



Oregon Construction Contractors Board
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FOR IMMEDIATE RELEASE:

DATE: August 5, 2009 (09-06A)
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**Construction Contractors Board Quarterly Dispute Resolution
Awards Total Over \$3.5 Million**

Between April 1 and June 30, 2009, the Construction Contractors Board (CCB) ordered 245 licensed contractors to pay more than \$3.5 million in restitution, with more than 1.6 million to Oregon homeowners. This restitution to homeowners is for damages relating to the construction contracts for improving, building, remodels or repairs of the owner's home. The CCB has the authority to order contractors to pay damages to homeowners and access the bond if needed.

The additional damage awards went to material suppliers, subcontractors, and complainants based on construction liens.

The agency investigates the complaints and mediates settlement agreements. During this same period, and in addition to the final orders, the CCB mediated settlements worth an estimated \$216,000.

The CCB's Dispute Resolution Services (DRS) accepts complaints by homeowners against licensed contractors for breach of contract or poor workmanship. Complaints must be filed within one year of substantial completion of the remodeling work or occupancy of new construction.

"CCB's Dispute Resolution Services is a real benefit for homeowners," says Bill Boyd, Dispute Resolution Services Manager. "But the agency can only help if the contractor was actively licensed when he or she did the work."

If a homeowner uses an unlicensed contractor, the case is referred to the CCB Enforcement section for action but often times the homeowner is left with an incomplete job or one poorly done and no

restitution. Homeowners can verify a contractor's license at www.oregon.gov/CCB or by calling the agency at 503-378-4621.

The CCB is a state agency licensing more than 43,000 contractors. Anyone who is paid to repair, improve or build a home must be licensed by the CCB. Besides verifying a contractor's license consumers can find information on having successful projects at: www.oregon.gov/CCB . Information is also available by calling 503-378-4621.

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