Click “OK” on the message box:

Now you have added a license to your account! You can add additional licenses by repeating this process.

Frequent Questions

**Why can’t I schedule an inspection on my permit?**

The following jurisdictions only offer “Basic Services,” which means you can apply for your permit online but you have to contact them directly to schedule inspections:

- Ashland
- Hillsboro
- Portland
- Beaverton
- Pendleton
- LaGrande
- Salem
- Clackamas Co
- Yamhill Co
- Medford
- Troutdale
- Columbia Co
- Corvallis
- Oregon City
- Wilsonville
- Washington Co

**Why isn’t my jurisdiction on ePermitting?**

ePermitting is a voluntary program that costs your city or county nothing. So ask them to offer ePermitting in your area.

**Why doesn’t the address come up when I search for it?**

First, make sure that your search was broad enough, enter the exact street number and 3 letters of the street name.

For example:

- Searching for: 178500 E Mayflower Street
- Enter: 178500 May

If it’s still not there, contact your jurisdiction. They may not be on ePermitting or it may be a new address.

Contact the ePermitting Help Desk:

Email: Oregon.ePermitting@Oregon.gov
Phone: 503-373-7396 (located in Salem) 1-800-442-7457
How to Register

Go to:

Click:
“I want to register for an ePermitting account”

Add account information and click “Continue”:

<table>
<thead>
<tr>
<th>Account Registration</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Account Information</td>
</tr>
<tr>
<td>Login Information</td>
</tr>
<tr>
<td>* User Name:</td>
</tr>
<tr>
<td>* E-mail Address:</td>
</tr>
<tr>
<td>* Password:</td>
</tr>
<tr>
<td>Re-type Password:</td>
</tr>
<tr>
<td>* Enter Security Question:</td>
</tr>
<tr>
<td>* Answer:</td>
</tr>
</tbody>
</table>

Read and agree to the Terms and Conditions:

How to Add Licenses

Log into your account.
Click on “Account Management”:

Click “Add a License”:

Pick “License Type” from the dropdown menu, enter license number, and click “Find License”:

Click on “Connect” to attach the correct license to your account.

Now you are registered!
To apply for permits, you need to add your license(s) to your account.

More …