ODDS Policy and Field support

Manager = Chelas Kronenberg
971-600-7892
Chelas.a.Kronenberg@state.or.us

POLICY TEAM
Mike Parr – Policy Analyst lead
503-508-4003
Mike.r.Parr@state.or.us
- Case management program analyst
- In-Home services policy
- Expenditure Guidelines
- Geographic exceptions

Chris Munn
503-945-5809
Christopher.m.Munn@state.or.us
- Support to Policy and Field Liaison teams
- Complaint and hearing support
- Loss of Medicaid Notifications
- CRIMS/QED
- Death Reports data entry/tracking
- Transmittals logistics
- MMIS Prior Authorization and Payments
- Health Care Rep support
- Dept. Email boxes; monitoring and updates

Mackenzie Harding
(503) 934-1485
Mackenzie.Harding@dhsoha.state.or.us
- Exception processing/DDAA
- Funding review/exception minutes
- Tier review support and minutes
- DNS tracking and support
- PASRR II tracking and assignment

Vacant PA2
(303) xxx-xxxx
- Ancillary Services program analyst
- Home Modifications program analyst
- Exception Coordinator

Vacant PA3
(303) xxx-xxxx
- In – home services policy
- Supported Living
- Home Delivered Meals

Christina Hartman
971-413-4225
Christina.Hartman@state.or.us
- OAR coordinator for ODDS
- Engagement and Innovation coordination

Ken Ralph
503-947-5191
Ken.J.Ralph@state.or.us
- AFH – policy and liaison
- SNAP review (backup)
- CCO liaison
- Medical/ nursing policy
- Liaison to kids foster care
- Delegated nursing (LTCCN) liaison

Kirsten Collins
503-381-3515
Kirsten.g.Collins@state.or.us
- ASI/OIS contract manager
- Ancillary Services program analyst:
  - Professional Behavior Services
- (temp) Home modification program analyst

Myles Maxey
(303) 302-7547
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- Monitoring specialist

Rose Herrera
(303)508-5144
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- HCBS specialist
- 24-hour residential program analyst
- Variances Coordinator

Shelly Reed
503-945-5828
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- CIIS liaison
- PSW specialist
- PSW terminations
- Home Care Commission –DD liaison
- (temp) Ancillary Services program analyst:

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Field Team
Field liaisons are available to help problem solve complex situations; help program managers implement new strategies or improvement plans; work with providers and licensing concerns as well as help resolve complaints

Karen Markins - Lead Field Liaison
971-707-3684
Karen.e.Markins@state.or.us
- CDDP: Multnomah, Clackamas, Washington, Union, Wallowa, Umatilla, Baker
- Brokerages: Inclusion, INW, SDRI, Mentor Metro, UCP, Community Pathways, EOSSB

Jasmine King
(503) 945-5805
- Field team support
- Exception processing/DDAA
- Funding and Tier review/exception support
- Field team appointment schedules
- Variance processing
- Transmittal processing (eventually)

Matt Bighouse
(503) 741-5878
Matt.L.Bighouse@state.or.us
- CDDP: Marion, Linn, Benton, Polk, Yamhill, Lincoln, Tillamook, Clatsop, Columbia, Mid-Columbia, Grant, Wheeler, Gilliam, Morrow
- Brokerages: Mentor MV, ISN, RCO, Full Access
- DOC release coordinator
- PSRB release coordinator

Carolyn Sahr
(971) 719-0127
Carolyn.R.Sahr@state.or.us
- CDDP: Malheur, Crook, Jefferson, Deschutes, CLCM (all), Klamath, Jackson, Harney, Lake, Lane
- Brokerages: SORB, CSI, Full Access HD
- Death Report review coordinator
- Health Care Advocate trainer

Emily Terry
503-991-8497
Emily.A.Terry@state.or.us
- Complaint program specialist
- Residential placement liaison
- DRC contact
- HCBS concerns
- Emergency Preparedness/ COOP liaison

Rachel Olson
503-269-5602
Rachel.Olson@state.or.us
- PASRR-II Coordinator for DD and APD
- Direct Nursing Service criteria