

## 2024 MLAC Workplan List of Topics

07/22/24

- **Workers' access to and understandability of information re: workers' compensation**
  1. – QR code – for the **required posters/Spanish**
    - Insurer QR code to 801 or to portal to injured worker website
    - Easier access through smartphones
  2. Worker friendly website – where to go next in the process (interactive flow chart)
  3. Other formats (meet workers where they are) – language, videos, podcasts, electronic, etc. work w the Ombuds for Oregon Workers to share videos
  4. Interactive flowchart for injured workers
  5. Where are the information bottlenecks? Language barriers? Demographic data to help guide info bottlenecks (21-24%)
  6. What are the problems? (Complaint box/Feedback) Length of forms are arduous. Possibly shorten and simplify
  7. Round-up level – not piecemeal fashion. Address consistently and in whole
  8. Consider the worker perspective
  9. Focus Groups/Listening Tour, explore different locations for in-person meetings – October 10, 2024, The Dalles, Columbia Gorge Discovery Center
  10. Communications with workers about MCO enrollment
- **Ongoing intimidation of and retaliation against workers**
  1. Inability to capture that information – workers choosing to not enter the system. How do we get more workers to step forward and report?
  2. WC education to suggest when a worker starts a new job (i.e. Workers Bill of Rights in a digestible manner)
  3. Ongoing education to address issues throughout a worker's tenure on a job – culture and practice
  4. Ombuds Office – Retaliation of Safety and WC – Work has started
  5. Training on what and when employers are required to provide to workers
  6. Method of communication (point 1)
- **Overarching Review of Worker benefits**
  1. Examination of open-ended time loss (full committee) – questions of panel in November and December
  2. Fair system for both management and labor
  3. 66 2/3 time loss rate analysis of data
- **Legislative session preparation**
  1. ~~Develop list of guidelines and general questions to assist with presenting legislative concepts to MLAC. Completed 9/7/2023~~
  2. ~~Develop a video to go with the guidelines document. Completed 1/4/2024~~
  3. ~~MLAC legislative website with guidelines document, video and resources. Completed 1/4/2024~~

### Other items:

- ~~Case law/litigation updates – the Board has suggested a number of topic areas that MLAC consider discussing as policy~~
  1. ~~Board’s managing attorney (or designee) brings to MLAC recent court cases and invites discussion~~
- Ongoing updates:
  1. Annual Workers’ Benefit Fund report (April 2024)
  2. Biennial permanent partial disability report (April 2024)
  3. Oregon Institute of Occupational Health Sciences annual report – they are partially funded with workers’ compensation funds (next report October 2024)
  4. Report on firefighter cancer presumption from NIOSH (TBD) see MLAC [letter from HB 4113](#) on presumption from the 2022 legislative session
- Educational sessions on topics as needed
  1. DEI, provide training at the next in-person meeting, 6/6/2024
  2. Insurer’s perspective start to finish, 11/7/2024
  3. Injured worker’s perspective start to finish, 12/5/2024
  4. Mental health crisis training offered hybrid, 8/1/2024
  5. Annual Premium Assessment (PAOA) Rate Process, 10/10/2024 – Offsite meeting
  6. Regulatory Tour – start to finish, TBD