

2023 MLAC Workplan Topics

6/8/23

- Workers' access to and understandability of information re: workers' compensation
 1. 801 form – QR code – easier access through smartphones
 2. Required notice information – WCD looking at already
 3. Worker friendly website – where to go next in the process (interactive flow chart)
 - Other formats (meet workers where they are) – language, videos, podcasts, electronic, etc.
 - Where are the information bottlenecks? Language barriers? Demographic data to help guide info bottlenecks (21-24%)
 - What are the problems? (Complaint box/Feedback) Length of forms are arduous. Possibly shorten and simplify
 - Round-up level – not piecemeal fashion. Address consistently and in whole
 - Consider the worker perspective
 - Focus Groups/Listening Tour
 - Communications with workers about MCO enrollment
- Ongoing intimidation of and retaliation against workers
 - Inability to capture that information – workers choosing to not enter the system. How do we get more workers to step forward and report?
 - WC education to suggest when a worker starts a new job (i.e. Workers Bill of Rights in a digestible manner)
 - Ongoing education to address issues throughout a worker's tenure on a job – culture and practice
 - Ombuds Office – Retaliation of Safety and WC – Work has started
 - Training on what and when employers are required to provide to workers
 - Method of communication (point 1)
- Worker benefits
 - Examination of open-ended time loss (full committee)
 - 66 2/3 time loss rate analysis of data
- Legislative session preparation
 1. Develop list of guidelines and general questions to assist with presenting legislative concepts to MLAC.

Other items:

- Case law/litigation updates – the Board has suggested a number of topic areas that MLAC consider discussing as policy
 - Board's managing attorney (or designee) brings to MLAC recent court cases and invites discussion
- Ongoing updates:
 - Annual Workers' Benefit Fund report (next report due early 2024)
 - Biennial permanent partial disability report (next report due early 2024)

- Oregon Institute of Occupational Health Sciences annual report – they are partially funded with workers' compensation funds (next report October 2023)
- NIOSH Report Review (tentative 2024, pending study availability)
- Educational sessions on topics as needed
 - DEI
 - Insurer's perspective start to finish
 - Injured worker's perspective start to finish
 - Mental health
 - Overview of Boards, Commissions and Small Entities

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