

Agency Management Report

KPMs For Reporting Year 2015

Finalize Date: 11/23/2015

Agency: PAROLE and POST-PRISON SUPERVISION, BOARD of

	Green = Target to -5%	Yellow = Target -6% to -15%	Red = Target > -15%	Pending	Exception Can not calculate status (zero entered for either Actual or Target)
Summary Stats:	75.00%	12.50%	0.00%	0.00%	12.50%

Detailed Report:

KPMs	Actual	Target	Status	Most Recent Year	Management Comments
1 - PAROLE RECIDIVISM- Percentage of Matrix Inmates (applies to offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)	6.90	8.50	Green	2015	As the population is narrower and the number of releases is substantially lower, it is not practical to compare DOC PPS or Probation recidivism rates to the parole outcomes. 2015 Recidivism: 0 property; 1 drug; 0 person; and 1 "other". (2 of 29 released)
2 - ORDER OF SUPERVISION- Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.	99.70	99.00	Green	2015	
3 - VICTIM NOTIFICATION- Percentage of active registered victims for which the Board has an accurate point of contact for notification of hearings and of an offender's release.	91.00	91.00	Green	2015	
4 - ARREST WARRANT- Percentage of warrants received by the Board in which the warrant is issued within 5 days.	92.60	94.20	Green	2015	

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5 - REVOCATION- Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.	6.63	10.00	Green	2015	A reduction in revocation can be attributed to the increase in county jails not having bed space to accommodate a longer revocation sanction, as well as implementation of evidence-based sanctioning.
6 - DISCHARGE OF SUPERVISION- Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.	95.90	91.50	Green	2015	
7 - ADMINISTRATIVE REVIEW- Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offender administrative review request.	0.00	70.00	Exception	2015	
8 - CUSTOMER SERVICE- Percent of customers rating their satisfaction with the Agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	94.41	100.00	Yellow	2015	

This report provides high-level performance information which may not be sufficient to fully explain the complexities associated with some of the reported measurement results. Please reference the agency's most recent Annual Performance Progress Report to better understand a measure's intent, performance history, factors impacting performance and data gather and calculation methodology.