



## Oregon Home Care Commission

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## History of Oregon Home Care Commission

- In 2000, the citizens of Oregon voted to amend the State Constitution to create the Home Care Commission.
- The Commission is responsible for ensuring the high quality of homecare services for seniors and people with disabilities that are funded by the Department of Human Services.
- As of January 1, 2011, the Commission became responsible for addressing the needs of persons with intellectual/developmental disabilities, mental illnesses, their family members, and personal support workers while fulfilling its mission.



## History of Oregon Home Care Commission

- The Commission facilitates the filing of workers' compensation claims for homecare workers and, as of January 1, 2011, personal support workers. SAIF Corporation is the workers' compensation insurance carrier.
- As of July 1, 2011, under House Bill 3650, the Commission was directed to work with culturally diverse organizations and groups to recruit, train, and certify homecare workers who desire to become community health workers and personal health navigators.



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## History of Oregon Home Care Commission

- On March 7, 2014, Senate Bill 1542 was signed that directed the Home Care Commission to establish and administer a program to allow private pay consumers to purchase homecare services from the Commission through its Registry. This program has since closed due to lack of utilization.
- *Nine Commissioners are appointed by the Governor*
  - Five are consumers of homecare services
  - Four represent DHS: Governor's Commission on Senior Services, the Oregon Disabilities Commission and the Oregon Association of Area Agencies on Aging and Disabilities



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## Commission Responsibilities

- To define the qualifications of homecare and personal support workers
- To create a statewide registry of homecare and personal support workers
- To provide training opportunities for homecare and personal support workers and consumers; and
- To serve as the "employer of record" for purposes of collective bargaining for homecare and personal support workers who receive service payments that are from public funds (complaints, issues, grievances, issues committee)



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## Statewide registry purpose

The Registry is a fully operational web-based statewide database that provides employer of in-home services reliable and safe access to Medicaid approved homecare or personal support workers. The Registry selects the closest matching providers to the request list of the consumer/employer.



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### Registry users and functions:

- Consumers from all in-home programs
- Medicaid approved in-home providers (may sign up to serve private pay)
- Other users include: field staff such as AAA, CDDP, brokerages, APD offices, policy analysts, ERC, OHCC Trainers, HCW clerks, community partners, OHCC staff
- Registry Rights vary depending on the type of worker. There are nine different types of Registry Rights.
  - Managers should email the Registry shared box with information regarding the staff to give permission



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### Registry users and functions:

- Creating profiles: step by step instructions are on the OHCC website
- Profiles are program specific and are randomly sorted with priority given to certain profile options
- Partial learning management system: workers can sign up for classes and receive credit through the registry
- Reports can be pulled from the registry by OHCC staff
- Some reports can be pulled at local level
- Credentials for workers are listed
- Certifications listed on workers profile
  - CPR/First Aid cards for certifications need to be reviewed by OHCC staff. Workers are informed of this when receiving certifications.



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## Staff Questions for today's training:

- **OHCC Registry "glitches"**- the Registry will time out and there is no warning sign, as a result, you will not be able to move forward. Resign in and move forward.
- **Is there training for workers on the Registry? Workers do not match the consumers needs.** There is step by step instructions on the OHCC website; workers call the OHCC for assistance and there is a voluntary class regarding the Registry. Refine profile to get a closer match. Worker may sign up for up to 3 counties.
- **Staff Log-In, is this available?** Yes, have your manager email in your information and why you need it. Send to the Registry shared email box.



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## Oregon Home Care Commission Resources and Developments

### ***Oregon Home Care Commission Website:***

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCC/Pages/index.aspx>

### ***Workforce Development Website:***

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCC/Pages/Workforce-Development.aspx>

### ***Registry and Referral System:***

<https://or-hcc.org/>

### ***Shared email box: General Training and Registry Questions:***

[Training.OHCC@dhsosha.state.or.us](mailto:Training.OHCC@dhsosha.state.or.us)

### ***Shared email box: Certifications including Professional Development Certifications, Enhanced Certifications, CPR/First Aid Certifications***

[Certifications.ohcc@dhsosha.state.or.us](mailto:Certifications.ohcc@dhsosha.state.or.us)



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*Thank you!*