1. Explanation of Property Owner’s Rights
   a. Consumers have the right to receive the products and services agreed to in the contract.
   b. Consumers have the right to resolve disputes through means outlined in the contract.
   c. Consumers have the right to file a complaint with the CCB. Any arbitration or mediation clauses in the contract may prevent the CCB from processing.

2. Arbitration/Mediation Clause
   a. An “arbitration or mediation clause” is a written portion of a contract designed to settle how the parties will solve disputes that may arise during, or after the construction project. Arbitration clauses are very important. They may limit a consumer’s ability to have their dispute resolved by the Oregon court system or the Oregon Construction Contractors Board.
   b. The following box should be checked by the contractor:
      □ This contract contains an arbitration or mediation clause.
      □ This contract DOES NOT contain an arbitration or mediation clause.
   c. The Oregon Construction Contractors Board urges consumers to read and understand the entire contract – including any arbitration clause before signing a construction contract. Consumers are not obligated to accept contract terms proposed by the contractor, including arbitration provisions. These may be negotiated to the satisfaction of both parties.

3. Offer of Written Warranty (New Residential Structure Only)
   Purchaser acknowledges the contractor has offered warranty against defects in materials and workmanship to the purchaser. Purchaser has □ accepted or □ rejected the offer of a warranty (see appendix ____ in contract.)
   __________ purchaser __________ date

Signature

__________________________________________  Date
Consumer Signature

__________________________________________  Date
Contractor Signature