

TRANSFORMATION CENTER

What we do and our impact

The Transformation Center is the hub of innovation and quality improvement for Oregon's health system transformation efforts to achieve better health, better care and lower costs for all. We identify, support and share innovation at the system, community and practice levels. Through collaboration, we promote initiatives to advance the coordinated care model. We focus on two main types of work: capacity-building and system and policy innovation.

The center builds capacity of health system partners to improve, innovate and eliminate health inequities.

We support:



Population health



Behavioral health integration



Oral health integration



Primary care



Value-based payment



CCO metrics



Health-related services



Social determinants of health and health equity

Multi-partner learning

The Transformation Center has held 389 multi-partner events across CCOs, community partners, tribes and clinics.

- Statewide CCO peer learning opportunities (such as the Innovation Café)
- Learning collaboratives
- Multi-CCO trainings, including webinars
- Community advisory council supports
- Innovation and project implementation leadership development

These events help spread CCO interventions to other CCOs and organizations.

By the numbers

(Data represents work during July 2013–May 2021)

592

supportive activities

15,400+

participants*

91%

found support to be valuable**

97%

said they would take action as a result of support**

*Number of participants for each episode counted separately

**Data from evaluation respondents



The Transformation Center provides a nice link for local community advisory council members to be heard at the state level... the support and encouragement are really valuable.

- CCO community health improvement coordinator

The inclusion and engagement of stakeholders was wonderful. The meeting duration, cadence and timeframe of several months was helpful to learn... and build momentum.

- Participant of meaningful language access learning collaborative

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One-on-one supports

The center has held 203 episodes of technical assistance for individual CCOs or providers.

- Individual CCO consultations with project-based technical assistance
- In-person trainings for CCOs, clinics and providers

With Transformation Center technical assistance:

- CCOs increased colorectal cancer screening — one by **9.2 percentage points** in just one year
- CCOs increased their childhood immunization rates — one by **14 percentage points** in one year



*The assistance from the Transformation Center to organize and facilitate the root-cause analysis process was critical. Having the participation and expertise of (OHA) staff... and consultants really provided the framework for coordinating our efforts and **moving the work forward quickly and effectively.***

- CCO director of quality

The center leads OHA's system and policy innovation work in several priority areas and centers equity in this work.

We lead policy development and implementation:

Value-based payment

Primary care payment reform collaborative

Community advisory councils

Oral health

Health-related services

Medicaid Advisory Committee

SHARE Initiative
(supporting health for all through reinvestment)

Other topics as requested by OHA and Legislature

We support and analyze CCO transformation deliverables:

- ✓ Community health assessments
- ✓ Community health improvement plans
- ✓ Transformation and quality strategies
- ✓ Performance improvement projects
- ✓ SHARE spending plans
- ✓ Community advisory council demographic reports



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