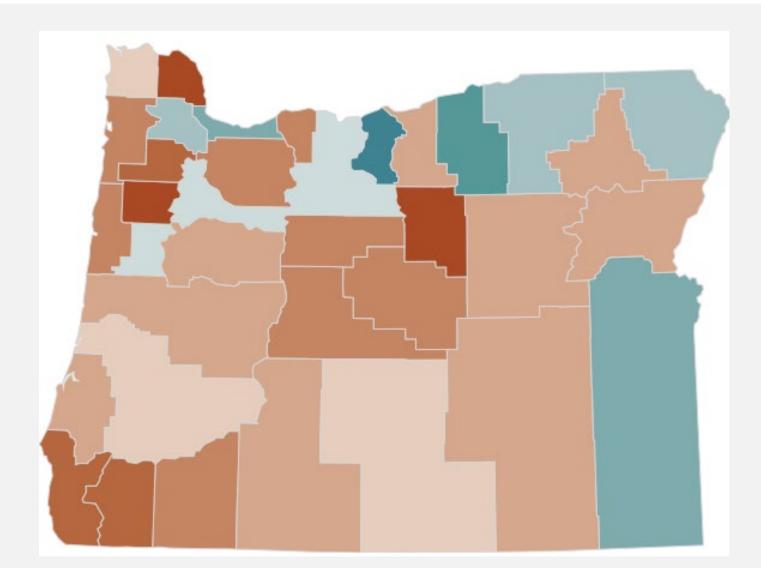
Source: St Louis Fed (FRED)



#### Debt and credit - financial situation



- Debt to income ratio by County (FED)
- 2. Subprime Credit Population by County (FED)
- 3. Credit card debt per capita by State (FED), Oregonians who paid the minimum only on credit cards by region (FINRA), Bankruptcies by state (US Bankruptcy court)

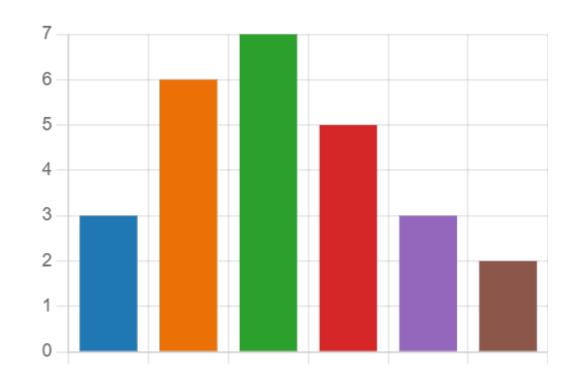


Debt-to-income ratio by County

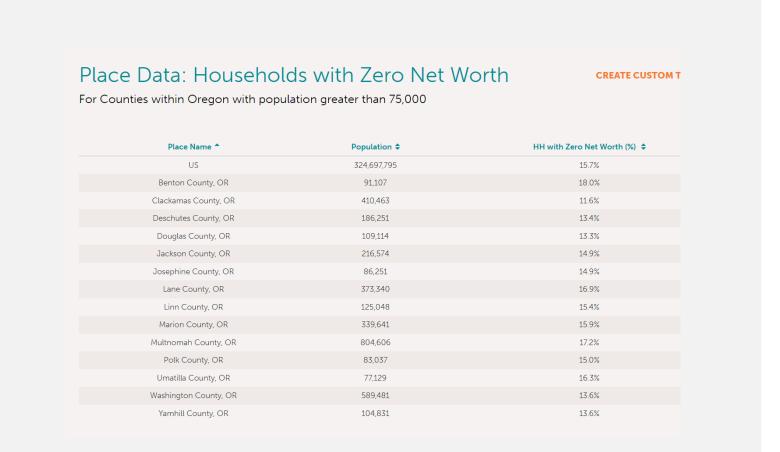
Source: Federal Reserve



## Wealth and investing – financial situation



- Zero Net Worth by county (PROSPERITY NOW)
- 2. Percent distribution of household net worth by state, includes zero net worth (CENSUS)
- 3. Distribution of wealth by race / national only (FED)

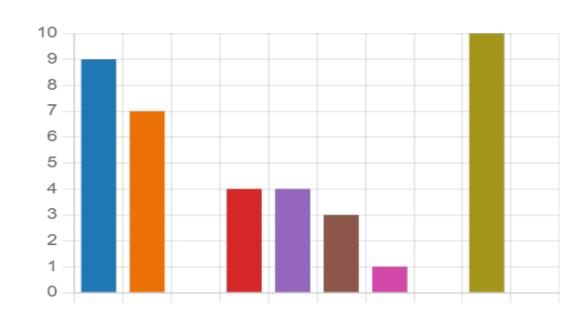


Zero Net Worth Households by larger counties

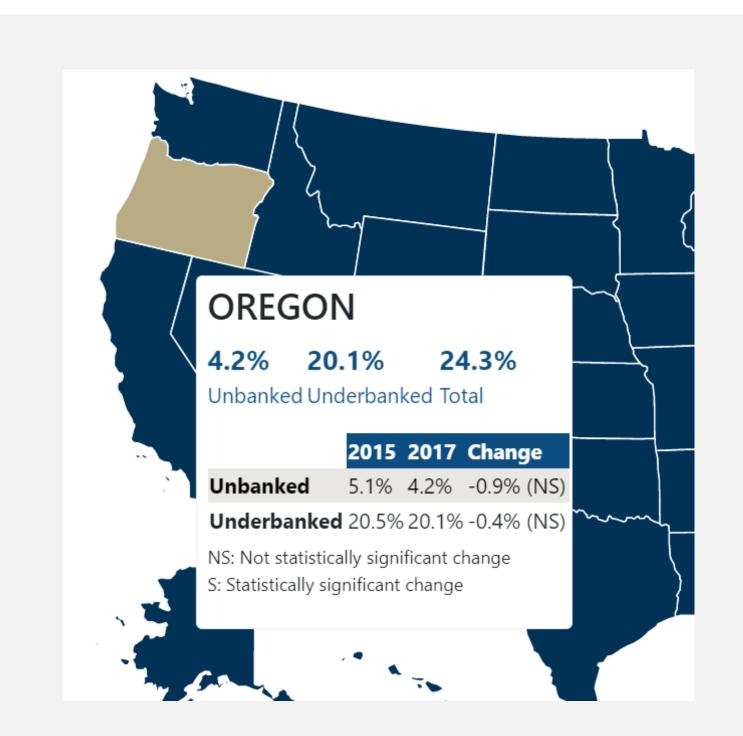
Source: Prosperity Now!



## Banking and saving - behavior



- Have you set aside
   emergency funds that would
   cover 3 months? (FINRA)
- 2. Oregonians who are banked vs unbanked, by PDX metro and statewide (FDIC)
- 3. Savings in retirement accounts by state (CENSUS)

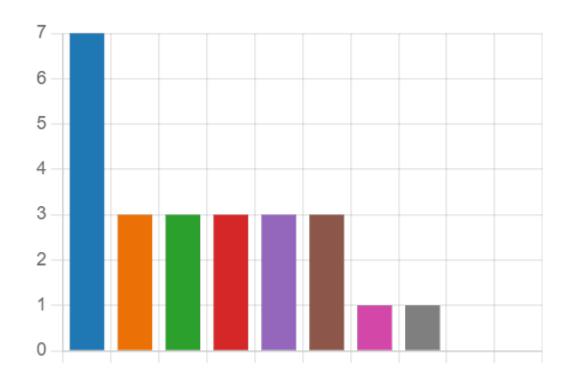


Banked and underbanked by state

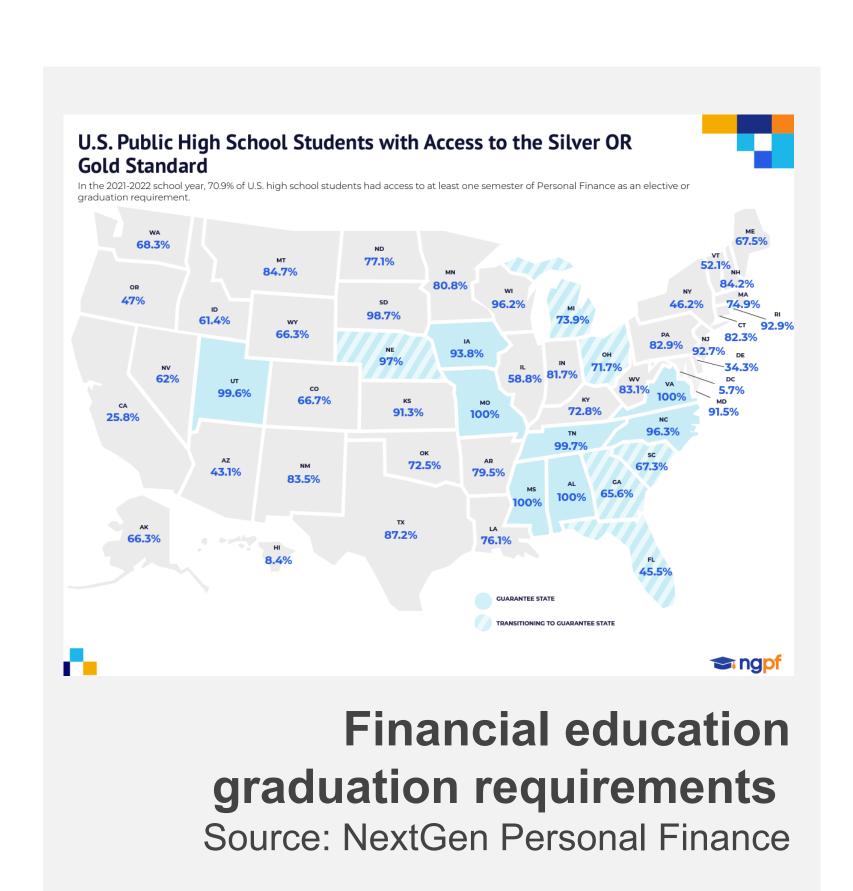
Source: FDIC



#### Education and financial acumen

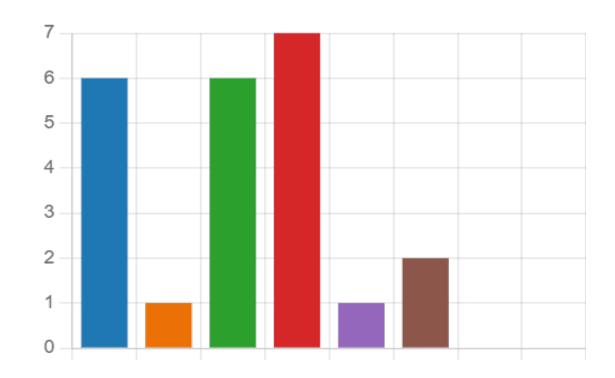


- Percent of K12
   students with access
   to financial education
   class by state
   (NEXTGEN)
- 2. Five tied with 3 votes





#### **Financial Stress**



- 1. How confident are you that you could come up with \$2,000? (FINRA)
- 2. How satisfied are you with your current personal financial condition? (FINRA)
- 2. How many Oregonians say it is difficult to pay their bills? (FINRA)

"Financial literacy seems to matter. Those who could correctly answer three questions designed to measure basic financial literacy are significantly less likely to feel financially anxious or stressed."

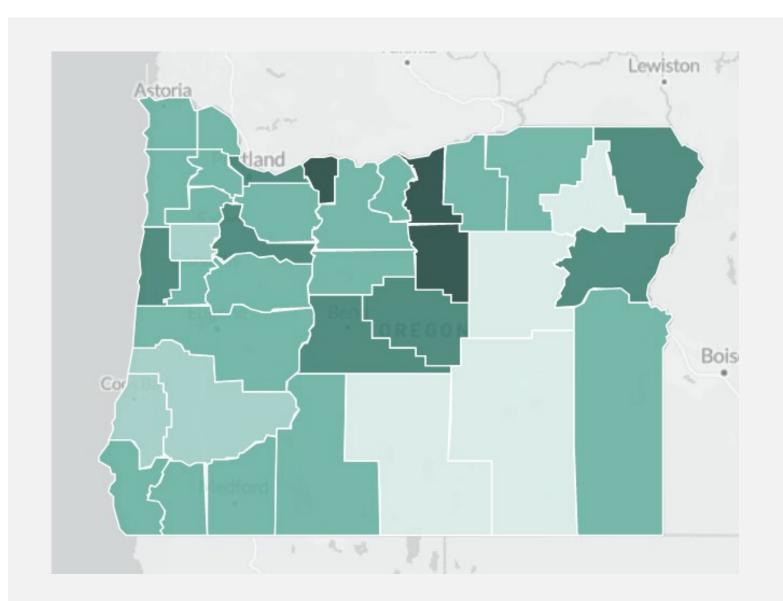
- "Financial Anxiety and Stress among U.S. Households," FINRA and Global Financial Literacy Excellence Center (2021)



## Health and medical – consumer protection



- 1. Health insurance covered by county (CENSUS)
- 2. Do you have any unpaid medical debts by region/education/race (FINRA)
- 2. Health insurance covered by region and race (FINRA)

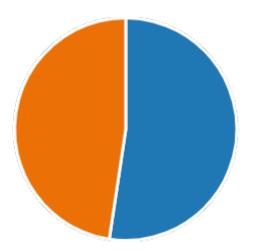


Uninsured by county, Ages 19-64 (Latino and Hispanic)

Source: Census ACS 2020 *Table B27001i* 



## Non-bank products- consumer protection



- Percent of Oregonians using a payday lender (FINRA)
- 2. Number of financial-related complaints by statewide and category (Oregon DOJ)

#### 2021 Top Consumer Complaints, statewide (Oregon DOJ)

Auto Sales & Repairs (712)
Telecommunications (708)
Imposter Scams/Fraudulent
Entity (591)
Credit Lending (499)
Private Party Seller (476)
Health and Medical (343)
Travel (222)
Manufacturing (194)
Construction Contractor (173)
Real Estate (163)





## OREGON STATE TREASURY