

## **Oregon Employment Department Advisory Council**

DRAFT Meeting Minutes

Wednesday, December 3, 2014

1:30 pm to 3:30 pm

The meeting was called to order at 1:30 pm by Tom Kelley, Chair of the Council. Chair Kelley welcomed all present.

### Members Present:

Clif Davis

Thomas Kelley

Bill Kluting

Mary Taylor (by phone)

Aniel Yates (by phone)

### Staff to Council:

Melissa Leoni

### Members Absent:

Robin Bitrick

Barbara Byrd

Lisa Nisenfeld, OED Director

### Others Present:

Michelle Deister, Legislative Fiscal Office

Andrea Fogue, Legislative and Public Affairs Manager

David Gerstenfeld, Assistant Director for Unemployment Insurance (UI)

Salvador Llerenas, OED Deputy Director

Larry Niswender, OED Interim Chief Financial Officer

### Approval of Minutes

A motion was made by Clif Davis to approve the minutes from the September 9, 2014 meeting. Motion seconded by Bill Kluting. No discussion. Minutes approved.

### Agency Update

Salvador Llerenas, OED Deputy Director, updated the Council on the functional reorganization of the agency's Information Technology division and staffing, the recent WOMIS data breach, and Business and Employment Services reorganization.

### Governor's Recommended Budget (GRB)

Larry Niswender gave an overview of the GRB process and summarized the Employment Department's elements. Mr. Niswender reported that the GRB includes seven of the 10 OED packages, all five of the agency's legislative concepts, and the first phase of OED's agency-wide initiative to modernize OED's technology infrastructure. Mr. Niswender reviewed the major budget areas and the proposal on Supplemental Employment Department Administrative Fund (SEDAF) revenue for workforce programs. Council members discussed reasons for having additional revenue and the possible impacts to OED. Mr. Niswender reported that the agency has the ability to manage to the GRB across its funding sources.

### 2015 Legislative Concepts & Proposed Legislation

Andrea Fogue and David Gerstenfeld gave an overview of the Department's five legislative concepts and other bills that may impact unemployment insurance. Members discussed their role during session and requested information about bills or hearings, as needed, to keep them up-to-date.

### Unemployment Insurance Performance Dashboard Examples

David Gerstenfeld provided an overview of a proposed dashboard containing unemployment insurance quarterly measures, unemployment insurance monthly trends, and state performance score card. Members discussed the measures, including: department staffing and policies, required measures, employer tracking, caseload expectations, quarterly tax information, improper payment rates, detection rate, recovery rate, and monthly trends. The council agreed that it would review this information quarterly in advance of its meetings and then have time on the agenda to flag and discuss any of the measures.

### Unemployment Insurance (UI) Updates

David Gerstenfeld reported on the following:

Call Center Consolidation: The move to the Beaverton location has happened with only minor issues. The agency did lose some staff in the consolidation, but is saving around \$39,500 per month in lease costs.

Modernization: The division is not just focused on modernization of information technology, but also how the program works.

Pilot projects: The division has started a secure email pilot. It is also looking at other pilot projects, including with temporary services agencies to get data for stopping overpayments and a claimant knowledge review to catch common mistakes through targeted messages.

### Good of the Order

Bill Kluting asked for key points about the agency's legislative concepts as he meets with legislators.

### Follow Up Items

1. Legislative concepts/bill drafts
2. County U-rates

### Meeting Adjournment

Meeting adjourned at 3:30 pm.